



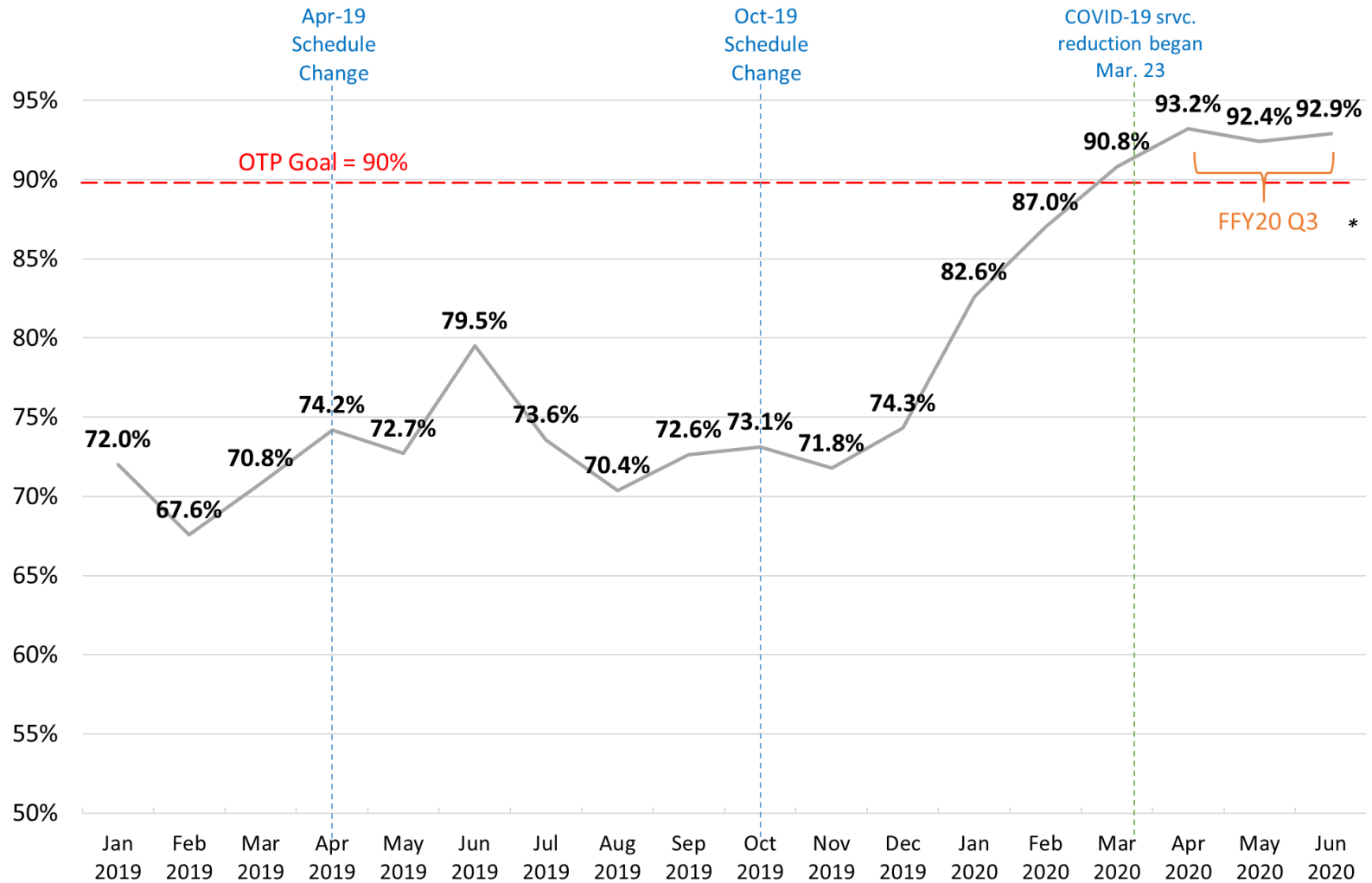
# Pacific Surfliner

## On-Time Performance Analysis

Third Quarter – Federal Fiscal Year 2019-20

Board of Directors Meeting  
November 16, 2020

