



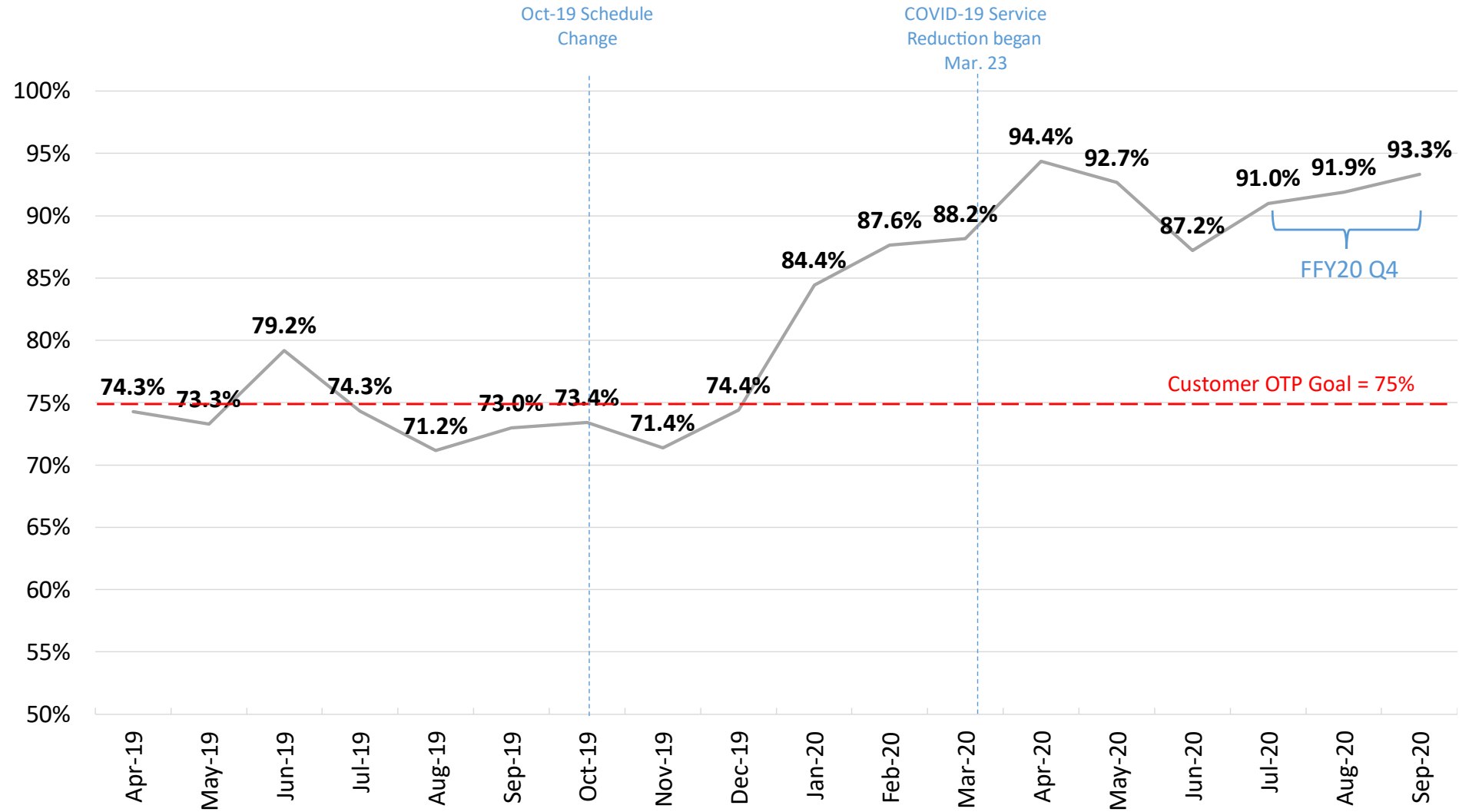
Pacific Surfliner

On-Time Performance Analysis

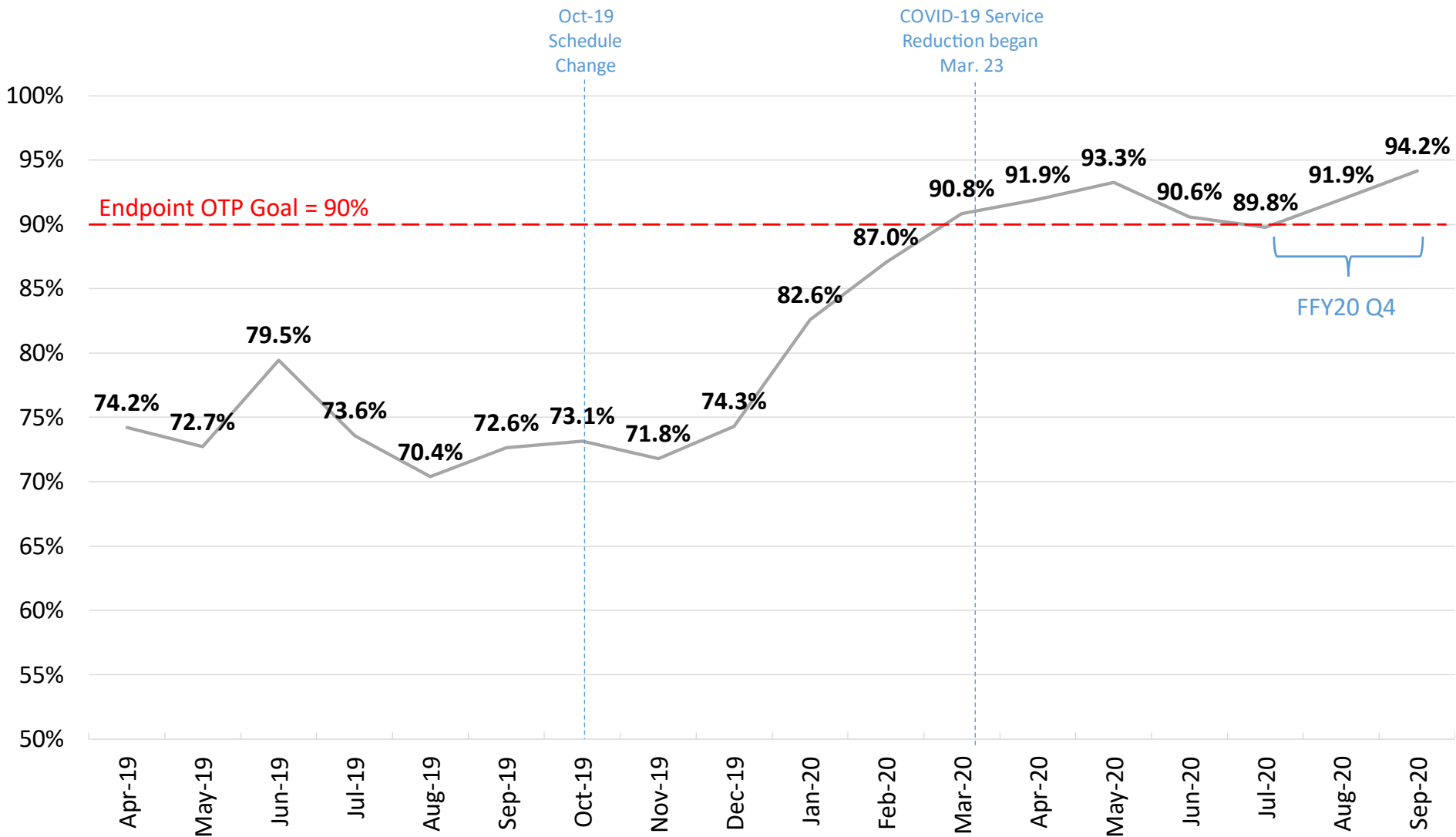
Fourth Quarter – Federal Fiscal Year 2019-20

Technical Advisory Committee
May 6, 2021

Monthly Average Customer On-Time Performance (OTP)



