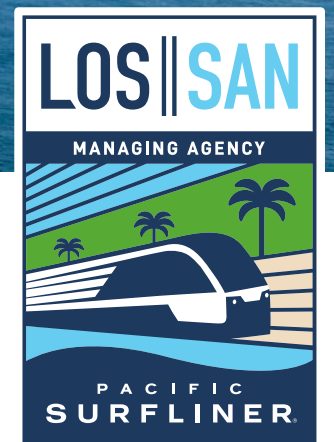


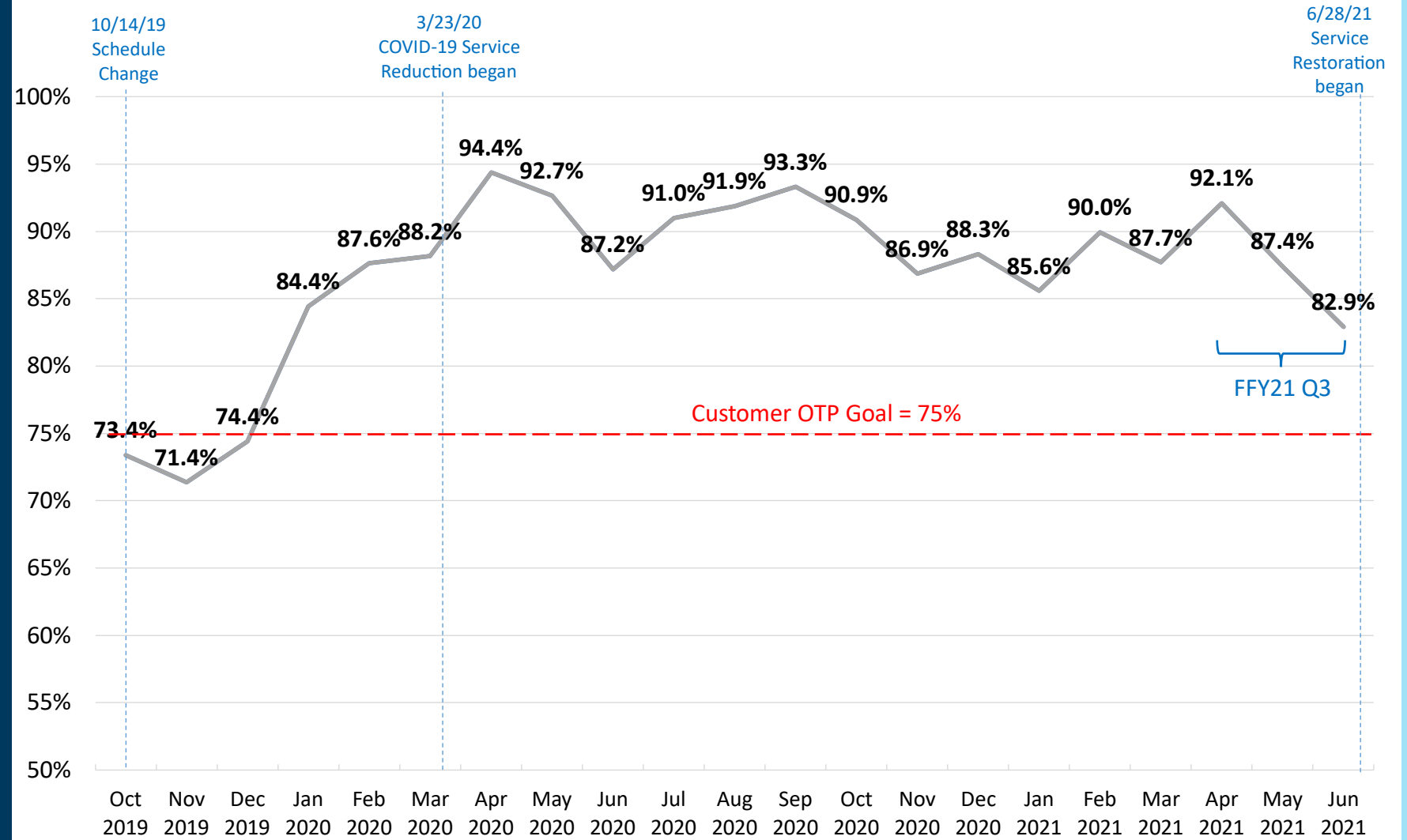


Pacific Surfliner On-Time Performance Analysis Third Quarter – Federal Fiscal year 2020-21

