

LOSSAN RAIL CORRIDOR AGENCY TECHNICAL ADVISORY COMMITTEE MEETING

Thursday, March 6, 2025 2:00 P.M. – 3:30 P.M.

San Luis Obispo Council of Governments Large Conference Room 1114 Marsh Street San Luis Obispo, CA 93401

Any person with a disability who requires a modification, accommodation, or agenda materials in an alternative format in order to participate in the meeting should contact the Los Angeles – San Diego – San Luis Obispo (LOSSAN) Clerk of the Board, telephone 714-560-5676, no less than two (2) business days prior to this meeting to enable LOSSAN to make reasonable arrangements to assure accessibility to this meeting.

Agenda Descriptions

Agenda descriptions are intended to give members of the public a general summary of items of business to be transacted or discussed. The posting of the recommended actions does not indicate what action will be taken. The Committee may take any action which it deems to be appropriate on the agenda item and is not limited in any way by the notice of the recommended action.

All documents related to the items referenced in this agenda are available for public inspection at www.lossan.org.

Public Comments on Agenda Items

Members of the public may address the Board of Directors regarding any item. Please complete a speaker's card and submit or notify the Clerk of the Board the item number on which you wish to speak. Speakers will be recognized by the Chairman at the time the agenda item is to be considered. A speaker's comments shall be limited to three (3) minutes.

Public Availability of Agenda Materials

All documents relative to the items referenced in this agenda are available for public inspection at www.lossan.org or through the LOSSAN Clerk of the Board's office at the Orange County Transportation Authority Headquarters, 600 South Main Street, Orange, California.



Written Comments

Written public comments may also be submitted by emailing them to lossantac@octa.net, and must be sent by 5:00 p.m. the day prior to the meeting. If you wish to comment on a specific agenda Item, please identify the Item number in your email. All public comments that are timely received will be part of the public record and distributed to the TAC Committee. Public comments will be made available to the public upon request.

If you have any questions regarding this new format or any upcoming meeting plans, please contact Michelle Alonso, LOSSAN Executive Assistant, at 714-560-5415, or at malonso@octa.net.



Teleconference Sites

The main location for this meeting is the San Luis Obispo Council of Governments, Large Conference Room. Several LOSSAN member agencies will be attending this meeting via teleconference from the following locations:

Orange County Transportation Authority 600 S Main Street Conference Room 1012 Orange, CA 92868

San Diego Metropolitan Transit System Executive Conference Room 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

Riverside County Transportation Commission Conference Room C 4080 Lemon Street Riverside, CA 92501

North County Transit District GAO First Floor Conference Room 810 Mission Avenue Oceanside, CA 92054

Ventura County Transportation Commission 751 E. Daily Drive, Suite 420 Camarillo, CA 93010

Los Angeles Country Metropolitan Transportation Authority Henry Huntington Room – 3rd Floor One Gateway Plaza, Los Angeles, CA 90012

The public is welcome to attend and testify at any of the LOSSAN member agency locations listed above, all of which are accessible to the public. For more information, please contact LOSSAN Rail Corridor Agency staff, at (714) 560-5598 or e-mail malonso@octa.net, for specific meeting room locations at least 72 hours in advance of the meeting.



2025 TECHNICAL ADVISORY COMMITTEE Technical Advisory Committee - Membership Roster

	Member Agencies	Appointee	Alternate
	San Luis Obispo Council of Governments	Lance Okuno	Tim Gillham
North	Santa Barbara County Association of Governments	Aaron Bonfilio	Whitney Rush
	Ventura County Transportation Commission	Aubrey Smith	Claire Grasty
Central	Los Angeles County Metropolitan Transportation Authority	Jay Fuhrman	Michael Cano
South	Orange County Transportation Authority	Megan Taylor	Kelly Hart
Central	Riverside County Transportation Commission	Sheldon Peterson	Vacant
	San Diego Metropolitan Transit System	Christopher Duddy	Brent Boyd
South	North County Transit District	Katie Persons	Ricky Cervantes
	San Diego Association of Governments	Keri Robinson	Jennifer Williamson

Call to Order

1. Public Comments

At this time, members of the public may address the Technical Advisory Committee regarding any items within the subject matter jurisdiction of the Technical Advisory Committee, but no action may be taken on off-agenda items unless authorized by law. Comments shall be limited to three (3) minutes per speaker unless different time limits are set by the Chairman subject to the approval of the Technical Advisory Committee.

Consent Calendar (Items 2 through 4)

2. Approval of Minutes

James Campbell

Overview

Approval of the minutes of the LOSSAN Technical Advisory Committee meeting on February 6, 2025.

3. Fiscal Year 2024-25 Second Quarter Amtrak Pacific Surfliner On-Time Performance Analysis

Russell Henry

Overview

On-time performance reflects the quality and dependability of the Pacific Surfliner service, and has a considerable effect on repeat ridership, based on customer travel experience. This report summarizes the on-time performance of the Amtrak Pacific Surfliner service during the second quarter of fiscal year 2024-25, covering the months of October, November, and December 2024.

4. Fiscal Year 2024-25 Second Quarter Los Angeles - San Diego - San Luis Obispo Rail Corridor Trends

Kristopher Ryan

Overview

A report on ridership, revenue, and on-time performance for passenger rail services on the Los Angeles - San Diego - San Luis Obispo Rail Corridor, including the Pacific Surfliner, Metrolink, and COASTER, covering the second quarter of state fiscal year 2024-25.



Discussion Calendar

5. Service Restoration Update

James Campbell

Overview

Staff will provide an update on the Pacific Surfliner service restoration efforts.

6. Pacific Surfliner Marketing Update

Chris Orlando

Overview

Staff will provide an update on marketing efforts for fiscal year 2025.

7. Update of Coastal Resilience Efforts

James Campbell

Overview

Staff will provide an update on the Pacific Surfliner equipment and service.

8. Upcoming Draft Board Agenda Items

James D. Campbell

Overview

Overview of upcoming draft agenda items for the Los Angeles - San Diego - San Luis Obispo Rail Corridor Agency Board of Directors' March meeting.

9. Los Angeles – San Diego – San Luis Obispo Rail Corridor Agency Update

10. Technical Advisory Committee Members' Report

11. Adjournment

The next regularly scheduled meeting of this Committee will be held:

Thursday, May 1, 2025

Los Angeles County Metropolitan Transportation Authority Henry Huntington Room, Third Floor One Gateway Plaza, Los Angeles, CA 90012



Los Angeles – San Diego – San Luis Obispo Rail Corridor Agency

TECHNICAL ADVISORY COMMITTEE

FEBRUARY 6, 2025, Technical Advisory Committee (TAC) MEETING MINUTES

The Los Angeles – San Diego – San Luis Obispo (LOSSAN) Rail Corridor Agency (Agency) TAC met on February 6, 2025, at the Los Angeles County Metropolitan Transportation Authority, Henry Huntington Room.

Committee members in attendance:

Jay Fuhrman, Metro
Katie Persons, NCTD
Keri Robinson, SANDAG
Jennifer Williamson, SANDAG
Sheldon Peterson, RCTC
Tim Gillham, SLOCOG
Whitney Rush, SBCAG
Aaron Bonfilio, SBCAG
Lance Okuno, SLOCOG
Alexis Murillo Felix, OCTA
Ricky Cervantes, SDMTS
Claire Grasty, VCATC

Welcome and Introductions

Mr. James Campbell, LOSSAN Operations Officer, opened the February 6, 2025, LOSSAN Agency TAC meeting and welcomed the TAC members to Los Angeles County Metropolitan Transportation Authority, in the Henry Huntington Room.

1. Public Comments

CONSENT CALENDAR

- 2. Approval of Minutes
- Fiscal Year 2024-25 First Quarter Los Angeles San Diego San Luis Obispo Rail Corridor Trends

Motion by Alexis Murillo-Felix, Second by Jay Fuhrman. The Committee approved the Consent items, with the confirmation of the date correction on the previous meeting minutes.

DISCUSSION CALENDAR

4. Update on Draft Business Plan for Fiscal Year 2025-26

Mr. James Campbell (LOSSAN) provided a brief update on the business plan chapters, the submitted chapters and preparing for any comments the Board of Directors may have.

There was no further discussion.

5. Fiscal Year 2045-25 Second Quarter Amtrak Pacific Surfliner On-Time Performance Analysis

Mr. Kristopher Ryan (LOSSAN) provided a presentation of the Pacific Surfliner On-Time performance analysis for the second quarter of fiscal year 2024-25, which included the monthly average customer on-time performance, delays, and improvements.

There was no further discussion.

6. Pacific Surfliner Equipment & Service Update

Mr. James Campbell (LOSSAN) provided a presentation of the Pacific Surfliner equipment, which included equipment reduction, passenger car history, and equipment redeployment plan.

Questions ensued regarding equipment and schedules. There was no further discussion.

7. Capital Program Update

Mr. David Berryman (LOSSAN) provided an overview presentation on the rail corridor, which included the Central Coast and Goleta Layover Facility, siding and bluff stabilization, and bridge projects.

A funding question ensued in regard to the presentation. There was no further discussion.

8. Upcoming Draft Board Agenda Ítems

Mr. Campbell (LOSSAN) provided a brief overview of the agenda items for the February 18, 2025, LOSSAN Agency Board of Directors' meeting.

A clarifying question was presented regarding one of the items listed. There was no further discussion.

9. Los Angeles – San Diego – San Luis Obispo Rail Corridor Agency Update

Mr. Campbell (LOSSAN) provided an update was given on the current ridership that shows three percent increase since January 2024. There will also be an upcoming work window for the end of February.

There was no further discussion.

10. Technical Advisory Committee Members' Report

OCTA mentioned the operations plan for Angels Express for the upcoming season.

SANDAG mentioned the successful capital projects in San Diego County, as well as the San Diego realignment project and will provide an update to the SANDAG Board on 2/28/25.

MTS mentioned the implementation of increased weekend services on the trolley with connections at Old Town on the Green Line, as well as the COA, which will be reviewing the entire system to determine if there will be an increase or decrease in service.

Metrolink mentioned the Board approved a third-party agreement with VCTC/Santa Barbara to have some coordination efforts. Also mentioned the enhanced overlay pilot project.

11. Adjournment

The next regularly scheduled meeting of this Committee is scheduled to be held on:

Thursday, March 6, 2025

San Luis Obispo Council of Governments Large Conference Room 1114 Marsh Street San Luis Obispo, CA 93401 2pm



March 6, 2025

To: Members of the Technical Advisory Committee

From: Jason Jewell, Managing Director.

Subject: Fiscal Year 2024-25 Second Quarter Amtrak Pacific Surfliner

On-Time Performance Analysis

Overview

On-time performance reflects the quality and dependability of the Pacific Surfliner service, and has a considerable effect on repeat ridership, based on customer travel experience. This report summarizes the on-time performance of the Amtrak Pacific Surfliner service during the second quarter of fiscal year 2024-25, covering the months of October, November, and December 2024.

Recommendation

Receive and file as an information item.

Background

The Amtrak Pacific Surfliner route operates in a complex environment, along the 351-mile Los Angeles – San Diego – San Luis Obispo (LOSSAN) Rail Corridor (Corridor), which traverses through a six-county coastal region in Southern California. As illustrated in Figure 1 on the next page, the rail right-of-way along the corridor is hosted by four different host railroads, including the Union Pacific Railroad (UPRR), the Burlington Northern Santa Fe Railway (BNSF), the Southern California Regional Rail Authority (SCRRA), and North County Transit District (NCTD).

In addition to the Amtrak Pacific Surfliner intercity passenger rail service, Amtrak long-distance trains, Metrolink commuter trains, and COASTER commuter trains also operate along the north-south corridor.

Figure 1: Pacific Surfliner Route



Before the COVID-19 pandemic necessitated service reductions in late March 2020, the LOSSAN Corridor held over 150 daily one-way trains, spanning 41 stations. Within this activity, the Pacific Surfliner service alone accounted for 27 trains and served 27 stations. Today, the Pacific Surfliner has expanded its reach to 29 stations, maintaining a schedule of 20 daily one-way trains, equating to ten round trips. Reflecting on the fiscal year 2018-19, the last complete fiscal year before the pandemic's impact, the Pacific Surfliner boasted nearly 2.8 million passenger trips, with an additional 5.4 million trips taken on the combined commuter rail services of Metrolink and COASTER.

Discussion

This report provides an update on the average systemwide on-time performance (OTP) of the Amtrak Pacific Surfliner for the second quarter (Q2) of FY 2024-25. The following metrics give an overview of the Pacific Surfliner train OTP scores for the reporting quarter, as well as information about delay causes:

- Endpoint OTP
- Total Trains Operated
- Total Trains Cancelled or Suspended

Endpoint OTP

- Customer OTP
- Ridership
- Endpoint OTP by Train
- Total Train Miles
- Systemwide Delays by Responsible Party, Per 10,000 Train Miles
- Systemwide Delays by Delay Type, Per 10,000 Train Miles
- Host-Responsible Delays, Per 10,000 Train Miles
- Total Delays Around Stations (or Other Specific Locations)

Endpoint OTP

Endpoint OTP represents the percentage of trains arriving to their final station within 15 minutes of their schedule arrival time. This metric is part of the Uniform Performance Standards that the LOSSAN Agency is required to report to the California State Transportation Agency (CalSTA), which sets a 90 percent endpoint OTP standard.

	FY 2025	FY 2025	
Values	Q1	Q2	% Change
Late	413	497	20.3%
On-Time	1,486	1,329	-10.6%
Operated	1,899	1,826	-3.8%

78.3%

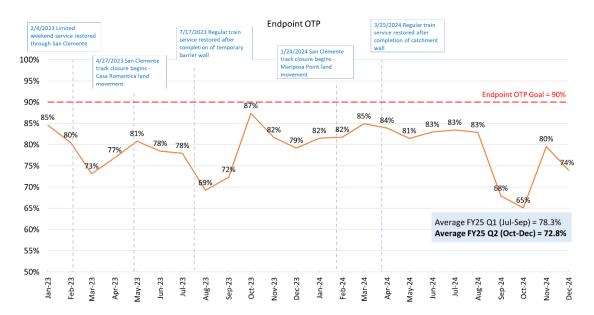
72.8%

Figure 2: Endpoint OTP by Total Trains Operated

As shown in Figure 2, for Q2 FY 2024-25, 1,329 of 1,826 operated Pacific Surfliner trains arrived at their endpoint station on-time, while 497 trains arrived late. This results in a systemwide endpoint OTP score of 72.8 percent for Q2 FY 2024-25, representing a 7.0 percent decrease from 78.3 percent endpoint OTP for the previous quarter.