# Monthly Average Endpoint On-Time Performance (OTP) - Systemwide

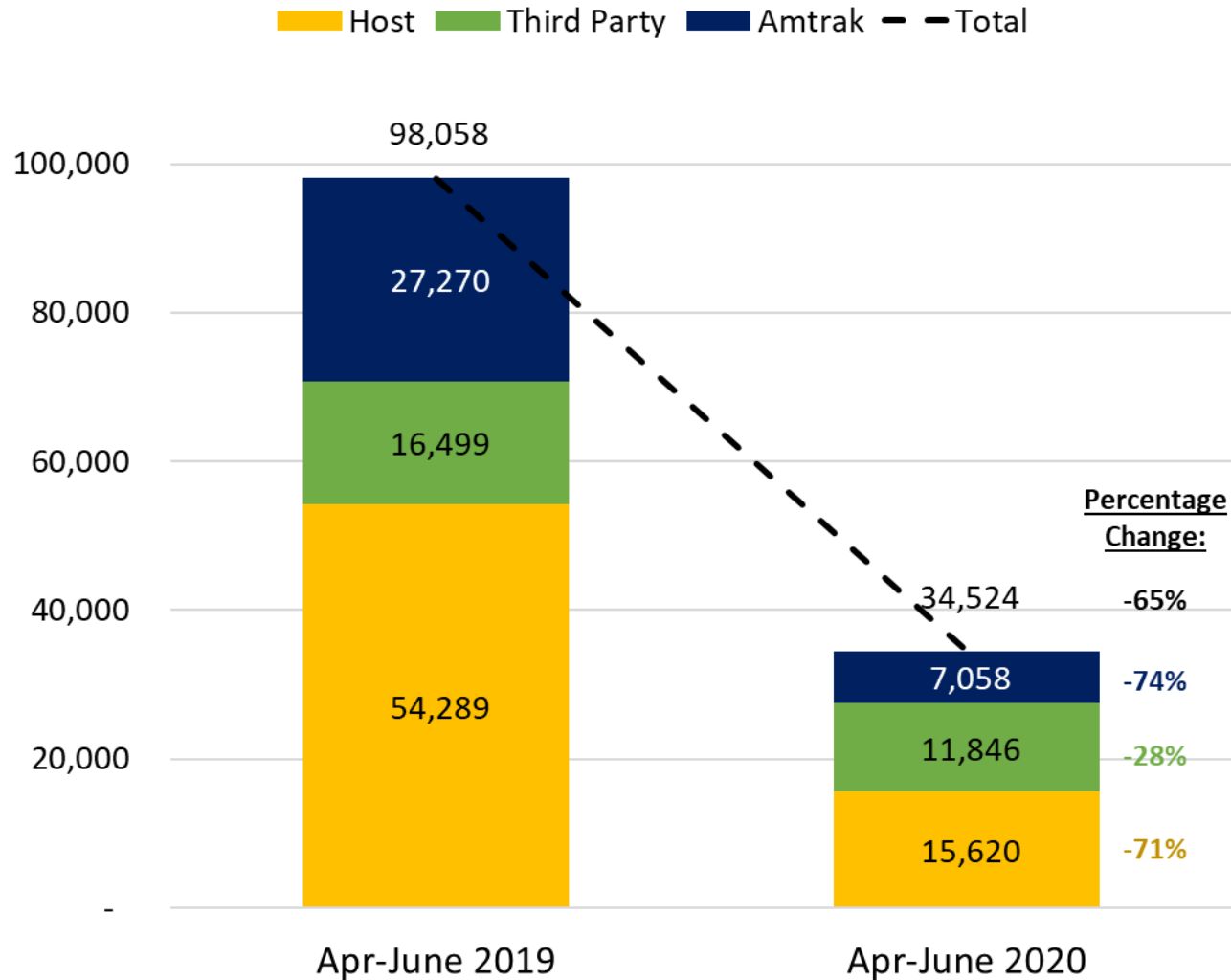


- May/June 2020 based on preliminary unaudited data
- COVID-19 service reduction – 13 roundtrips to 6 roundtrips
- Percentage (%)