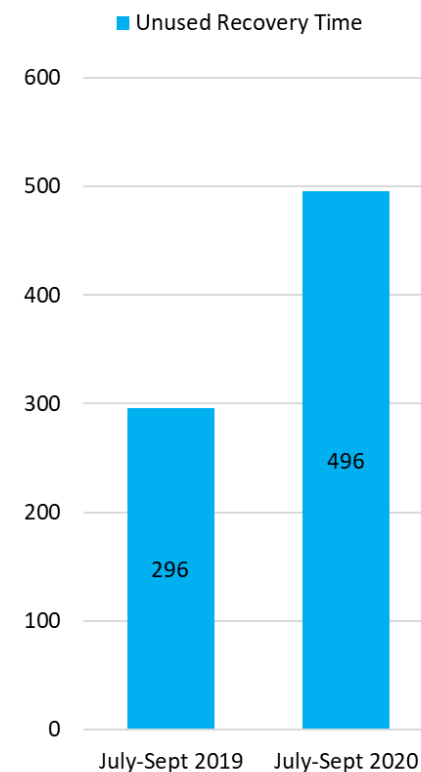
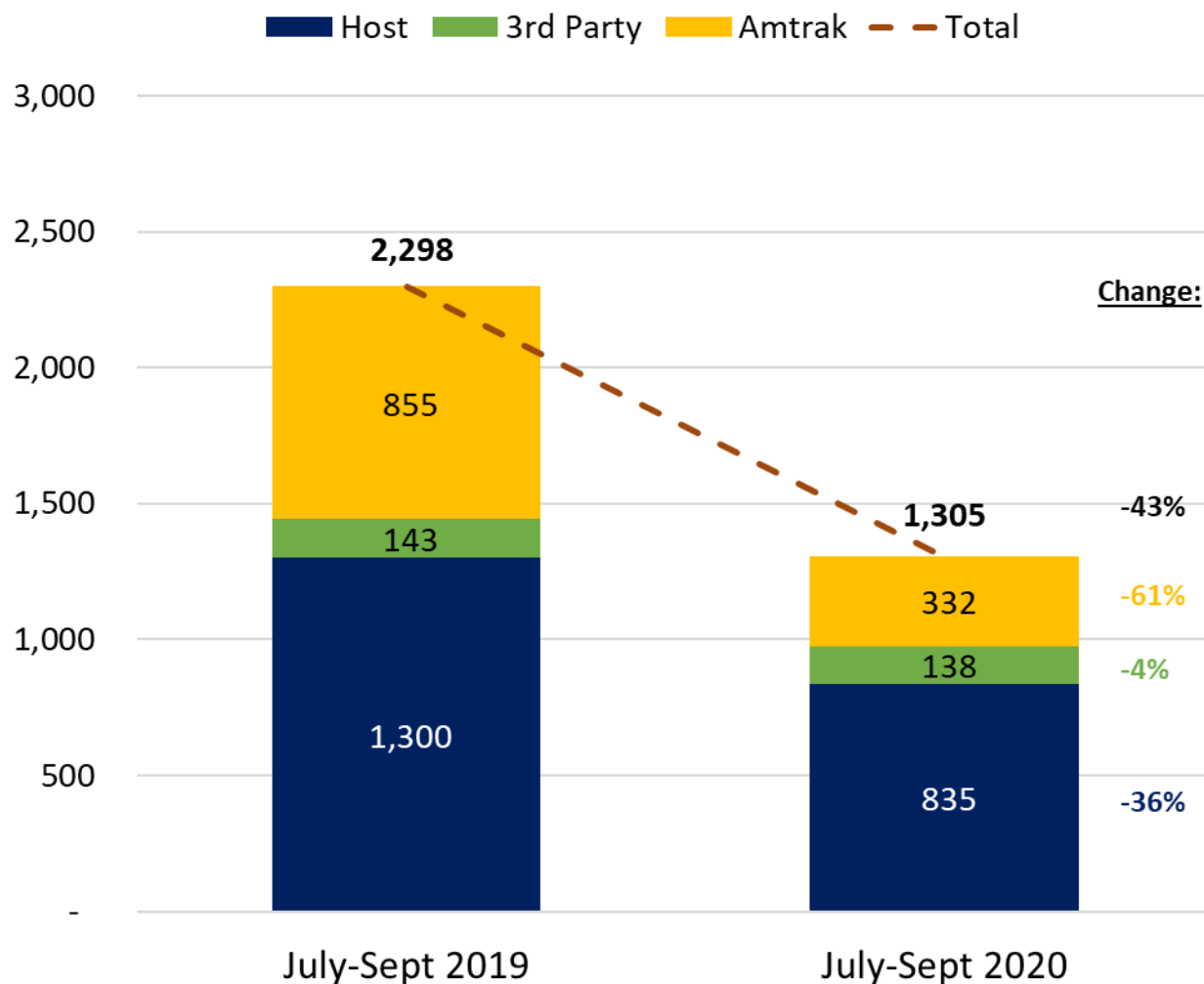
Monthly Average Endpoint OTP