Figure 4 shows historical monthly systemwide endpoint OTP from January 2023 to the present. Notes within the chart highlight the events that have had significant impacts on OTP.

Figure 4: Endpoint OTP



The sharp decline in OTP that began in September 2024 and continued into October 2024 was primarily due to operational challenges on the BNSF Railway between Los Angeles and Fullerton. In early 2024, BNSF relocated its Southern California dispatching functions from San Bernardino, California to Fort Worth, Texas, leading to disruptions as newly assigned dispatchers were less familiar with the territory. BNSF has since assigned a senior manager to oversee dispatching, which is expected to improve OTP. Additionally, widespread vandalism along the corridor caused extended service delays for both passenger and freight trains. BNSF is evaluating measures to enhance corridor security and prevent future disruptions.

Further compounding OTP challenges, multiple locomotives experienced engine-related issues in October 2024, rendering them inoperable. There have been issues on hydraulic, coolant, and DEF hoses, which are failing much earlier than expected by the manufacturer. LOSSAN is working with Amtrak and Caltrans to procure repair kits to address these failing parts, while working to create updated replacement cycles to proactively address these issues moving forward.

On any given date, an incident can lead Amtrak to either cancel or suspend one or more scheduled trains. Cancelled trains are treated as late trains, and are

reflected in endpoint and customer OTP calculations, but suspended trains are not included. A cancellation means that Amtrak decided not to operate the train less than four hours before its scheduled departure. A suspension means that Amtrak decided not to operate the train at least four hours before its scheduled initial terminal departure. The table in Figure 3 shows that for Q2 FY 2024-25, 37 trains were cancelled, and 4 trains were suspended, representing an 17.1 percent increase from the previous quarter. The variance is caused by an increase in engine failures from the previous quarter.

	FY 2025	FY 2025	
Status	Q1	Q2	% Change
Cancelled	20	37	85.0%
Suspended	15	4	-73.3%
Total	35	41	17.1%

Figure 3: Total Trains Cancelled or Suspended

Endpoint OTP by Train

One major delay incident can result in cascading delays that impact multiple trains throughout the day. One factor is that individual train consists are normally used by multiple trains throughout the day. For example, upon its arrival to Santa Fe Depot in San Diego, the same equipment used to operate southbound Train 564 is then used to operate northbound Train 777. Therefore, delays experienced by southbound Train 564 have the potential to result in delays for northbound Train 777, as well as any additional trains operated with the same train consist.

Figure 7: Endpoint OTP by Train

		3-Month	# Trains On	# Trains
Train	Orig-Dest	Average	Time	Operated
770	GTA-SAN	85.9%	79	92
564	LAX-SAN	83.7%	77	92
790	GTA-SAN	83.7%	77	92
562	LAX-SAN	80.4%	74	92
591	SAN-LAX	80.4%	74	92
785	SAN-GTA	80.4%	74	92
761	SAN-SLO	78.3%	72	92
572	LAX-SAN	77.5%	69	89
586	LAX-SAN	77.5%	69	89
765	SAN-GTA	75.0%	69	92
580	LAX-SAN	72.8%	67	92
769	SAN-GTA	72.8%	67	92
573	SAN-LAX	71.9%	64	89
581	SAN-LAX	71.7%	66	92
587	SAN-LAX	69.7%	62	89
794	SLO-SAN	69.6%	64	92
595	SAN-LAX	66.7%	60	90
774	SLO-SAN	59.8%	55	92
777	SAN-SLO	57.6%	53	92
784	GTA-SAN	40.2%	37	92
System		72.8%	1329	1826

Figure 7 shows individual endpoint OTP for each train that operated during Q2 FY 2024-25. During this period, no trains reached the endpoint OTP goal of 90 percent or above. The train with the lowest endpoint OTP average for the quarter was Train 784, which increased delays due to commuter train and passenger train interference. As previously mentioned, delays can be attributed to various factors, but for FY25 Q2, they were primarily caused by vandalism and theft of protective crossing equipment within the Southern California region, along with dispatching challenges on the BNSF Railway and mechanical failures affecting multiple locomotives.

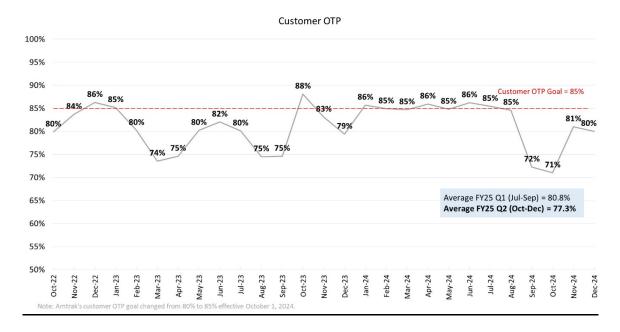
Customer OTP

Customer OTP measures the on-time arrival of every passenger, including those who detrain at intermediate stops along a route and those who ride the entire route.

The 85 percent goal shown in red in Figure 5 is set by Amtrak. For Q2 FY 2024-25, customer OTP averaged 77.3 percent, representing a 3.5 percent decrease from 80.8 percent in the previous quarter. As mentioned, the decline was driven by a sharp drop in September 2024 that continued into

October 2024 due to dispatching issues following BNSF's relocation of Southern California dispatching functions and increased vandalism along the corridor, which led to slow orders and crossing protection measures.

Figure 5: Customer OTP



Ridership

Various passenger related delays may impact train OTP. In general, the higher the systemwide ridership, the higher the incidences of passenger related delays. The chart in Figure 6 shows historical monthly ridership. As shown in Figure 6, for Q2 FY 2024-25, there were 531,049 passenger trips on the Pacific Surfliner, representing a roughly 9.0 percent decrease from 583,716 passenger trips in the previous quarter. The decrease in ridership is primarily attributed to the conclusion of the weekend promotional summer service schedule, which ended in mid-September.

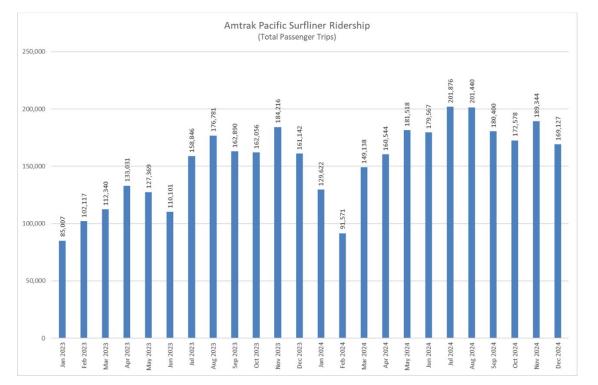


Figure 6: Total Monthly Ridership

Systemwide Delays by Responsible Party, Per 10,000 Train Miles

Delay minutes are attributed to a variety of causes, or delay types, using a three-letter coding system. In addition, each delay type is categorized under one of three responsibility groups: Host, Amtrak, or Third Party.

The rate metric of minutes of delay by responsible party per 10,000 train miles is useful for comparing levels of delay for periods or territories that may have differing levels of Pacific Surfliner service. This measure is normalized by dividing the total minutes of delay for all operated trains by the total number of miles traveled by all trains, then multiplying the decimal result by 10,000.

For Q2 FY 2024-25, the Pacific Surfliner operated a total of 370,333 train miles, representing a 3.8 percent decrease from the 384,864 train miles operated in the previous quarter.

Host-responsible delay types (shown in yellow in Figure 8) continue to be the largest category of delay types for the entire Pacific Surfliner, followed by Amtrak-related delays (shown in blue), then third party (shown in green). While minutes of unused recovery time (coded as NOD) are included in the raw data set used for delay analyses, they are excluded from delay analyses, since NOD

is not actually a delay, and just represents the minutes a train spends waiting to avoid operating ahead of schedule.

Overall, for Q2 FY 2024-25, there were 2,110 minutes of delay per 10,000 train miles, representing a 10.9 percent increase in the overall delay rate compared to Q1 FY 2024-25. The rate of host-responsible delays increased by 4.6 percent, the rate of Amtrak-responsible delays increased by 12.1 percent, and the rate of third party-responsible delays increased by 71.8 percent. The increase in third party-responsible delays is primarily attributed to trespasser-related delays.

Systemwide Delays by Responsible Party, Per 10,000 Train Miles ■ Host ■ Amtrak ■ Third Party (NOD Excluded) 2.500 2,110 1,902 196 2.000 114 Miles / Minutes Per 10K Train M 1,500 1,000 649 Delay 1,265 1,209 500 Jul-Sep 2024 Oct-Dec 2024

Figure 8: Systemwide Delays by Responsible Party, Per 10,000 Train Miles

Systemwide Delays by Delay Type, Per 10,000 Train Miles

During Q2 FY 2024-25, the most significant individual delays were categorized as host-responsible and Amtrak delays, specifically passenger train interference, commuter train interference, and passenger-related delays.

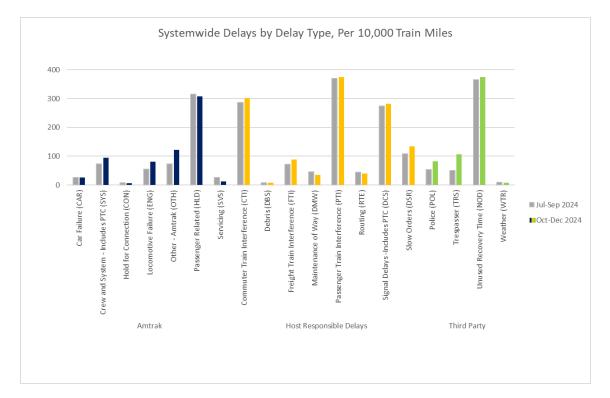


Figure 9: Systemwide Delays by Delay Type, Per 10,000 Train Miles

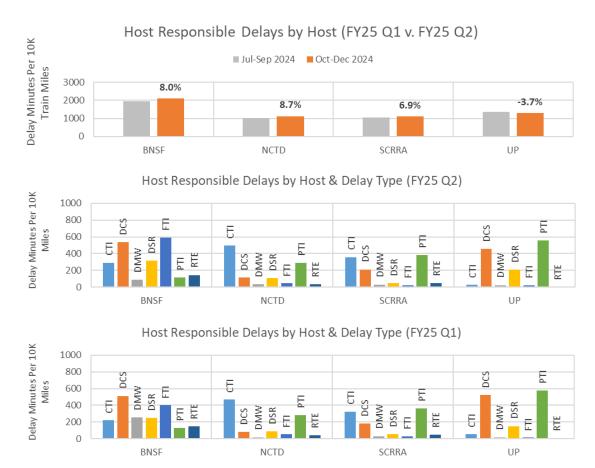
Host-Responsible Delays, Per 10,000 Train Miles

Each host territory location is unique and has its own pattern of challenges to be monitored. Figure 10 has three charts showing only host-responsible delays per 10,000 train miles, by host railroad. Overall, for Q2 FY 2024-25, the host-responsible delay rate within BNSF territory increased by eight percent, in NCTD territory increased by 8.7 percent, in SCRRA territory increased by 6.9 percent. and in UPRR territory decreased by 3.3 percent.

The second chart in Figure 10 clearly illustrates what the prominent delay contributors¹ were within each host territory in Q2 FY 2024-25. In BNSF territory, the top delay types were signal delays and freight train interference. In NCTD and SCRRA territory, the top delay types were commuter train interference and passenger train interference. In UP territory, the top delay types were signal delays and passenger train interference.

¹ Refer to Figure 9 for definitions of three-letter delay codes.

Figure 10: Host-Responsible Delays, Per 10,000 Train Miles



Total Delays Around Stations (or Other Specific Locations)

Figure 11 shows total minutes of delay along the entire 351-mile route, for all Pacific Surfliner trains combined. The bars include colors that represent the total minutes of delay around a station for Q2 FY 2024-25, and the gray bars show the same for the previous quarter. Delays between stations were allocated to the starting station of the delay. For example, whether a train was traveling northbound from Solana Beach to Oceanside, or southbound from Solana Beach to San Diego-Old Town, the delay minutes in both examples would be allocated to Solana Beach.

Overall, total minutes of systemwide delay increased by 6.7 percent, from 74,094 in Q1 of FY 2024-25, to 79,068 in Q2 of FY 2024-25. The top three delay station locations were Oceanside, Fullerton, and Solana Beach.

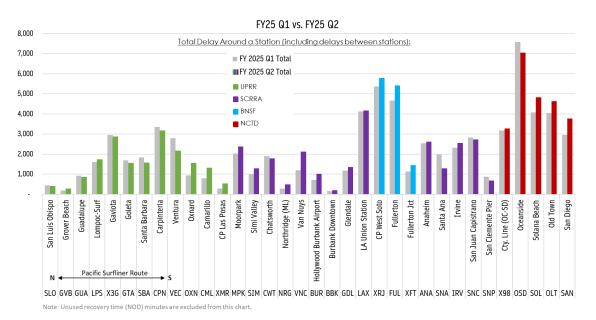


Figure 11: Total Delays Around Stations (or Other Specific Locations)

Summary

For Q2 FY 2024-25, the Amtrak Pacific Surfliner achieved an average systemwide endpoint on-time performance score of 72.8 percent, which is below the 90 percent standard. Most delay types fell under the host responsibility category. The top individual delay types, regardless of responsibility category, were passenger train interference, commuter train interference, and passenger-related delays.

Attachment

None.

Approved by:

Russ Henry

Program Manager, FP&A and Project Controls

(714) 560-5990



March 6, 2025

To: Members of the Technical Advisory Committee

From: Jason Jewell, Managing Director

Subject: Fiscal Year 2024-25 Second Quarter Los Angeles – San Diego –

San Luis Obispo Rail Corridor Trends

Overview

A report on ridership, revenue, and on-time performance for passenger rail services on the Los Angeles – San Diego – San Luis Obispo Rail Corridor, including the Pacific Surfliner, Metrolink, and COASTER, covering the second quarter of state fiscal year 2024-25.

Recommendation

Receive and file as an information item.