# Federal Fiscal Year (FFY) 2020 Third Quarter (Q3) Average Endpoint OTP by Train

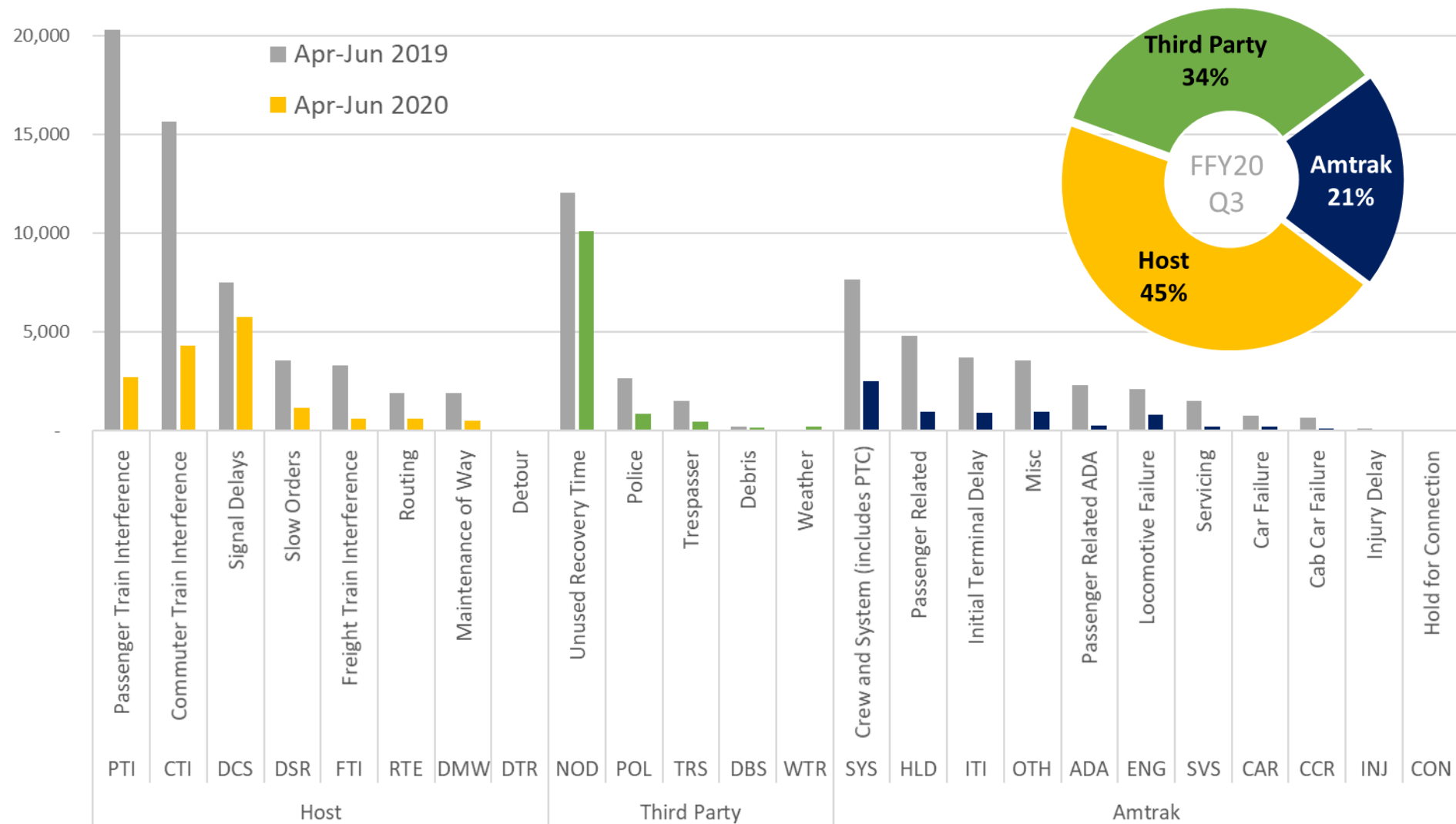
Train	Apr-20	May-20	Jun-20	3 Month Avg.
1768	100.0%		100.0%	100.0%
1777			100.0%	100.0%
1785			100.0%	100.0%
1796	100.0%		100.0%	100.0%
1763	100.0%			100.0%
767	95.5%	100.0%	100.0%	98.5%
796	100.0%	93.5%	90.0%	94.5%
579	93.3%	96.8%	93.3%	94.5%
564	81.8%	100.0%	100.0%	93.9%
580	93.3%	90.3%	96.7%	93.4%
768	90.0%	93.5%	96.7%	93.4%
593	83.3%	96.8%	100.0%	93.4%
1584	100.0%	90.9%	87.5%	92.8%
1767	100.0%	90.9%	87.5%	92.8%
763	93.3%	93.5%	86.7%	91.2%
774	96.7%	96.8%	80.0%	91.2%
777	93.3%	87.1%	90.0%	90.1%
785	93.3%	93.3%	80.0%	88.9%
584	77.3%	90.0%	90.9%	86.1%
1564	87.5%	72.7%	87.5%	82.6%
<b>System Average</b>	<b>93.2%</b>	<b>92.4%</b>	<b>92.9%</b>	<b>93.9%</b>