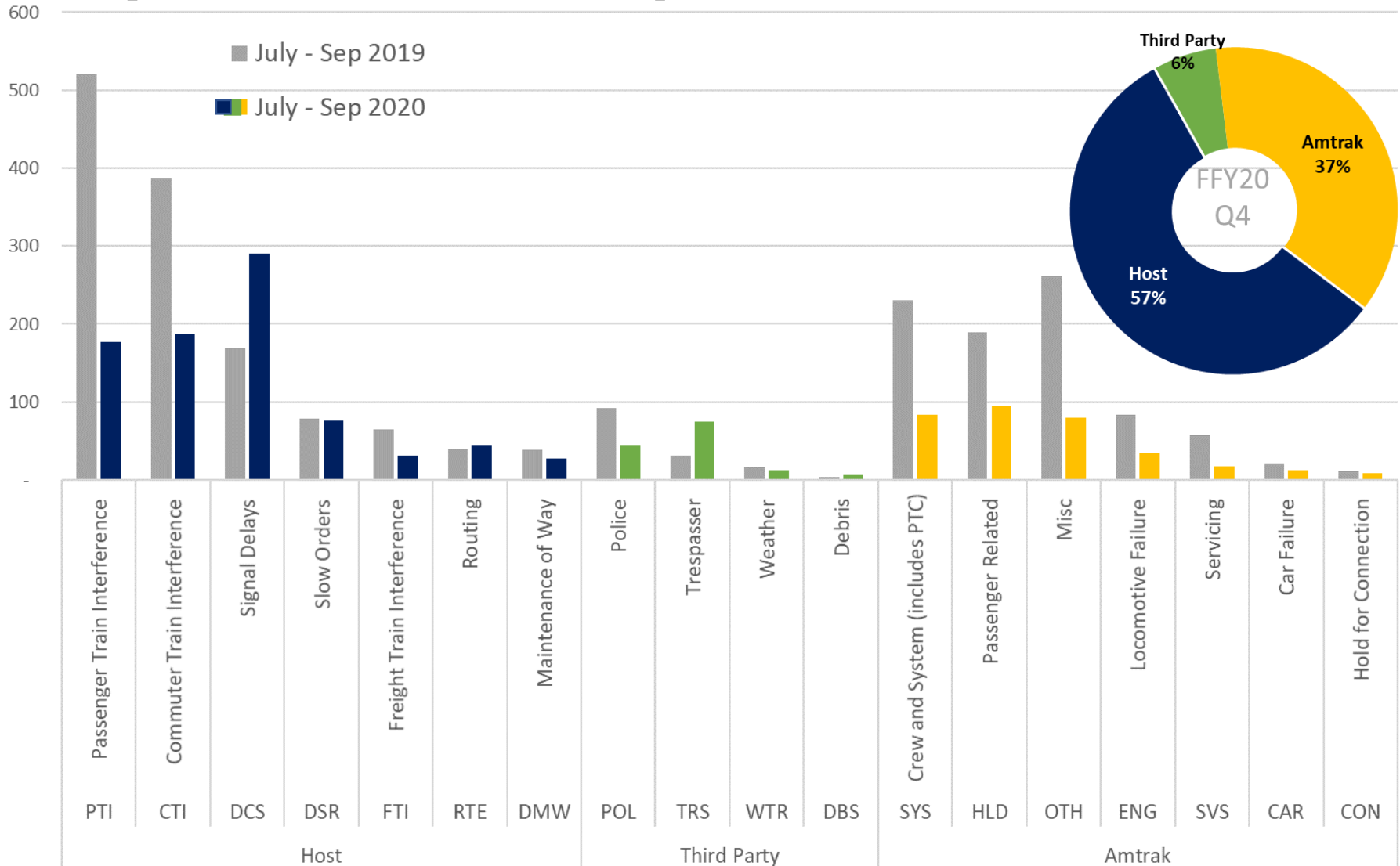
FFY20 Fourth Quarter (Q4) Average Endpoint OTP by Train