Background

The 351-mile Los Angeles – San Diego – San Luis Obispo (LOSSAN) Rail Corridor (Corridor) travels through a six-county coastal region in Southern California and is the busiest state-supported intercity passenger rail corridor in the United States. The LOSSAN rail corridor includes 41 stations and typically hosts more than 150 daily passenger trains. The Pacific Surfliner currently serves 29 stations and operates 20 daily one-way trains (ten round trips). In fiscal year (FY) 2024 there were nearly 1.9 million passenger trips on Pacific Surfliner trips alone, and an additional 2.8 million passenger trips were taken on the two commuter rail services (Metrolink and COASTER) on the LOSSAN Corridor.

Discussion

The report provides an update on the performance trends of the passenger rail services operating on the LOSSAN Corridor, focusing on three specific performance areas: usage (ridership and passenger miles), efficiency (revenue and farebox recovery), and quality (on-time performance (OTP) and customer satisfaction). The report includes the Pacific Surfliner intercity passenger rail service, as well as commuter rail service on Metrolink's Ventura County Line (VCL)

and Orange County Line (OCL), and the North County Transit District's (NCTD) COASTER system. Amtrak national data is included for comparative purposes. The reporting period is the second quarter of FY 2024-25, covering the months of October, November, and December 2025.

<u>Usage</u>

For the second quarter of FY 2024-25, total LOSSAN corridor **ridership for the three services combined was 1,282,259**, representing a 15.1 percent increase when compared to the same period of the previous year. A 24-month chart for the LOSSAN corridor, with the specific performance of each service, is shown in Figure 1.

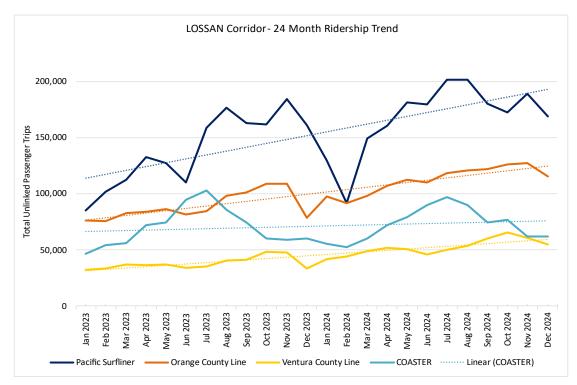


Figure 1

The 24 months of ridership data included in Figure 1 provide a more accurate indicator of the overall change in ridership along the corridor. Due to seasonal variances, a complete ridership trend is difficult to discern from a single 12-month period. Including 24 months of data accounts for seasonal variations in ridership patterns and provides sufficient information to develop a linear trendline for each service. A summary table of the ridership, revenue, and OTP for the LOSSAN corridor can be found in Attachment A. In addition to this overall corridor data, details on the performance of each service are provided below.

Pacific Surfliner

LOSSAN Overall corridor ridership includes ridership on the Pacific Surfliner intercity passenger rail service, which operates between San Diego and San Luis Obispo. Pacific Surfliner ridership during the second quarter of FY 2024-25 was 531.049. representing an increase of 4.7 percent when compared to the same period last year, as is illustrated in Figure 2.

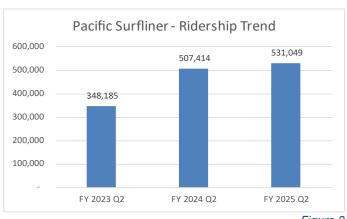
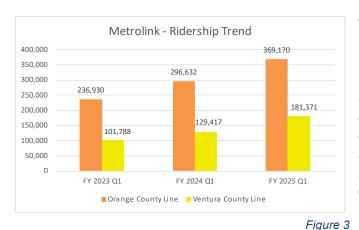


Figure 2

The increase in ridership during FY2025 Q2 can be attributed to a combination of growing demand and the holiday season. Additionally, the reported Pacific Surfliner ridership includes Metrolink and COASTER pass holders utilizing the Rail 2 Rail (R2R) Program, which allows Metrolink monthly pass holders and COASTER passengers to ride Pacific Surfliner trains within the stations identified on their valid fare media, subject to certain restrictions.

Metrolink



VCL. which operates between East Ventura and Los Angeles, saw a ridership increase of 40.1 percent when compared to the second quarter of last year. The OCL, which operates between Los Angeles and Oceanside, saw 24.5 percent increase in ridership over the same report period in the prior year. During the second guarter of FY 2024-25, there

were an average of 10,956 Metrolink pass holders per month who utilized the R2R Program to ride Pacific Surfliner trains¹.

¹ Metrolink R2R values are based on preliminary, unaudited data provided by Amtrak.

COASTER

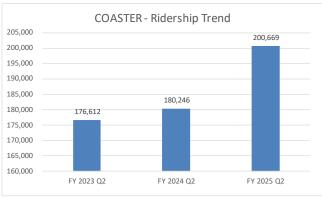


Figure 4

NCTD's COASTER commuter rail service operating between Oceanside and San Diego experienced a sizable increase in ridership during the second quarter of FY 2024-25 when compared to the same period in the prior year, as shown in Figure 4. During the second quarter of FY 2024-25, there were an average of 419 COASTER pass holders per month utilizing the

R2R Program to ride Pacific Surfliner trains².

Amtrak System

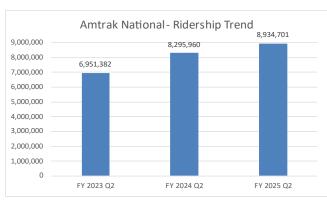


Figure 5

Amtrak service nationwide experienced a cumulative ridership increase of 7.7 percent for the second quarter of FY 2024-25 when compared to the same period in the prior year, as illustrated in Figure 5.

Amtrak's Coast Starlight, which operates between Seattle and Los Angeles, saw ridership increase by 3.6 percent in the

second quarter compared with the same period last year. The Capitol Corridor (operating between Auburn, Sacramento, Oakland, and San Jose) and the San Joaquins Corridor (operating from both Oakland and Sacramento to Stockton and Bakersfield) are the two other California state-supported intercity passenger rail services operated by Amtrak and provide a comparison to the Pacific Surfliner service despite serving significantly different markets. Ridership increased by 4.4 percent on the Capitol Corridor and decreased by 0.9 percent on the San Joaquins Corridor during the second quarter when compared to the same period last year.

² COASTER R2R values are based on preliminary, unaudited data provided by Amtrak.

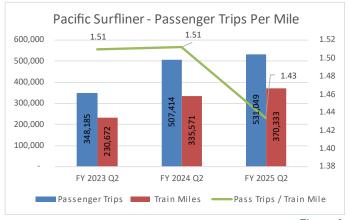
Passenger Miles

A passenger mile is defined as one passenger traveling one mile. For example, ten passengers who each travel 100 miles would generate 1,000 passenger miles. This metric depicts the growth in passenger usage and distance traveled.

The Pacific Surfliner generated over 52 million passenger miles during the second quarter of FY 2024-25, which is a 3.3 percent increase compared to the same period in the prior year. This increase in passenger miles corresponds with the growth in ridership and the holiday season. Factoring in the average pounds of carbon dioxide emissions generated per passenger mile traveling in a private automobile versus on passenger rail, a reduction of about 19,067 tons of greenhouse gases was achieved, which is equivalent to avoiding burning approximately 1,946,371 gallons of gasoline.

Efficiency

Passenger Trips Per Train Mile



Passenger trips per train mile is calculated by dividing total passenger trips (ridership) by the total miles traveled by all Pacific Surfliner trains operated in revenue service³.

This metric focuses on service efficiency, as it is the ratio of usage (passenger trips) over service provided (train miles). The higher the ratio value, the more efficient

Figure 6

the service, and vice versa. For the second quarter of FY 2024-25, the ratio of passenger trips per train mile decreased by 5.2 percent when compared with the same period in the prior year, as illustrated in Figure 6.

³ Total train miles include deadhead mileage to and from rail yard facilities.

Revenue

In line with the increase in Pacific Surfliner ridership, driven primarily by growing demand and the holiday season, total revenue also increased. For the second quarter of FY 2024-25, total revenue increased by 6.8 percent when compared with the same period in the prior year, as shown in Figure 7.

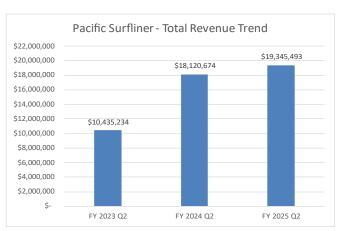


Figure 7

Farebox Recovery

The Pacific Surfliner farebox recovery ratio is calculated as total revenue divided by total operating expenses. As a performance measure, farebox recovery is normally reported on an annual basis, versus a shorter period. This is because expenses are not linear throughout the year, which can result in significant fluctuations in the farebox recovery ratio from month to month and even quarter to quarter. The Pacific Surfliner is legislatively required to achieve a minimum annual farebox recovery of 50 percent. The Pacific Surfliner farebox recovery ratio for the 12-month period ending December 31, 2024, was 58.6 percent. For comparison, including only the three months of the second quarter of FY 2024-25 results in a farebox recovery ratio of 62.6 percent.

Quality

OTP

The methodologies for calculating OTP vary significantly between intercity and commuter rail services. A commuter train is considered late if it arrives six or more minutes late to its terminal location, while a Pacific Surfliner train is considered late if it arrives more than 15 minutes after its scheduled arrival time. For the Pacific Surfliner service, endpoint OTP is calculated by dividing the total number of trains arriving on time at the end point by the total number of trains operated. The State of California intercity passenger rail Uniform Performance Standards (UPS), which were approved by the Secretary of Transportation in 2014, set an endpoint OTP goal of 90 percent for the Pacific Surfliner service.

For the three months in the second quarter of FY 2024-25, endpoint OTP for the Pacific Surfliner averaged 72.8 percent, which was a seven percent decrease

over the same period in the prior year. Figure 8 illustrates a monthly OTP trend for the Pacific Surfliner.

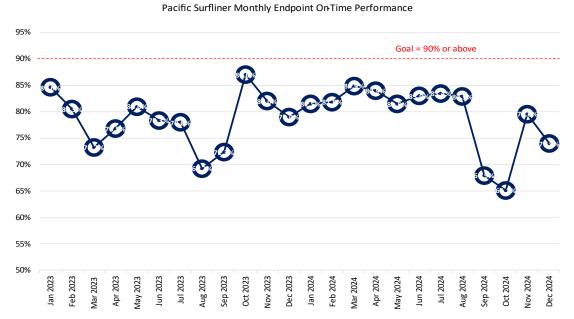


Figure 8

The sharp decline in OTP in October 2024 continues to be due to operational challenges on the BNSF Railway between Los Angeles and Fullerton. In early 2024, BNSF relocated its Southern California dispatching functions from San Bernardino to Fort Worth, Texas, leading to disruptions as newly assigned dispatchers were less familiar with the territory. BNSF has since assigned a senior manager to oversee dispatching, which is expected to improve OTP. Additionally, widespread vandalism along the corridor caused extended service delays for passengers and freight trains. BNSF is evaluating measures to enhance corridor security and prevent future disruptions.

The LOSSAN Agency will continue to work collaboratively with the Corridor Improvement Team via quarterly meetings to identify and address issues negatively impacting OTP.

Customer Satisfaction

Amtrak reports a monthly Electronic Customer Satisfaction Index (eCSI) score for all routes, in which a "very satisfied" percentage is calculated per 100 passengers via electronic surveys. For the second quarter of FY 2024-25, the Pacific Surfliner scored an average eCSI of 82.4 percent, representing a one percent decrease from the average eCSI of 83.2 percent achieved during the same period last year.

<u>Additional Performance Indicators</u>

Food and Beverage Sales

The LOSSAN Agency's focus on improving service quality and the customer experience has prompted additional attention to the food and beverage selections offered in the Pacific Surfliner Café Car. Continual effort is made to ensure that

menu items are meeting passenger expectations. As part of that effort, LOSSAN Agency staff closely monitor food and beverage sales to gauge the success of what is being offered and identify items that need to be adjusted.

	FY24 Q2			FY25 Q2	
Sales Category		ot-Dec 2023)	10	ict-Dec 2024)	% Change
Baked Goods	\$	114,619	\$	70,061	-38.9%
Beer	\$	172,064	\$	195,853	13.8%
Beverages	\$	348,617	\$	246,564	-29.3%
Dairy Products	\$	1,070	\$	1,471	37.5%
Fresh Prepared Foods	\$	183,918	\$	191,908	4.3%
Liquor	\$	100,094	\$	111,453	11.3%
Miscellaneous Merchandise	\$	1,468	\$	-	-100.0%
Packaged Snack Foods	\$	460,090	\$	362,603	-21.2%
Salads	\$	49	\$	-	-100.0%
Wine	\$	311,655	\$	233,802	-25.0%

Figure 9

For the second quarter of FY 2024-25, food and beverage sales decreased by 16.5 percent compared to the same quarter in the prior year. This decline is primarily attributed to the increased use of Comet Car sets, which do not have Café Cars and therefore eliminate onboard food and beverage sales opportunities during their operation. The Comet Car sets were utilized approximately 22 times during the quarter due to equipment issues requiring their use as protect service or replacements for out-of-service equipment. The absence of Café Cars on these trainsets directly impacted overall sales, contributing to the variance. Additionally, salads were removed from the menu due to high spoilage and low return on investment (ROI), while merchandise items like playing cards and earbuds are being phased out due to minimal ROI. Details on the performance of each specific category are provided in Figure 9.

Amtrak Thruway Bus Service

Pacific Surfliner rail service is supplemented by Amtrak's network of Thruway buses that connect passengers throughout the LOSSAN corridor. The bus routes function as part of the Pacific Surfliner service and as of December 31, 2024, included:

- Route 17: Two daily round trips between Santa Barbara, San Luis Obispo, and Oakland (where it connects with Capitol Corridor); and one daily round trip between San Luis Obispo and Oakland.
- Route 39: One daily round trip between Fullerton and Indio/Coachella Valley, and one daily round trip between Fullerton and Palm Springs.

Fiscal Year 2024-25 Second Quarter Los Angeles – San Diego – F San Luis Obispo Rail Corridor Trends

Page 9

For the second quarter of FY 2024-25, combined ridership on these two routes totaled 26,332, representing a marginal decrease when compared to the ridership of 26,345 for the same period in the prior year.