# Delays by Responsible Party FFY19 Q3 v. FFY20 Q3

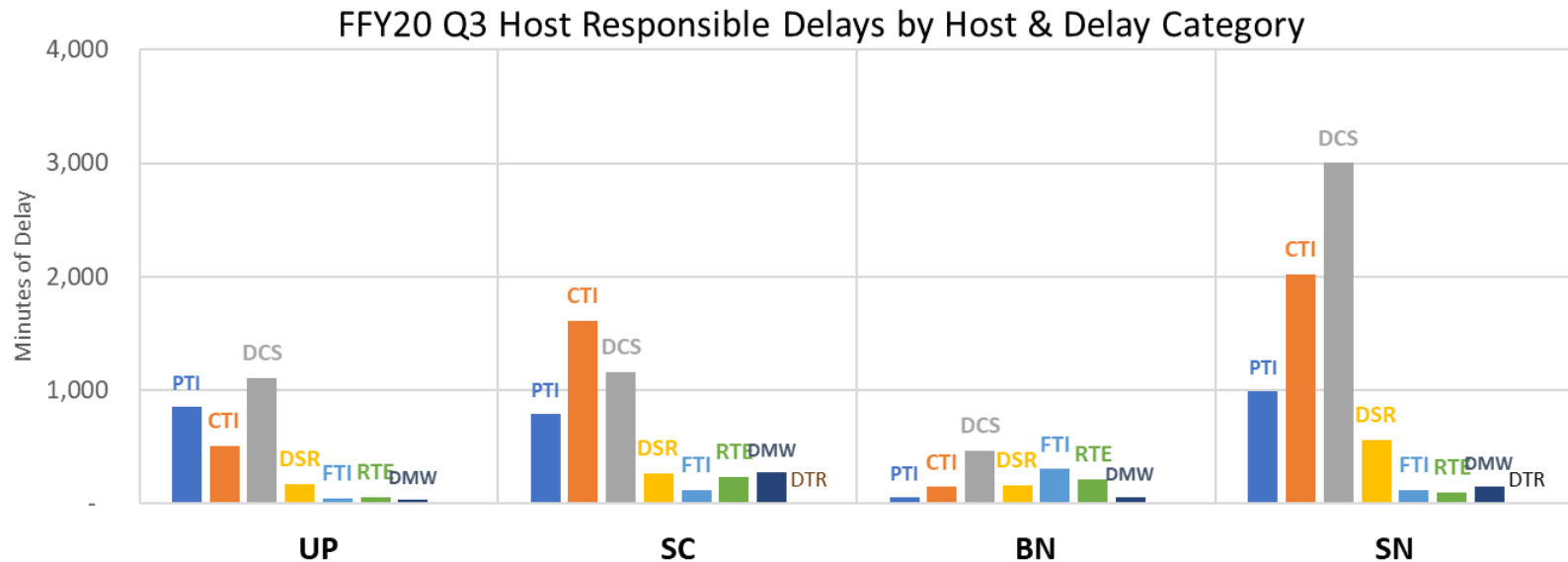
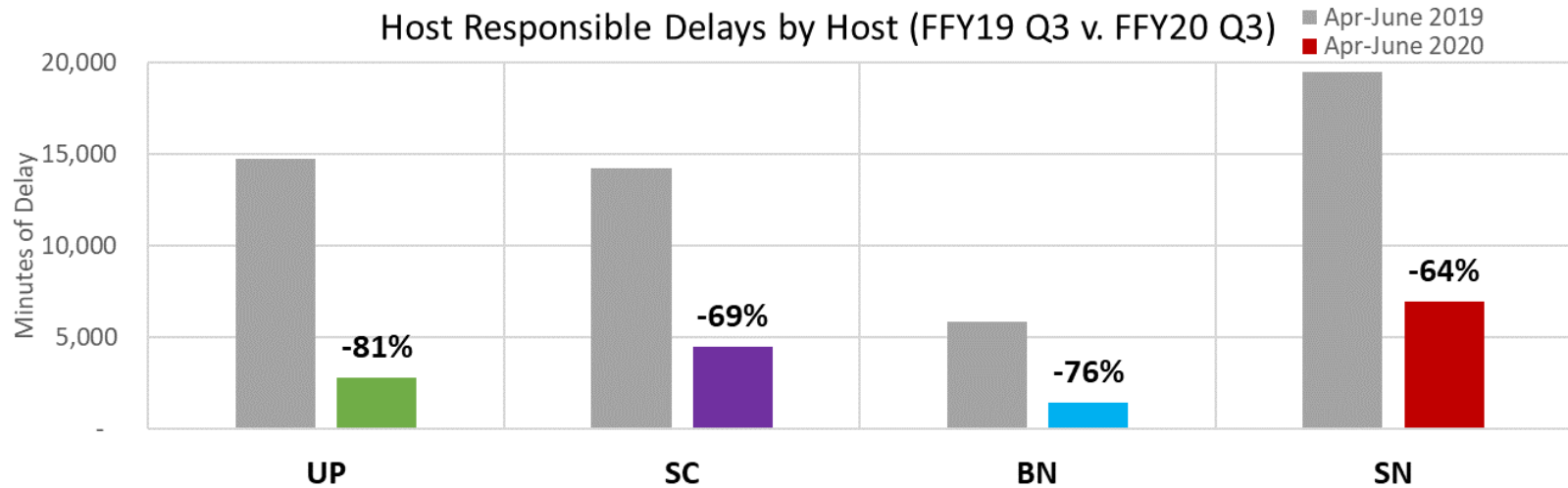