Train	Jul-20	Aug-20	Sep-20	3 Month Average
1564	100.0%	100.0%	100.0%	100.0%
1767	100.0%	100.0%	100.0%	100.0%
564	100.0%	95.2%	100.0%	98.4%
767	95.7%	100.0%	95.2%	97.0%
584	95.7%	95.2%	100.0%	97.0%
1584	100.0%	100.0%	88.9%	96.3%
768	90.3%	93.5%	100.0%	94.6%
579	90.3%	93.5%	96.7%	93.5%
785	87.1%	90.3%	100.0%	92.5%
774	90.3%	96.8%	90.0%	92.4%
796	90.3%	87.1%	96.7%	91.4%
580	83.9%	96.8%	86.7%	89.1%
593	90.3%	87.1%	86.7%	88.0%
777	80.6%	87.1%	90.0%	85.9%
763	80.6%	77.4%	90.0%	82.7%
System Average	89.8%	91.9%	94.2%	92.0%

Delays by Responsible Party (Per 10K Train Miles) FFY19 Q4 v. FFY20 Q4

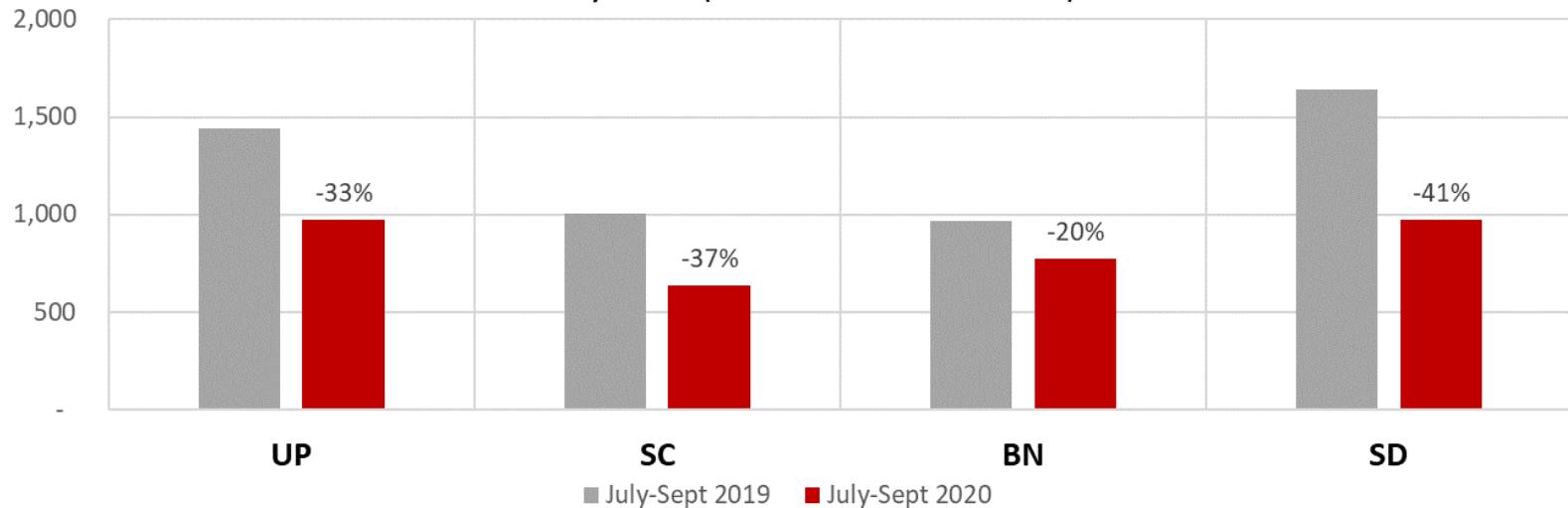