Summary

This report provides an update of trends for the usage, efficiency, and quality of the passenger rail services on the Los Angeles – San Diego – San Luis Obispo Rail Corridor, including the Pacific Surfliner, Metrolink, and COASTER, for the second quarter of FY 2024-25. During the second quarter, total combined passenger rail ridership along the corridor increased by 15.1 percent when compared to the same period last year. Notably, ridership on the Pacific Surfliner alone increased by 4.7 percent, accompanied by a 6.8 percent increase in total revenue relative to the same period in the previous year.

Attachment

A. Los Angeles – San Diego – San Luis Obispo Rail Corridor Performance Summary, Second Quarter Fiscal Year 2024-25

Prepared by:

Kristopher Ryan

Chief Financial Officer

(714) 560-5409

Los Angeles – San Diego – San Luis Obispo Rail Corridor Performance Summary Second Quarter Fiscal Year 2024-25

<u>Service</u>	<u>Ridership</u> (total)	Ridership – Growth Over Same Quarter Previous Year	<u>Revenue</u> (total)	Revenue – Growth Over Same Quarter Previous Year	Endpoint OTP (3 mo. avg.)
Pacific Surfliner	531,049	4.7%	\$19,345,493	6.8%	72.8%
Metrolink Orange County Line	369,170	24.5%			67.8%
Metrolink Ventura County Line	181,371	40.1%			86.5%
COASTER	200,669	11.3%			92.5%
LOSSAN Total	1,282,259	15.1%			
Amtrak Nationwide	8,934,701	7.7%			73.7%
Coast Starlight	101,939	3.6%			56.3%
Capitol Corridor	274,746	4.4%			84.3%
San Joaquins	240,386	-0.9%			79.3%

11RT-5RT-2RT / 9 Trainsets Proposed Pacific Surfliner Schedule

	LAX	LAX	LAX	GTA	LAX	SLO	573	765	579	769	761
Southbound			Restored	4770				4784		4790	4794
	562	564	566	770	572	774	580	784	586	790	794
Effective March 31, 2025	Daily	Daily	Daily	Daily	Daily	Daily	Daily	Daily	Daily	Daily	Daily
Oakland, CA				10:00 P	И			4:45 AM		7:20 AM	9:35 AM
Emeryville, CA				🖺 10:15 P	И			4:55 AM		7:35 AM	9:50 AM
San Francisco, CA				10:35 P	И			5:15 AM		7:55 AM	10:10 AM
San Jose, CA							ĺ				
				🖺 11:45 P	И			☐ 6:20 AM		9:25 AM	11:25 AM
Salinas, CA							ĺ				
				12:45 A	И			7:35 AM		10:25 AM	12:40 PM
King City, CA				1:35 AN	1			8:45 AM		11:55 AM	1:55 PM
Paso Robles, CA				3:15 AN	1			9:40 AM		12:55 PM	2:55 PM
San Luis Obispo, CA							1				
* Cal Poly				3:45 AM	,			10:15 AM		1:25 PM	3:30 PM
* San Luis Obispo Amtrak Station				4:00 AN		6:11 AM		10:35 AM		1:40 PM	3:50 PM
can Eule Obiope / unitak Clasein				4.00711		0.11740		10.0071111		1.401111	4:12 PM
Grover Beach, CA				₩ 4:25 AN	1	6:31 AM		10:55 AM		2:05 PM	4:32 PM
Santa Maria. CA				4:40 AN		0.31 AW		11:15 AM		2:00 PM	4.32 FW
				4.40 AN		6:47 AM					4:48 PM
Guadalupe-Santa Maria, CA Lompoc, CA						0.47 AW					4.40 FW
' '						7:21 AM					5.04 DM
* Lompoc-Surf Amtrak Station				6 0 5 45 44		7:21 AM		5			5:21 PM
Solvang, CA				5:15 AN				11:50 AM		2:55 PM	
Buellton, CA				□ 5:25 AN				12:00 PM		3:05 PM	
Goleta, CA				6:39 Af	A	8:31 AM		1:31 PM		4:25 PM	6:30 PM
Santa Barbara, CA				_				_		_	
* UCSB				₩ 6:00 AN				12:40 PM		😩 3:40 PM	
* Santa Barbara Amtrak Station				₩ 6:30 AM		8:46 AM		1:25 PM		🛱 4:20 PM	6:47 PM
				6:53 AI		8:49 AM		1:45 PM		4:40 PM	6:50 PM
Carpinteria, CA				7:08 AI	Λ	9:04 AM		2:03 PM		4:57 PM	7:08 PM
Ventura, CA				7:39 AI	Λ	9:38 AM		2:34 PM		5:28 PM	7:43 PM
Oxnard, CA				7:57 AI	Λ	9:55 AM		2:53 PM		5:42 PM	8:03 PM
Camarillo, CA				8:10 AI	Λ	10:09 AM		3:09 PM		5:53 PM	8:14 PM
Moorpark, CA				8:24 AI	Λ	10:23 AM		3:23 PM		6:05 PM	8:24 PM
Simi Valley, CA				8:41 AI	Λ	10:39 AM		3:39 PM		6:21 PM	8:41 PM
Chatsworth, CA				8:53 AI	Λ	10:52 AM		3:52 PM		6:37 PM	8:58 PM
Northridge, CA				8:59 AI	Λ			4:05 PM			
Van Nuys, CA				9:09 AI	Λ	11:07 AM		4:13 PM		6:50 PM	9:09 PM
Burbank-Bob Hope Airport, CA				9:17 Al	1	11:15 AM		4:21 PM		7:05 PM	9:17 PM
Burbank-Downtown, CA				9:22 AI				4:26 PM			
Glendale, CA				9:29 AI		11:26 AM		4:34 PM		7:17 PM	9:28 PM
Los Angeles, CA				9:46 AI		11:43 AM		4:48 PM		7:40 PM	9:46 PM
Loo 7 angoloo, O/ C	6:10 AM	7:10 AM	8:10 AM	10:10 A		12:10 PM	3:10 PM	5:10 PM	6:10 PM	8:10 PM	10:10 PM
Fullerton, CA	6:41 AM	7:10 AM	8:41 AM	10:10 A		12:41 PM	3:41 PM	5:41 PM	6:41 PM	8:41 PM	10:41 PM
Anaheim, CA	6:49 AM	7:41 AM	8:49 AM	10:41 A		12:49 PM	3:49 PM	5:49 PM	6:49 PM	8:49 PM	10:49 PM
Santa Ana, CA	7:01 AM	8:01 AM	9:01 AM	11:01 A		1:01 PM	4:01 PM	6:01 PM	7:01 PM	9:01 PM	11:01 PM
	7:12 AM	8:12 AM	9:12 AM	11:12 A		1:12 PM	4:01 PM	6:12 PM	7:01 PM	9:12 PM	11:12 PM
Irvine, CA	7:12 AM		9:12 AM	11:12 A		1:12 PM	4:12 PM 4:26 PM	6:12 PM 6:26 PM	7:12 PM 7:26 PM	9:12 PM 9:26 PM	11:12 PM
San Juan Capistrano, CA		8:26 AM									
San Clemente Pier, CA	0.05 AM	0.05 AM	9:38 AM	11:38 A		2.05 DM	5.05 DM	7.05 DM	0.05 DM	40.02 DM	10.05 AM
Oceanside, CA	8:05 AM	9:05 AM	10:08 AM	12:08 P		2:05 PM	5:05 PM	7:05 PM	8:05 PM	10:02 PM	12:05 AM
Solana Beach, CA	8:20 AM	9:20 AM	10:23 AM	12:23 P	M 1:23 PM	2:20 PM	5:20 PM	7:20 PM	8:20 PM	10:20 PM	12:20 AM
San Diego, CA											
* Old Town San Diego Amtrak Station	L 8:51 AM	L 9:51 AM	L 10:54 AM	L 12:54 P		L 2:51 PM	L 5:51 PM	L 7:51 PM	L 8:51 PM	L 10:49 PM	L 12:51 AM
* Downtown San Diego Amtrak Station	9:04 AM	10:04 AM	11:07 AM	1:07 PI		3:04 PM	6:04 PM	8:04 PM	9:04 PM	11:04 PM	1:04 AM
	573	777	579	581	785	587	591	595	SAN	SAN	SAN

11RT-5RT-2RT / 9 Trainsets **Proposed Pacific Surfliner Schedule**

	:	SAN	S	SAN	;	SAN	562	564	566	770	572	774	580	784
Northbound		761		765		769	573	777	579	581	785	587	591	595
	盘	4761	₽ 4	4765	₩	4769			Restored		4785			•
Effective March 31, 2025	1	Daily		Daily		Daily	Daily	Daily	Daily	Daily	Daily	Daily	Daily	Daily
San Diego, CA		<i></i>		- July		July 1	Duily .	Duny	Duny	Duny	- Duny	Daii,	Duny	Buny
* Downtown San Diego Amtrak Station		4:01 AM	Ι.	6:01 AM		8:01 AM	10:01 AM	12:01 PM	1:01 PM	2:01 PM	4:01 PM	5:01 PM	7:01 PM	9:01 PM
* Old Town San Diego Amtrak Station		4:10 AM		6:10 AM		8:10 AM	10:10 AM	12:10 PM	1:10 PM	2:10 PM	4:10 PM	5:10 PM	7:10 PM	9:10 PM
Solana Beach, CA		4:40 AM	_	6:40 AM		8:40 AM	10:40 AM	12:40 PM	1:40 PM	2:40 PM	4:40 PM	5:40 PM	7:40 PM	9:40 PM
Oceanside, CA		4:57 AM	_	6:57 AM		8:57 AM	10:57 AM	12:57 PM	1:57 PM	2:57 PM	4:57 PM	5:57 PM	7:57 PM	9:57 PM
San Clemente Pier, CA										3:20 PM	5:20 PM	6:20 PM		
San Juan Capistrano, CA		5:34 AM		7:34 AM		9:34 AM	11:34 AM	1:34 PM	2:34 PM	3:37 PM	5:37 PM	6:37 PM	8:34 PM	10:34 PM
Irvine, CA		5:49 AM		7:49 AM		9:49 AM	11:49 AM	1:49 PM	2:49 PM	3:52 PM	5:52 PM	6:52 PM	8:49 PM	10:49 PM
Santa Ana, CA		6:01 AM	_	8:01 AM		10:01 AM	12:01 PM	2:01 PM	3:01 PM	4:04 PM	6:04 PM	7:04 PM	9:01 PM	11:01 PM
Anaheim, CA		6:10 AM	_	8:10 AM		10:10 AM	12:10 PM	2:10 PM	3:10 PM	4:13 PM	6:13 PM	7:13 PM	9:10 PM	11:10 PM
Fullerton, CA		6:18 AM		8:18 AM		10:18 AM	12:18 PM	2:18 PM	3:18 PM	4:21 PM	6:21 PM	7:21 PM	9:18 PM	11:18 PM
Los Angeles, CA		6:57 AM		8:57 AM		10:52 AM	12:57 PM	2:57 PM	3:57 PM	4:57 PM	6:57 PM	7:57 PM	9:57 PM	11:57 PM
		7:13 AM		9:13 AM		11:13 AM		3:13 PM			7:13 PM			
Glendale, CA		7:26 AM		9:26 AM		11:26 AM		3:26 PM			7:26 PM			
Burbank-Downtown, CA		7:33 AM						3:33 PM						
Burbank-Bob Hope Airport, CA		7:39 AM		9:36 AM		11:36 AM		3:39 PM			7:36 PM			
Van Nuys, CA		7:47 AM	!	9:44 AM		11:44 AM		3:47 PM			7:44 PM			
Northridge, CA		7:55 AM						3:55 PM						
Chatsworth, CA		8:02 AM		9:59 AM		11:59 AM		4:01 PM			7:59 PM			
Simi Valley, CA		8:14 AM	1	10:11 AM		12:11 PM		4:13 PM			8:11 PM			
Moorpark, CA		8:27 AM	1	10:24 AM		12:23 PM		4:26 PM			8:25 PM			
Camarillo, CA		8:41 AM	1	10:36 AM		12:36 PM		4:41 PM			8:47 PM			
Oxnard, CA		8:56 AM	1	10:54 AM		12:51 PM		4:52 PM			8:59 PM			
Ventura, CA		9:10 AM	1	11:08 AM		1:05 PM		5:06 PM			9:13 PM			
Carpinteria, CA		9:36 AM	1	11:34 AM		1:31 PM		5:28 PM			9:35 PM			
Santa Barbara, CA														
* Santa Barbara Amtrak Station	L	9:55 AM	L 1	11:50 AM	L	1:49 PM		L 5:46 PM			L 9:59 PM			
		9:58 AM		11:55 AM	(2)	2:00 PM		5:49 PM			📮 10:05 PM			
* UCSB			(2)	12:10 PM	Œ	2:15 PM					10:20 PM			
Goleta, CA		10:11 AM	_	12:03 PM		2:02 PM		6:05 PM			10:12 PM			
Solvang, CA				12:45 PM	Œ	2:45 PM					10:50 PM			
Buellton, CA			P 1	12:55 PM	Œ	2:50 PM					10:55 PM			
Lompoc, CA														
* Lompoc-Surf Amtrak Station	_	11:20 AM						7:22 PM						
Guadalupe-Santa Maria, CA		11:54 AM						7:56 PM						
Santa Maria, CA				1:25 PM	8	3:30 PM					11:35 PM			
Grover Beach, CA		12:09 PM	#	1:45 PM	œ	3:55 PM		8:11 PM			📮 11:59 PM			
San Luis Obispo, CA		10.05.												
* San Luis Obispo Amtrak Station		12:39 PM	_					8:46 PM						
		12:45 PM		2:15 PM	B	4:25 PM					12:30 AM			
* Cal Poly		12:55 PM	-	2:25 PM	88	4:35 PM					12:40 AM			
Paso Robles, CA	8	1:25 PM		2:55 PM	8	5:05 PM					1:10 AM			
King City, CA	8	2:50 PM	₩.	4:20 PM	8	6:30 PM					2:35 AM			
Salinas, CA	_	2.40 044	_	5.40 DM	_	7-20 DM					D 2:25 414			
0 1 04	#	3:40 PM	₽.	5:10 PM	#	7:20 PM					3:25 AM			
San Jose, CA	_	4.50.514	_	0.00 544	_	0.05.514					A 400 400			
Con Francisco CA	8	4:50 PM	_	6:20 PM	8	8:25 PM					4:30 AM			
San Francisco, CA	8	6:00 PM		7:30 PM	88	9:40 PM					5:45 AM			
Emeryville, CA	93	0.00 511	E	0.00 511	•••	10:05 PM					6:05 AM			
Oakland, CA	#	6:30 PM 794	•••	8:00 PM '84	• •	10:15 PM 790	580	SLO	586	LAX	GTA 6:15 AM	LAX	LAX	LAX