# Delays by Category & Responsible Party

## FFY19 Q3 v. FFY20 Q3

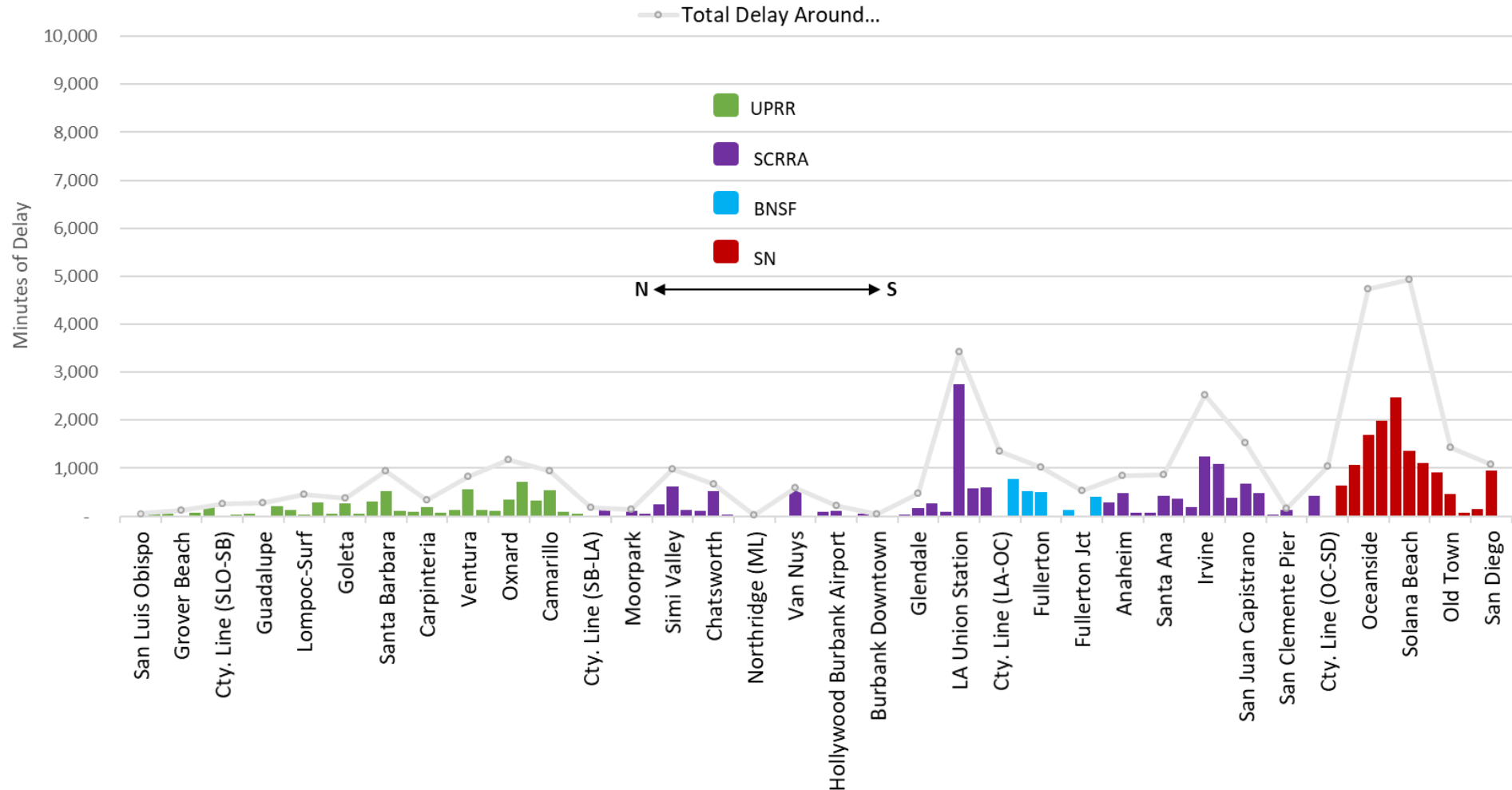


# Host Responsible Delays



# Total Delay Distribution – By Location

FFY20 Q3 (Apr-June 2020) Total Delay Distribution by Location



# Conclusions – FFY20 Q3

- OTP improved significantly in FFYQ3 during COVID-19 reduced service schedule, with systemwide OTP performing above 90% OTP goal.
- Amtrak, host, and third-party delays decreased by 74%, 71%, and 28%, respectively, in FFY20 Q3 vs. FFY19 Q3.
- Overall, total minutes of delay decreased by 65% in FFY20 Q3 vs. FFY19 Q3.



# Questions