Delays by Category & Responsible Party (Per 10K Train Miles) FFY19 Q4 v. FFY20 Q4

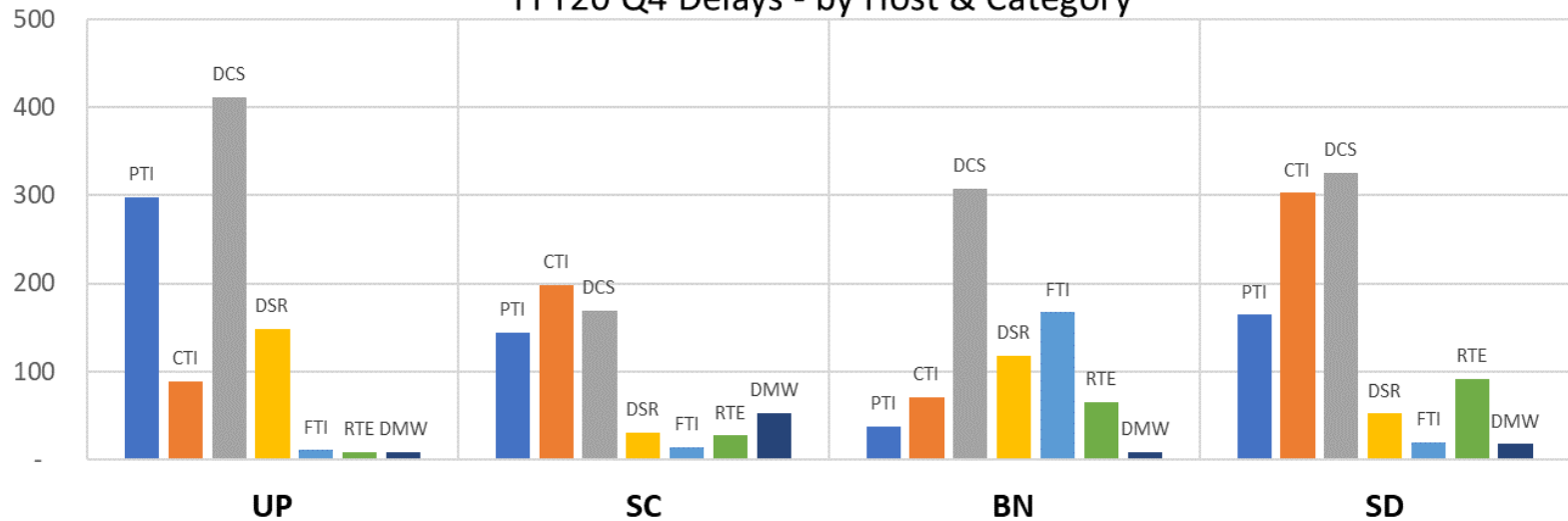


Host Responsible Delays per 10K Train Miles

By Host (FFY19 Q4 v. FFY20 Q4)



FFY20 Q4 Delays - by Host & Category



Conclusions – FFY20 Q4

- OTP continues to show improvement during COVID-19 reduced service schedule, with systemwide customer OTP performing above 90 percent for Q4.
- Amtrak, host, and third-party delay minutes per 10K train miles decreased by 61 percent, 36 percent, and four percent, respectively year over year.
- Overall, total minutes of delay per 10K train miles decreased by 43 percent in FFY20 Q4 v. FFY19 Q4.

Questions