= On ## train 595 will operate as 1595 and depart San Diego at approximately 10:01 PM after Padre games versus Dodgers

May 12 versus Los Angeles Angels

May 13 versus Los Angeles Angels

May 14 versus Los Angeles Angels

June 9 versus Los Angeles Dodgers

June 10 versus Los Angeles Dodgers August 22 versus Los Angeles Dodgers



Marketing Update for the First and Second Quarters of Fiscal Year 2024-25

LOSSAN Technical Advisory Committee Meeting | March 6, 2025

Performance Summary

PacificSurfliner.com











Users to PacificSurfliner.com

Referral traffic to Amtrak.com Bookings on Amtrak.com

Riders

Revenue

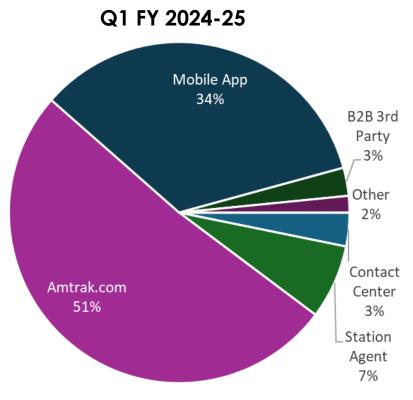
Q2 – FY 25 (Oct-Dec)	420,000	163,382	16,044	32,077	\$1,069,841
Q1 - FY 25 (Jul-Sep)	631,000	274,402	26,734	61,186	\$1,905,473
Q4 - FY 24 (Apr-Jun)	612,000	236,292	21,547	47,109	\$1,512,473*



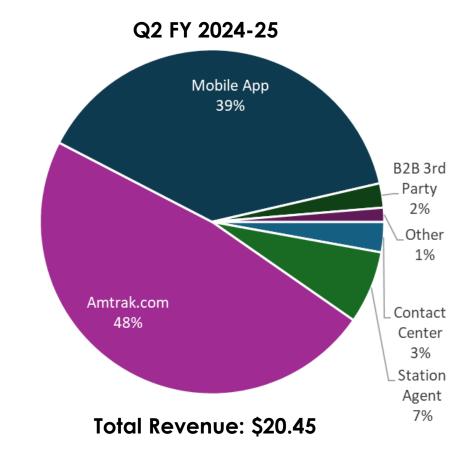
^{*}Figure has been revised from previous quarterly update due to data reporting improvements from Amtrak implemented in September 2024.

Performance Summary

Revenue by Sales Channel



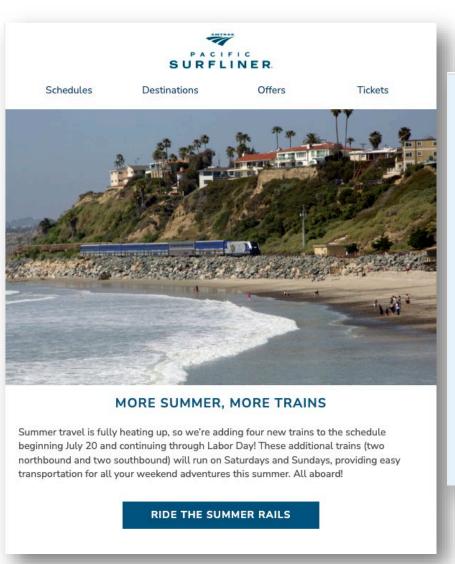






Q1 FY2024-25 Highlights: Summer Events

- EnhancedSummerSchedule
- Del Mar Races
- San Diego
 Comic-Con
- X-Games



CATCH THE DEL MAR HORSE RACES 🦄



And... they're off! The Del Mar Races are in full swing every Thursday - Sunday until September 10. The club, where "the turf meets the surf," offers thrilling horse races, dining, and an absolutely electric atmosphere. Plus, ride the shuttle from Solana Beach Station (SOL) to the track for FREE with a valid Pacific Surfliner ticket!

RACE TO THIS DEAL

GET YOUR COMIC-CON TRAVEL



Calling all of our fellow nerds! San Diego Comic-Con is the ultimate gathering for pop culture enthusiasts of all kinds — enjoy 4 full days of panels, exhibits, costumes, and so much more, with plenty of exclusive merch to check out and grab in between. Click below to level up your Comic-Con with some of our top travel tips.

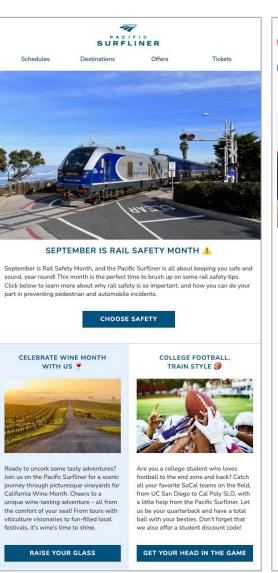
LEVEL UP YOUR COMIC-CON

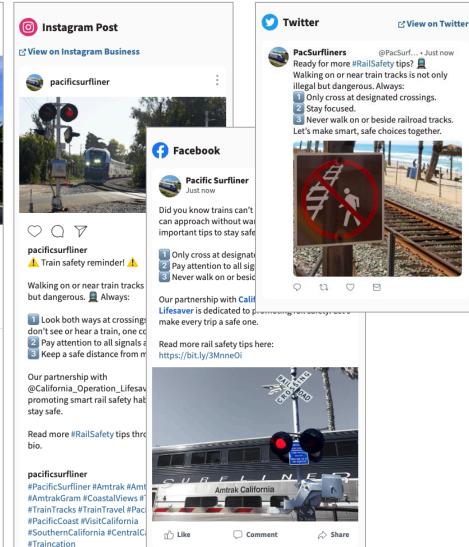
July Newsletter



Q1 FY2024-25 Highlights: Rail Safety Month

- California Operation Lifesaver booth at Angels Stadium
- LAUS Rail Safety Month event
- Angels Radio rail safety spots
- Press release
- September newsletter
- Social posts







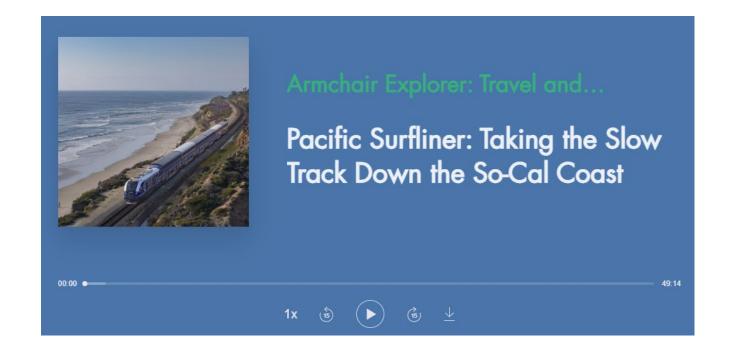
Newsletter

Social Media Posts

Q1 FY2024-25 Highlights: Armchair Explorer Podcast



- Armchair Explorer Podcast custom episode and advertisements
 - Episode released on August 19, 2024
 - Over 5,200 downloads as of November 2024
 - 48-minute podcast





Q1 FY2024-25: Communications

Passenger:

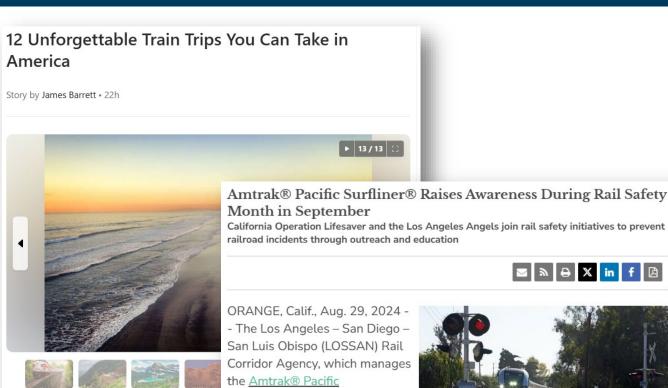
- Comic-Con/Del Mar Racetrack schedule announcement
- Del Mar Phase 5 Project
- Rail Safety Month (September)

Press Releases:

- Press releases issued − 2
- Total pickup by media outlets 445
- Views and hits 30.154

In the Media:

- 706 mentions
- Publicity value of \$1.87 million



12) The Pacific Surfliner ©Matt Benz / 500px - Getty Images

The Pacific Surfliner stretches along the California coast, collaboration with California Diego. You don't need to keep "California Dreamin" whe nearly 350 miles, this journey offers passengers breathtal quaint coastal towns

- The Los Angeles - San Diego -San Luis Obispo (LOSSAN) Rail Corridor Agency, which manages Surfliner® service, is proud to

announce initiatives in Operation Lifesaver (CAOL), a non-profit entity that works year-round to promote rail



Amtrak® Pacific Surfliner® Raises Awareness During Rail Safety Month in September

safety, and the Los Angeles Angels baseball team. Launching this September to coincide with Rail Safety Month, this multi-faceted strategy for enhanced rail safety education and awareness includes communications through streaming, television, digital radio, and focused geofencing.



Q1 FY2024-25: Social Media









Q1 FY2024-25: Social Media Metrics

Platform	Total Followers	New Followers	Engagement Rate*	Link Clicks
f	52,628	1,736	5.60%	155
	22,887	1,915	12.16%	N/A**
X	17,878	219	5.69%	390
	1,492	51	2.14%	N/A**

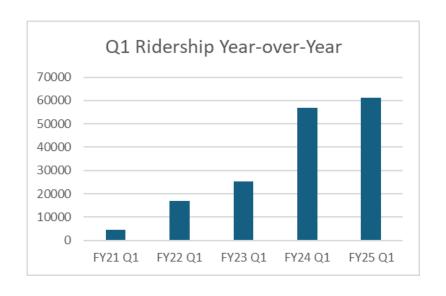
^{*}Engagement rate: Shares, comments/replies, likes, video views, etc., out of total followers. Beginning in FY25Q1, this will be measured as a percentage instead of the quantity of engagements.

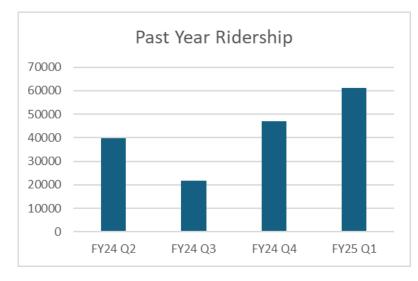
** Data point not validated.



Q1 FY2024-25: Overall Performance (from online bookings)

July to September	Referral to Amtrak.com	Bookings	Ridership (from online Bookings)	Revenue (from online Bookings)
2020-21 – Q1	26,468	2,497	4,653	143,593
2021-22 – Q1	98,157	8,202	16,911	541,658
2022-23 – Q1	111,378	11,647	25,204	779,437
2023-24 –Q1	273,964	25,464	57,007	1,753,742
2024-25 – Q1	274,402	26,734	61,186	\$1,905,473

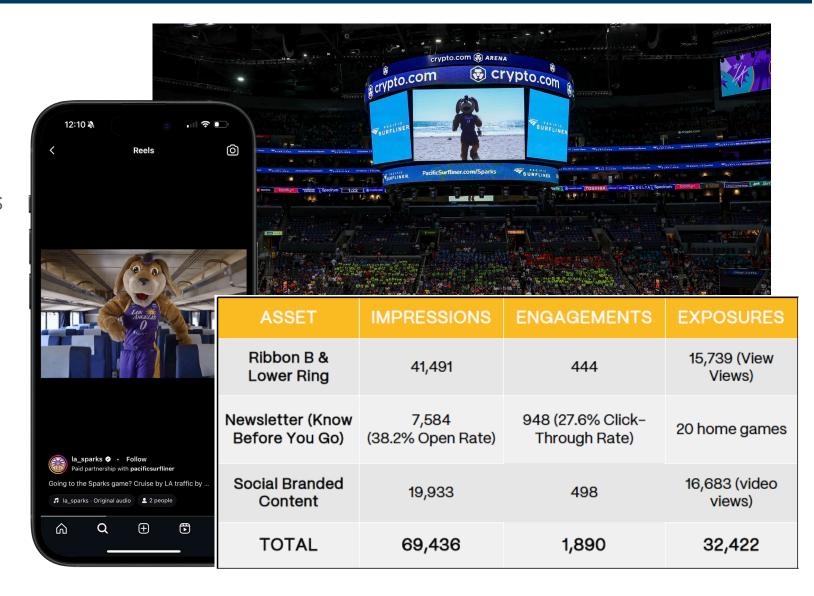






Q2 2024-25 Highlights: LA Sparks Sponsorship

- In-arena assets:
 - LED ribbon boards
 - <u>Video</u> produced by Sparks featured on jumbotron
- Social & digital assets:
- Social posts
- Ad in Sparks newsletter to game attendees
- Press release (July 9)





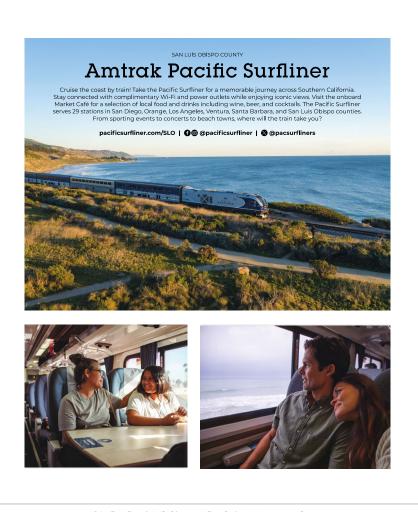
Q2 2024-25 Highlights: Print Ads – Visitors' Guides



Visit Oceanside Visitors Guide



Visit Anaheim Destination Guide



SLO Cal Visitors Guide Magazine



Q2 2025 Highlights: Signage Updates

- Station monument sign replacements
- Poster case installations
- Suicide prevention signs









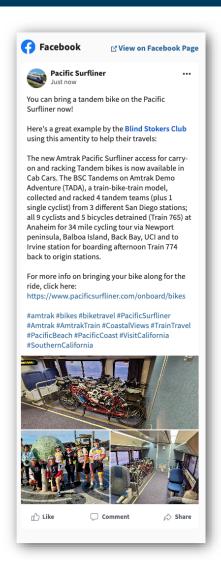
Q2 2024-25 Highlights: Tandem Bikes On Board

TAKE YOUR TANDEM FOR A SPIN 🚲

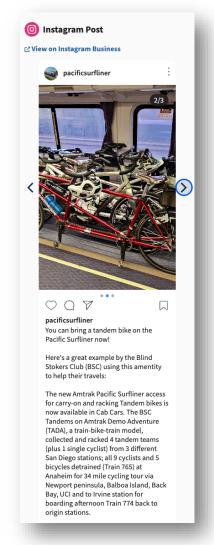


We're excited to announce new tandem bike racks, coming soon to Pacific Surfliner trains. Explore the SoCal coast with your favorite travel buddy and bring your tandem bike along for the ride. That means it's easier than ever to plan the perfect cycling getaway!

COMING SOON







Newsletter Inclusion

Social Media Posts



Q2 2024-25: Communications

Passenger:

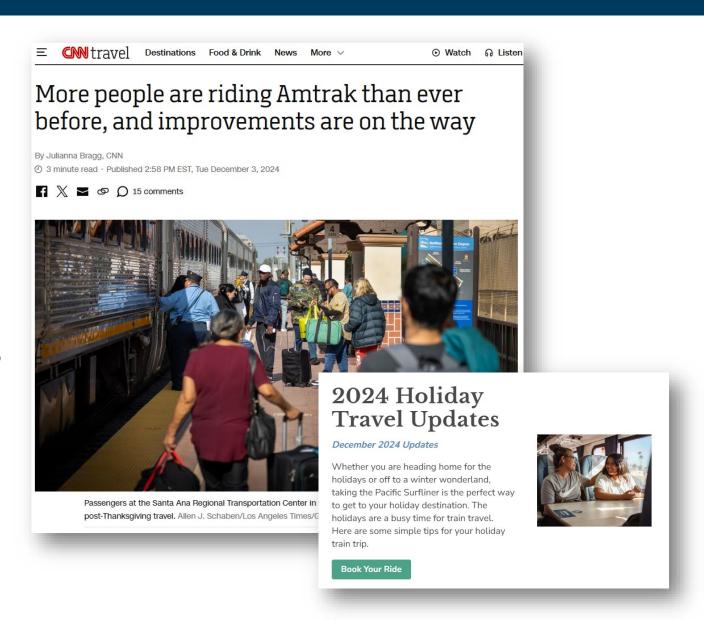
- Del Mar Phase 5 Project
- Holiday travel tips
- Installation of tandem bike racks
- Weekend track maintenance projects

Press Releases:

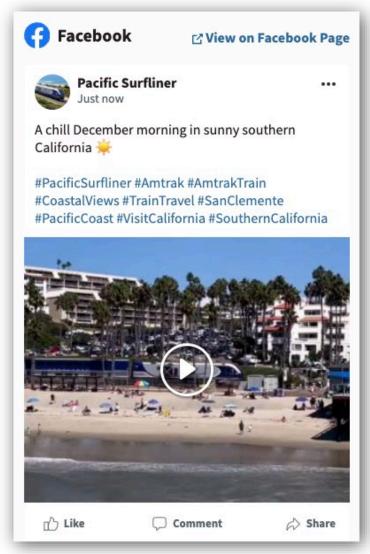
- Press releases issued 2
- Total pickup by media outlets 903
- Views and hits 30,566

In the Media:

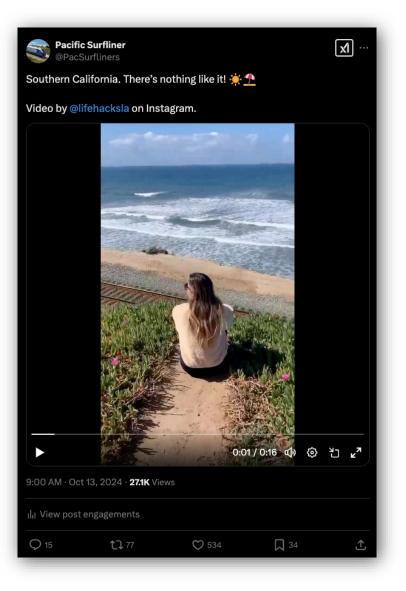
- 837 mentions
- Publicity value of \$5.06 million



Q2 2024-25: Social Media









Q2 2024-25: Social Media Metrics

Platform	Total Followers	Net New Followers	Engagement Rate*	Link Clicks
f	55,627	3,078	4.77%	132
	54,002	1,892	10.95%	N/A**
X	17,603	-271	5.92%	479
	1,554	34	4.85%	N/A**

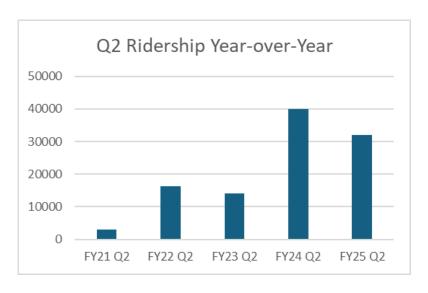
^{*}Engagement rate: Shares, comments/replies, likes, video views, etc., out of total followers.

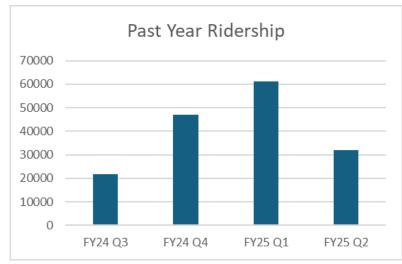
** Data point not validated.



Q2 2024-25 Highlights: Overall Performance (from online bookings)

July to September	Referral to Amtrak.com	Bookings	Ridership (from online Bookings)	Revenue (from online Bookings)
2020-21 – Q2	21,824	1,859	2,955	97,285
2021-22 – Q2	79,410	8,740	16,341	535,052
2022-23 – Q2	98,538	7,707	14,098	453,053
2023-24 –Q2	201,038	20,719	39,905	1,272,519
2024-25 –Q2	163,382	16,044	32,077	\$1,069,841

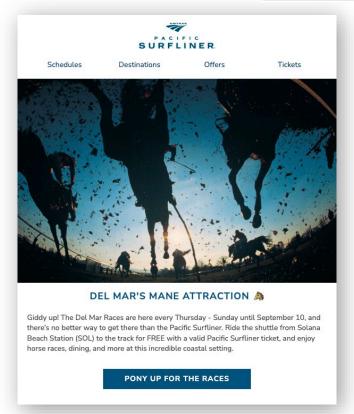


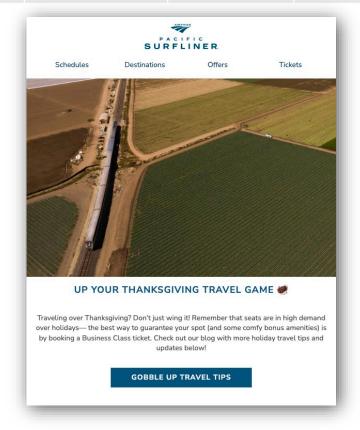


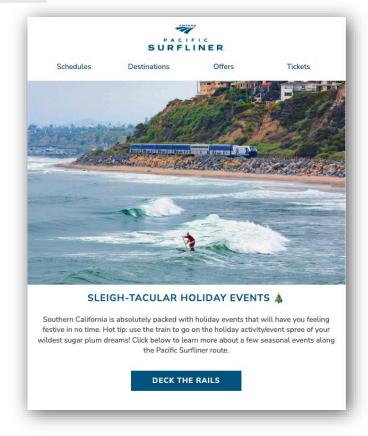


Pacific Surfliner Newsletter

Month	Total Average Recipients	Average Open Rate	Average Click Rate	
Q1 FY2024-25	24,772	46.07%	3.16%	
Q2 FY2024-25	26,888	51.89%	4.03%	









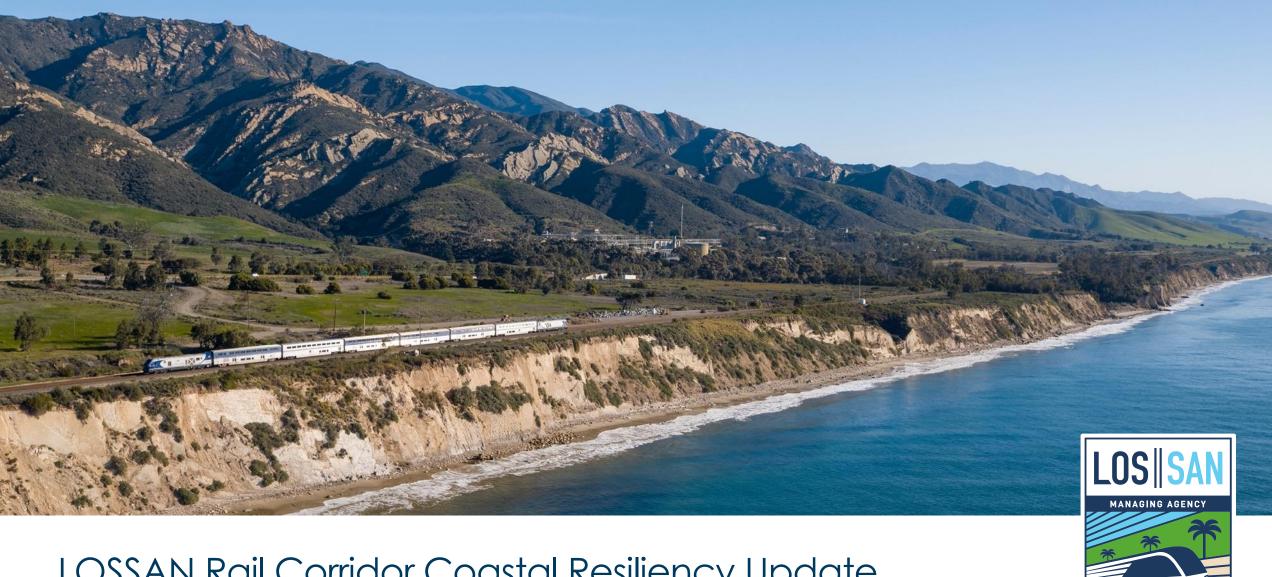
Q3 FY2024-25 Initiatives

- Southern California Wildfire Support
- Social Media Influencer Effort
- Spring Mid-Week Sale
- Service Restoration
- Strategic Partnerships
- Ongoing Rail Safety Outreach
- Website Updates
- Summer Event Promotions



QUESTIONS?





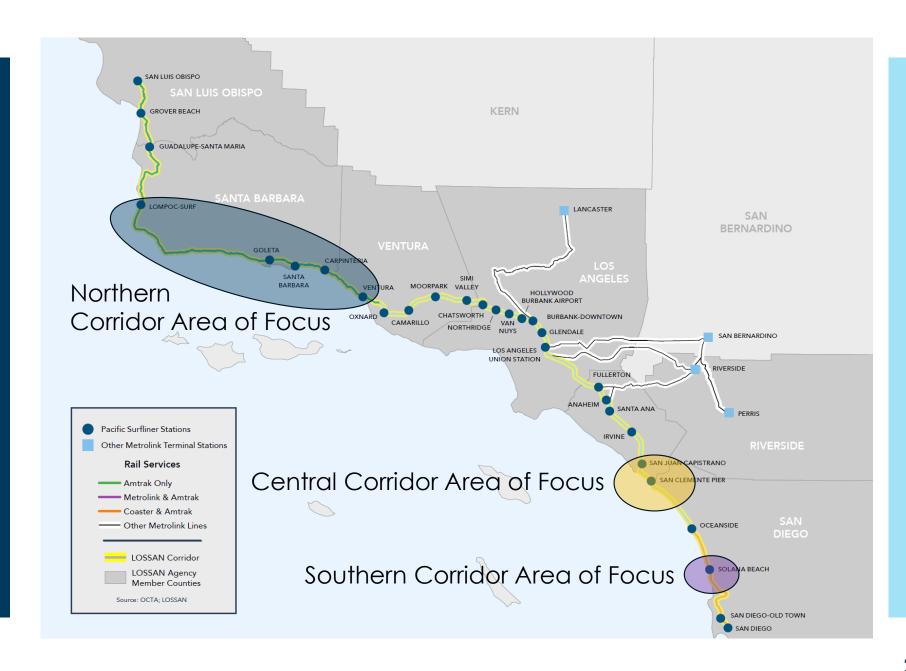
LOSSAN Rail Corridor Coastal Resiliency Update

LOSSAN Technical Advisory Committee | March 6, 2025

Coastal Resiliency

There are Coastal Resiliency challenges along the entire LOSSAN Corridor, broken into 3 key areas of focus.

- Northern Corridor Area of Focus: LOSSAN is working with Union Pacific Railroad on a long-term strategy to stabilize the railroad.
- Central Corridor Area of Focus: San Clemente – OCTA is continuing study on long term solutions; started prelim design on short-term repairs.
- Southern Corridor Area of Focus: SANDAG is continuing short term repairs through Del Mar and refining alignments on a long-term solution to the bluffs.





Coastal Resiliency Northern Corridor

- Corridor was field reviewed with UPRR
- Problem areas were identified and prioritized
- Top 2 areas of priority shown in red and blue.
- UPRR performing preliminary design and developing cost estimates
- Funding allocation is dependent on these cost estimates





Honda Bluff Repairs and Potential Track Relocation (Milepost 302.85-303.45)

Priority 1 Area: Honda Bluffs

Existing Conditions

- Shoreline erosion in sandstone formation creating cavities in lower portion of bluffs
- Failure of steep sandy slopes

Near Term Solution/On going Work

- Install slope failure monitors.
- Daily monitoring

- Relocate tracks inland
- Protect shoreline
 ~1500ft of shoreline
- Fill voids in sea caves
- May need VSFB, USACE, CCC, and State Lands permits











Surfin' Cowboy (Milepost 324.4) & Hollister Ranch Repairs (Milepost 326.2-328.2)

Priority 1 Area: Surfin' Cowboy & Hollister Ranch

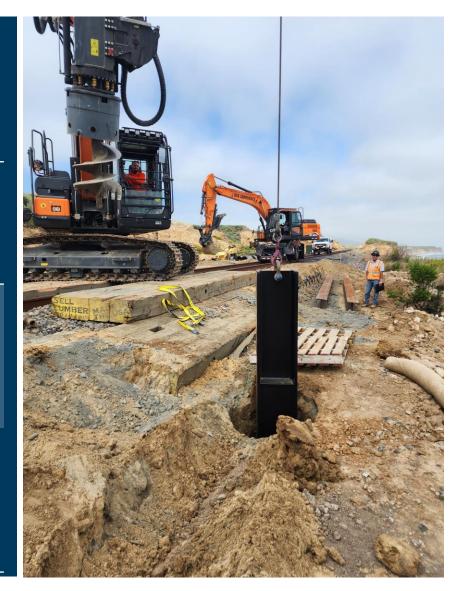
Existing Conditions

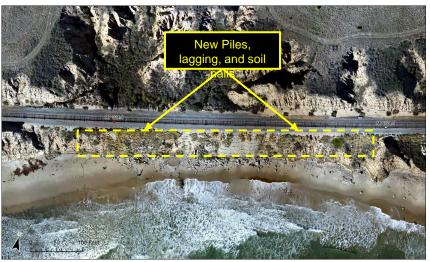
- Significant Bluff Erosion
- Loss of RR ballast
- Erosion Moving Laterally
- Failure of Seawall

Near Term Solution/On going Work

- Tieback wall high on the bluff face
- Work is 80% complete at Surfin' Cowboy
- Hollister to be completed early next yr

- Replace drainage pipes
- Repair seawalls, where damaged
- Seawall work will need USACE, RWQCB, and CCC permits









El Capitan Bluff (Milepost 347.8)

Priority 1 Area: El Capitan

Existing Conditions

- Scour under wooden soldier pile wall
- Pipe broken at seawall
- Slope erosion within 6' to 8' from track

Near Term Solution/On going Work Fill void with rip-rap

- Replace old pipe and headwall (built in 1916).
- Replace wood wall with concrete soldier pile wall with tie-back anchors. Fill scour hole with rock, or gabion mattress
- Improve drainage







Ortega Hill (Milepost 372-372.4)

Priority 1 Area: Ortega Hill

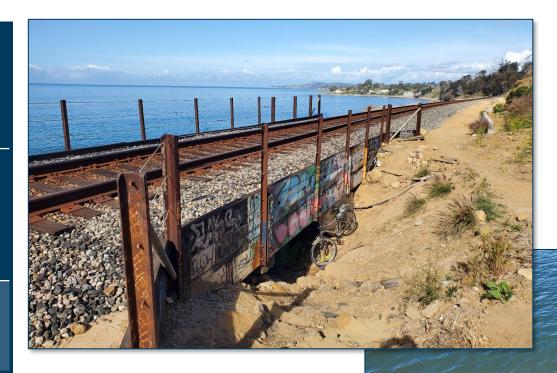
Existing Conditions

- Bluff erosion below tracks due to failing storm drains
- Slope erosion above tracks due to loose soils
- Trash and debris clogs opening under bridge

Near Term Solution/ Ongoing Work

- Stabilize upper slope with jute netting
- Improve bridge opening to reduce clogging

- Replacement of corrugated metal pipes with proper headwalls and anchors to toe of slope.
- Add drilled pier to secure in slope





Rincon Point (Milepost 381.2)

Priority 1 Area: Rincon Point

Existing Conditions

- Significant areas of hill erosion above the track
- Tracks covered in sand after runoff from hills

Near Term Solution/ Ongoing Work

- Dig drainage trench to better control water flow at base of the slope
- Vacuum track bed to remove sand and sediment

Proposed Repair Summary

- Install storm water pipes from the farm field at top to bottom of slope
- May need easements to perform work
- Placement of rocks, revetment to shore-up bottom of slope





Projects Summary

- Items to Note:
 - All costs are subject to change
 - Design and Construction being performed by UPRR
 - Schedules subject to change based on resource availability from UPRR

Project	Funded	Near Team Cost	\$ Funded	Start Construction	End Construction
Priority 1 Projects					
Honda Bluffs	No	\$30 M		2028	2029
Surfin' Cowboy Bluffs	Yes	\$5 M	\$5 M	2024	2025
Hollister Ranch Bluffs	Yes	\$5 M	\$5 M	2025	2026
El Capitan	No	\$5 M		2028	2029
Ortega Hill	No	\$9 M		2028	2029
Rincon Point	No	\$3 M		2028	2029
Priority 2 Projects	Priority 2 Projects				
Tajiguas Slope Repair	No	Unk.		2030	2031
Carpinteria Bluff & Pipe Repair	No	Unk.		2030	2031
Emma Woods	No	Unk.		2030	2031
Total Expected Cost		\$57 M			
Total Currently Funded			\$10 M		



Coastal Resiliency Program

Stakeholder Engagement A corridor the length of LOSSAN requires extensive engagement to coordinate the plans and implement the solutions presented to address coastal resiliency

LOSSAN Agency Staff regularly engage with:

- Member Agency Governmental Relation Staff
- State and National Elected Officials
- Board Members
- Host Railroad and Right-of-Way Owner Technical Staff



Coastal Resiliency Program

Statewide and Regional Engagement Coastal Resiliency strategies and solutions have been discussed through a variety of working groups and activities:

- CA Senate Subcommittee on LOSSAN Corridor Resiliency Hearings
- LOSSAN Regional Rail Working Group
- LOSSAN Corridor Executive Leadership Working Group
- LOSSAN Regional Rail Technical Working Group
- San Diego LOSSAN Rail Realignment Project Development Team
- OCTA Coastal Rail Resiliency Study Project Development Team
- Bi-Weekly Coordination Meetings with Union Pacific
- Hi-Rail Inspections with Union Pacific



QUESTIONS?





Update on Orange County Coastal Resiliency Efforts

LOSSAN Technical Advisory Committee | March 6, 2025



San Diego County LOSSAN Resiliency Projects

Anna Devers & Keri Robinson, Mega Projects Division LOSSAN Technical Advisory Committee March 6, 2025

Projects in Development

60-Mile San Diego Segment

SONGS Double Track San Onofre Bridge Replacements Camp Pendleton San Onofre to Pulgas Double Track Phase 2 San Onofre to Pulgas Double Track Phase 3 Eastbrook to Shell Double Track Oceanside Carlsbad Village Trench Carlsbad Village Double Track Carlsbad Batiquitos Lagoon Double Track **Encinitas Double Track Encinitas** San Dieguito Double Track and Platform Solana Beach Del Mar Bluffs Coastal Connections Del Mar a Del Mar Bluffs Stabilization 5 San Diego LOSSAN Rail Realignment Miramai Sorrento to Miramar Phase 2 San Rose Canyon Bridge Replacements Diego Bridge 257.2 Replacement San Diego Convention Center Platform February 2025

LOSSAN Rail Corridor Project Overview

Project Phase

- Planning
- Design and Permitting
- Ready for Construction
- Construction

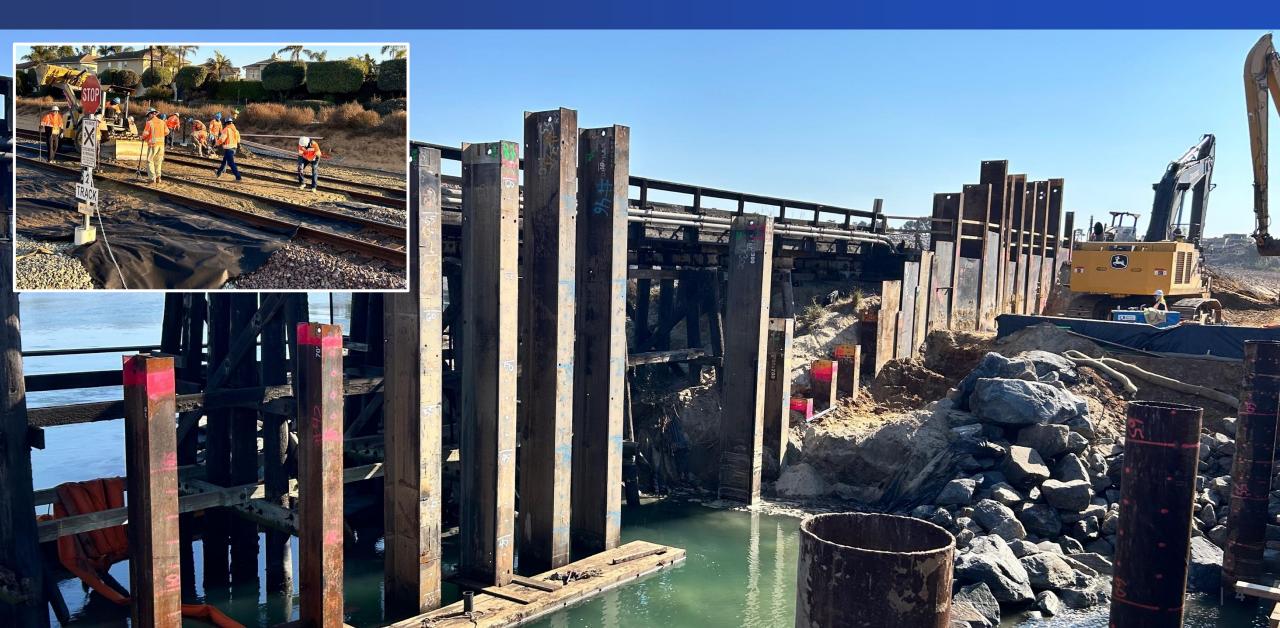






Batiquitos Lagoon Double Track

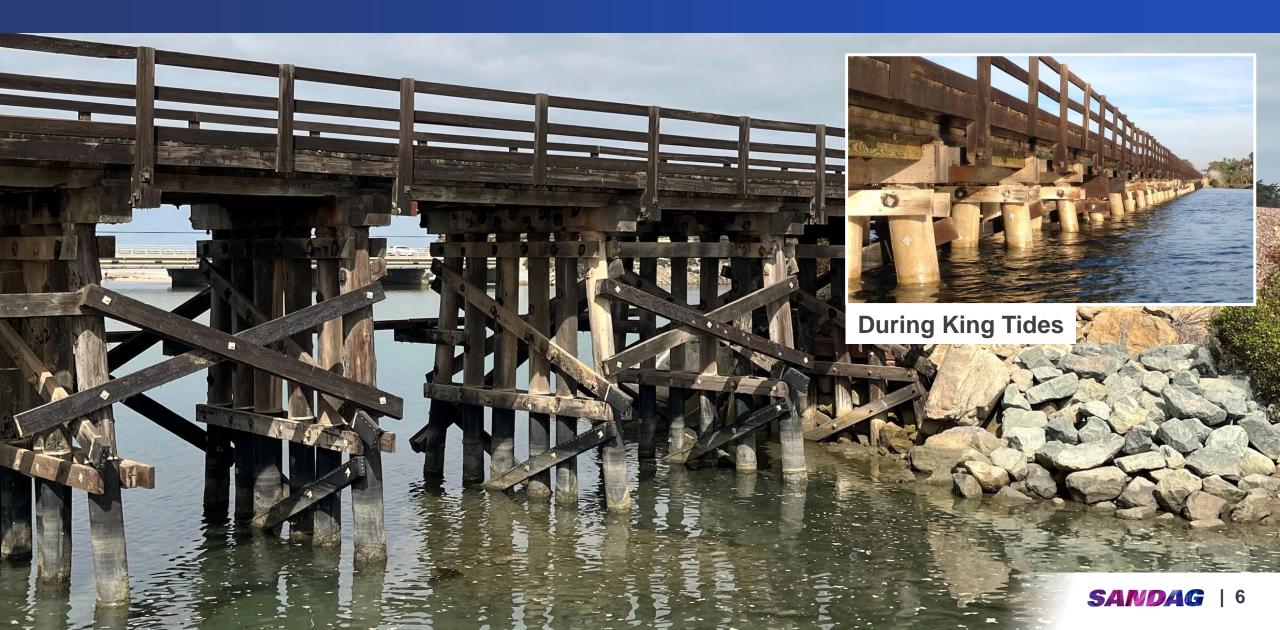
Current Construction Efforts





San Dieguito Double Track and Special Events Platform

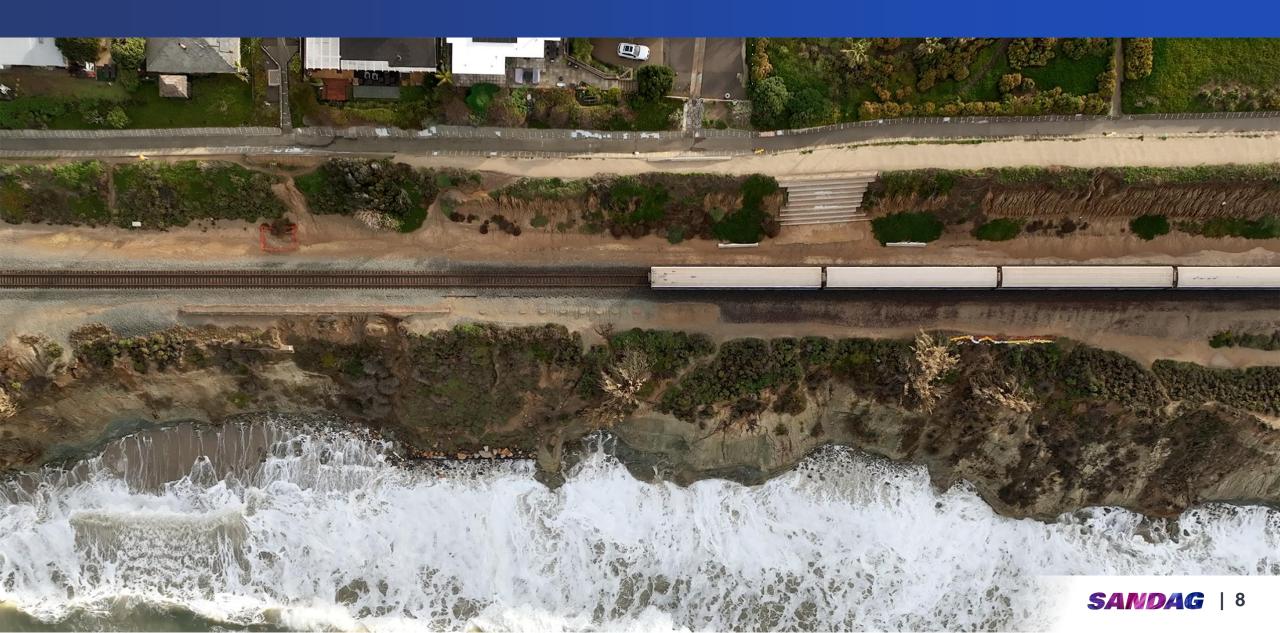
Existing Single Track Timber Bridge



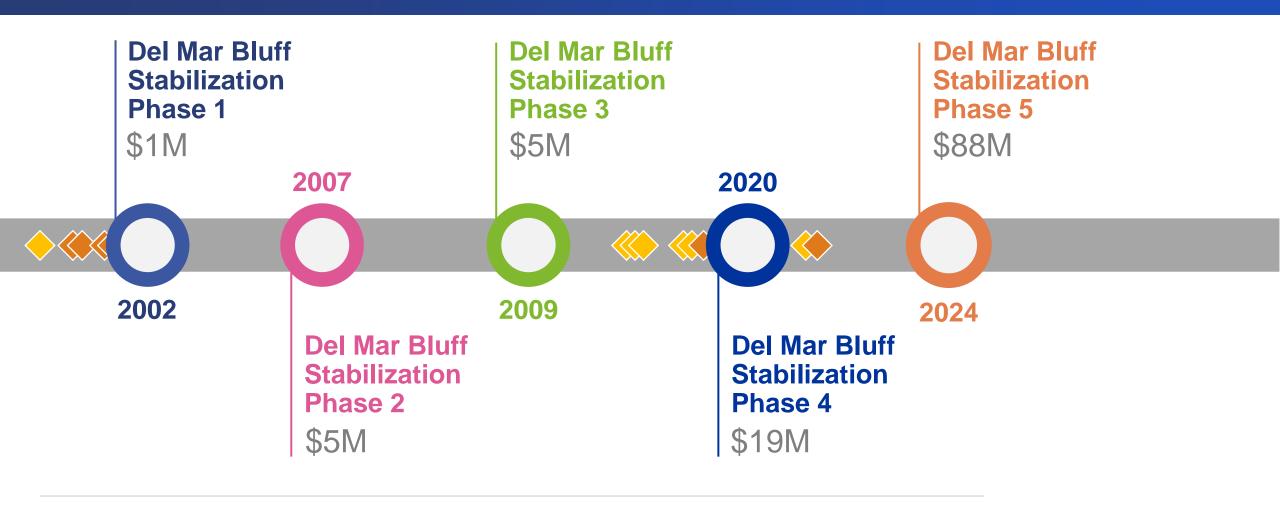


Del Mar Bluffs Stabilization Phase 5

Aerial Photo of Del Mar Bluffs



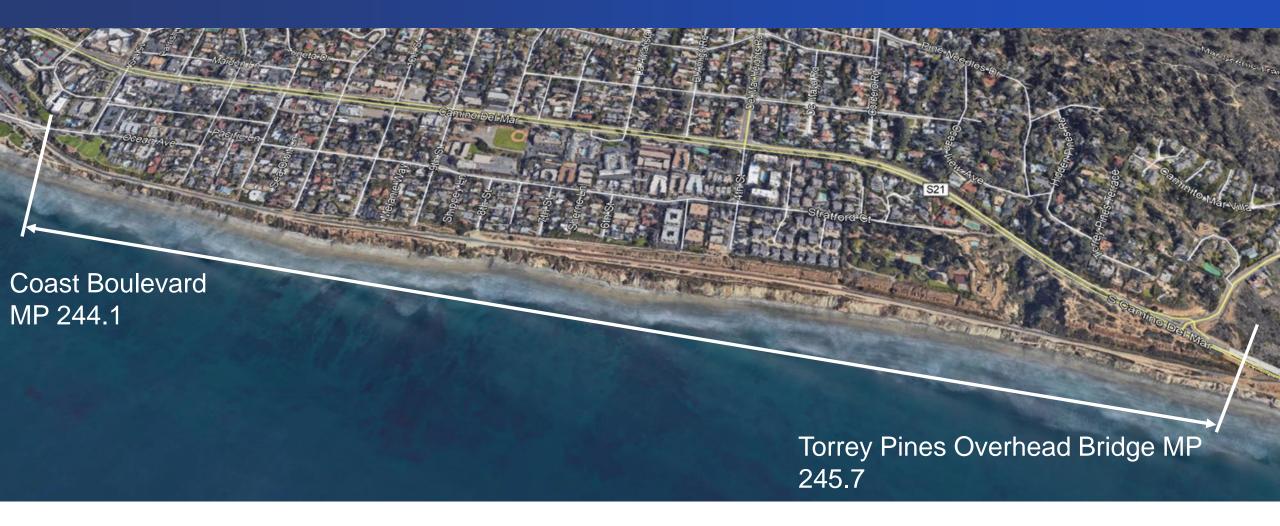
Bluff Stabilization Projects Over Time



 Bluff landslide impacting rail service 1996, 2018, 2019, 2021

Emergency Repairs1998, 2001, 2019, 2021

Del Mar Bluffs Stabilization Phase 5



Current Stabilization Efforts





San Diego LOSSAN Rail Realignment

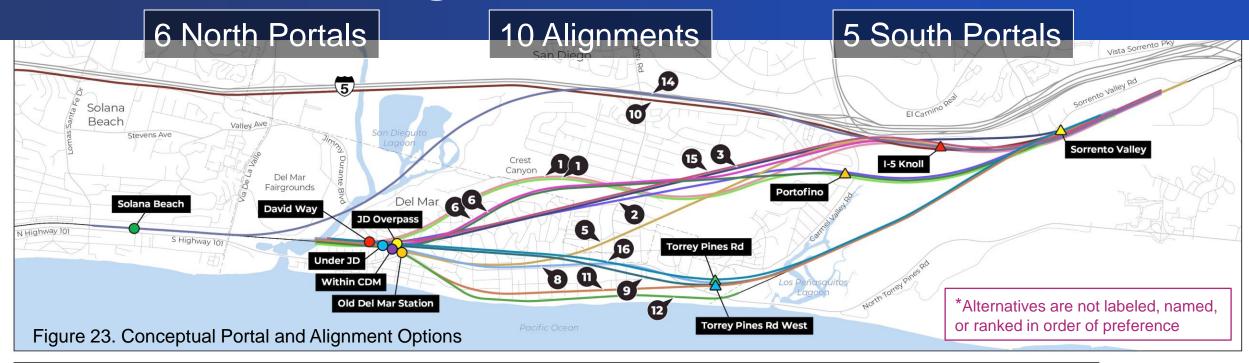
Past Planning Efforts

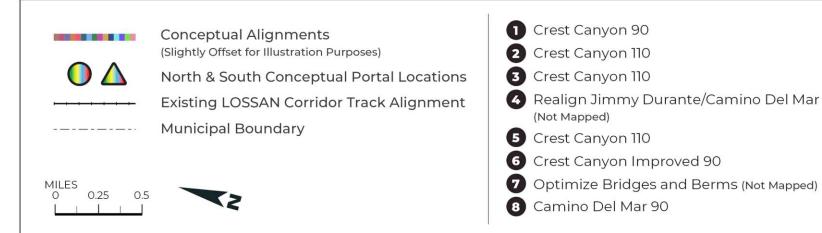
- 2007 LOSSAN Programmatic EIR/EIS (Caltrans and FRA)
- 2014 North Coast Corridor Public Works Plan (CCC)
- 2017 Conceptual Engineering and Environmental Study (SANDAG)
- 2018 State Rail Plan (Caltrans)
- **2021** 2021 Regional Plan (SANDAG)
- 2022 Del Mar Bluffs V Stabilization Project (CCC)
- 2023 SDLRR Alternatives Analysis (SANDAG)
- 2024 SDLRR Notice of Preparation (SANDAG)
- 2025 Value Analysis Study

Value Analysis

- Value Analysis (VA) is a technical study of project alternatives.
- Study held workshops and meetings in September through December 2024.
- Collaborative and technically driven fresh look at alternative concepts and ideas that could address the challenges of climate change and the eroding Del Mar bluffs to provide reliable passenger and freight service.
- The ideas, suggestions, and alternative concepts developed and evaluated by the VA Study participants are presented in the Final Value Analysis Study Report.

VA Portals and Alignments





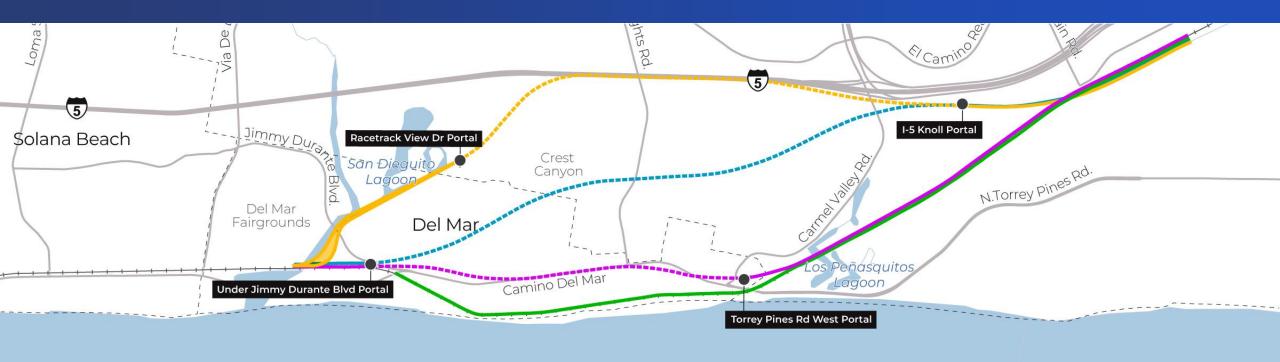
- 9 Camino Del Mar 110 10 I-5 Oceanside to Sorrento Valley
- Stratford Court 80
- 12 Double Track Bluffs
- Freight to I-15 (Not Mapped)
- **1**-5 110
- Crest Canyon 110
- 16 Camino Del Mar 110

What Did We Learn?

Key themes and input that were incorporated into the draft revised objectives and alternative concepts developed as part of the VA Study include:

- Minimize effects to private properties, including subsurface easements
- Minimize disruptions to economic generators, such as the Del Mar Fairgrounds
- Demonstrate public stewardship by minimizing conflicts with prior and ongoing investments

Preliminary Staff Proposed Alternatives



Pacific Ocean

Preliminary Staff Proposed Alternatives

February 2025

— San Dieguito Bridge to I-5 Knoll

Under Crest Canyon

Under Camino Del Mar

Del Mar Bluffs Double Track Reinforced

Tunnel Section

Portal Location

--- Existing LOSSAN Corridor Track Alignment

[__] Municipal Boundary



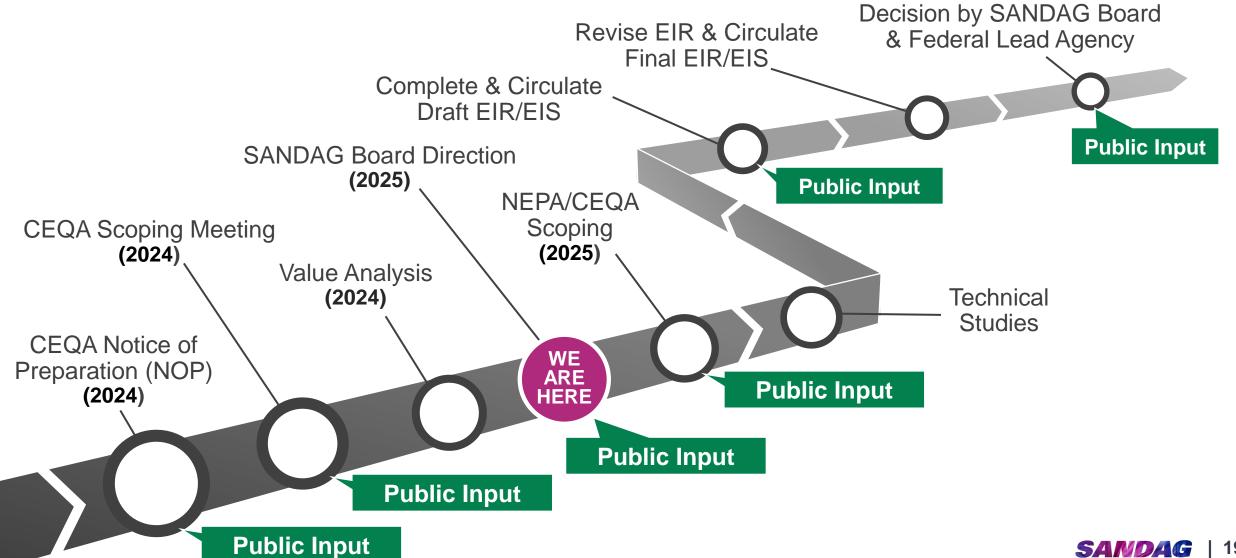




Preliminary Staff Proposed Alternatives ROM Costs

Color Title	Estimated Cost (\$B)
— San Dieguito Bridge to I-5 Knoll	\$3.8 – \$5.1
Under Crest Canyon	\$3.7 – \$5.0
— Under Camino Del Mar	\$3.3 – \$4.4
Del Mar Bluffs Double Track Reinforced	\$1.9 – \$2.5

Environmental Process (CEQA/NEPA)





Los Angeles – San Diego – San Luis Obispo Rail Corridor Agency

DRAFT

Upcoming Agenda Items
Board of Directors Meeting
March 17, 2025

- Fiscal Year 2024-25 First Quarter Amtrak Pacific Surfliner On-Time Performance Analysis
- Fiscal Year 2024-25 Second Quarter Los Angeles San Diego San Luis Obispo Rail Corridor Trends
- Pacific Surfliner Marketing Update
- Update of Coastal Resilience Efforts
- Final Approval of the Los Angeles San Diego San Luis Obispo Rail Corridor Agency Business Plan Submittal for Fiscal Years 2025-26 and 2026-27
- Fiscal Year 2024-25 Second Quarter Budget Status Report
- System Safety & Incident Report
- Amendment to Field Marketing Services Agreement
- Amendment to Public Relations and Media Outreach Services Agreement
- Amendment to Social Media Marketing and Passenger Communications Agreement
- Fiscal Year 2024-25 Second Quarter Grant Reimbursement Status Report