Technical Advisory Committee Meeting | November 4, 2021

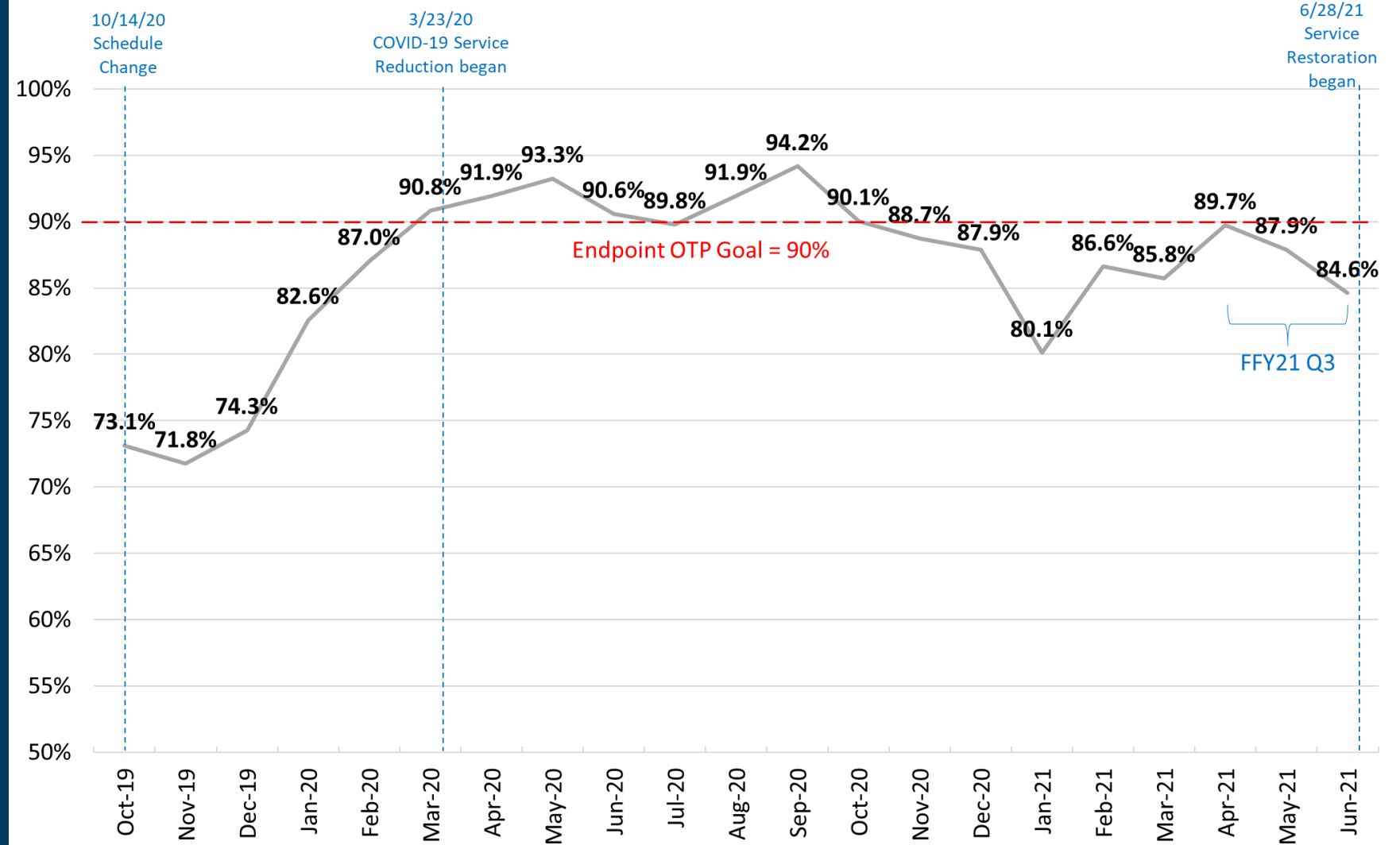


Monthly Average Customer OTP



OTP: On-Time Performance
FFY: Federal Fiscal Year

Monthly Average Endpoint OTP



OTP: On-Time Performance
FFY: Federal Fiscal Year

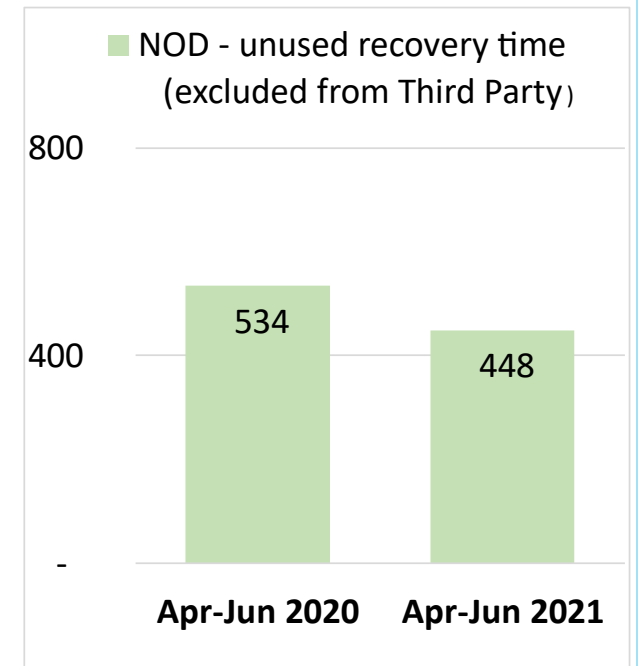
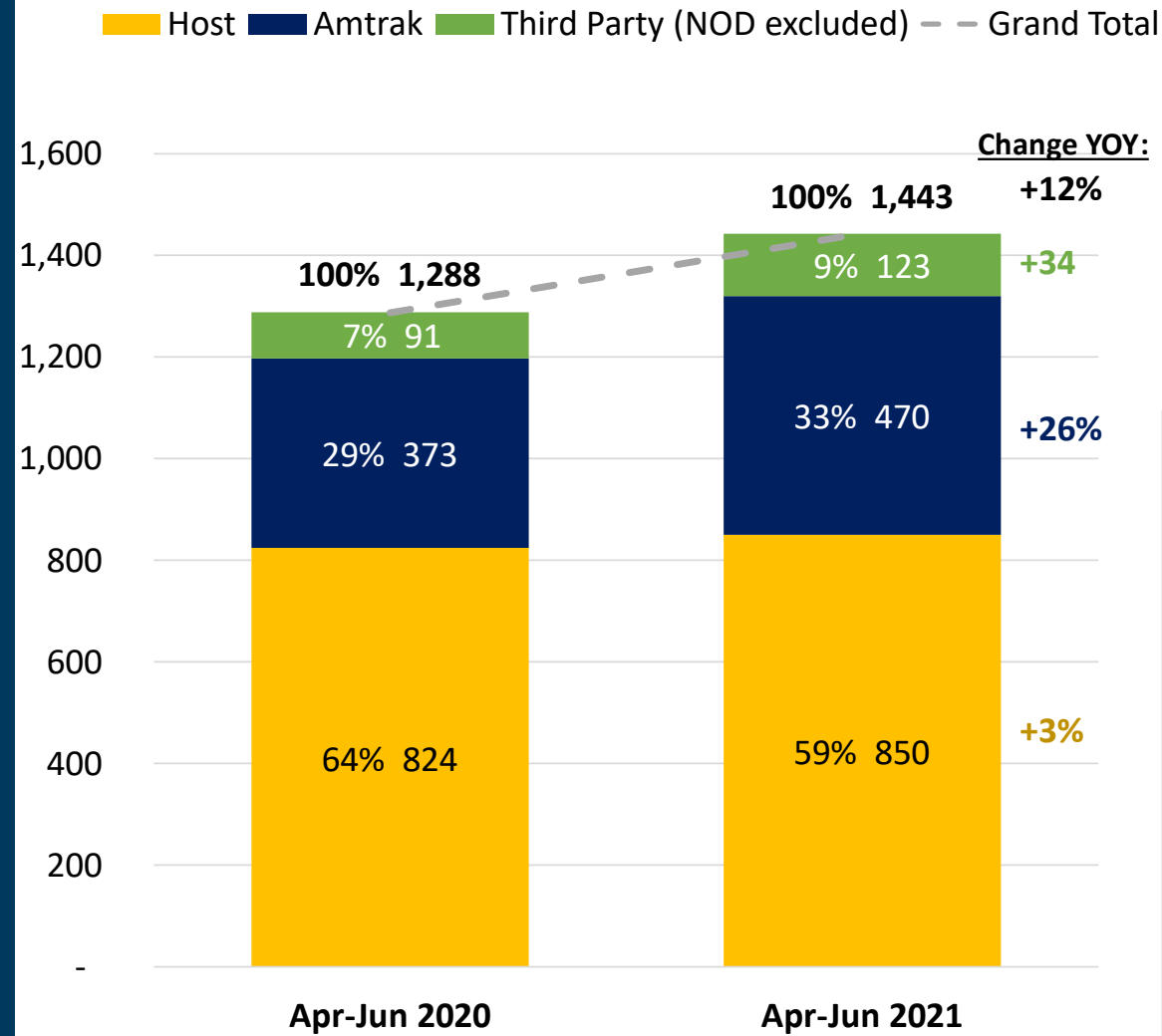
FFY21 Q3 Average Endpoint OTP by Train

LOS||SAN

Train	Apr-21	May-21	Jun-21	3 Month Average
562			100.0%	100.0%
567			100.0%	100.0%
572			100.0%	100.0%
583			100.0%	100.0%
590			100.0%	100.0%
595			100.0%	100.0%
1767	100.0%	100.0%	100.0%	100.0%
767	100.0%	90.0%	100.0%	96.7%
564	95.5%	95.0%	95.5%	95.3%
1584	75.0%	100.0%	100.0%	91.7%
1564	100.0%	81.8%	87.5%	89.8%
584	86.4%	90.0%	90.9%	89.1%
593	83.3%	87.1%	96.7%	89.0%
796	80.0%	100.0%	86.7%	88.9%
768	96.7%	80.6%	86.7%	88.0%
579	83.3%	83.9%	96.7%	88.0%
763	96.7%	96.8%	63.3%	85.6%
580	90.0%	87.1%	79.3%	85.5%
774	96.7%	77.4%	80.0%	84.7%
777	93.3%	87.1%	63.3%	81.3%
785	86.7%	77.4%	70.0%	78.0%
569			66.7%	66.7%
Grand Total	89.7%	87.9%	84.6%	87.4%

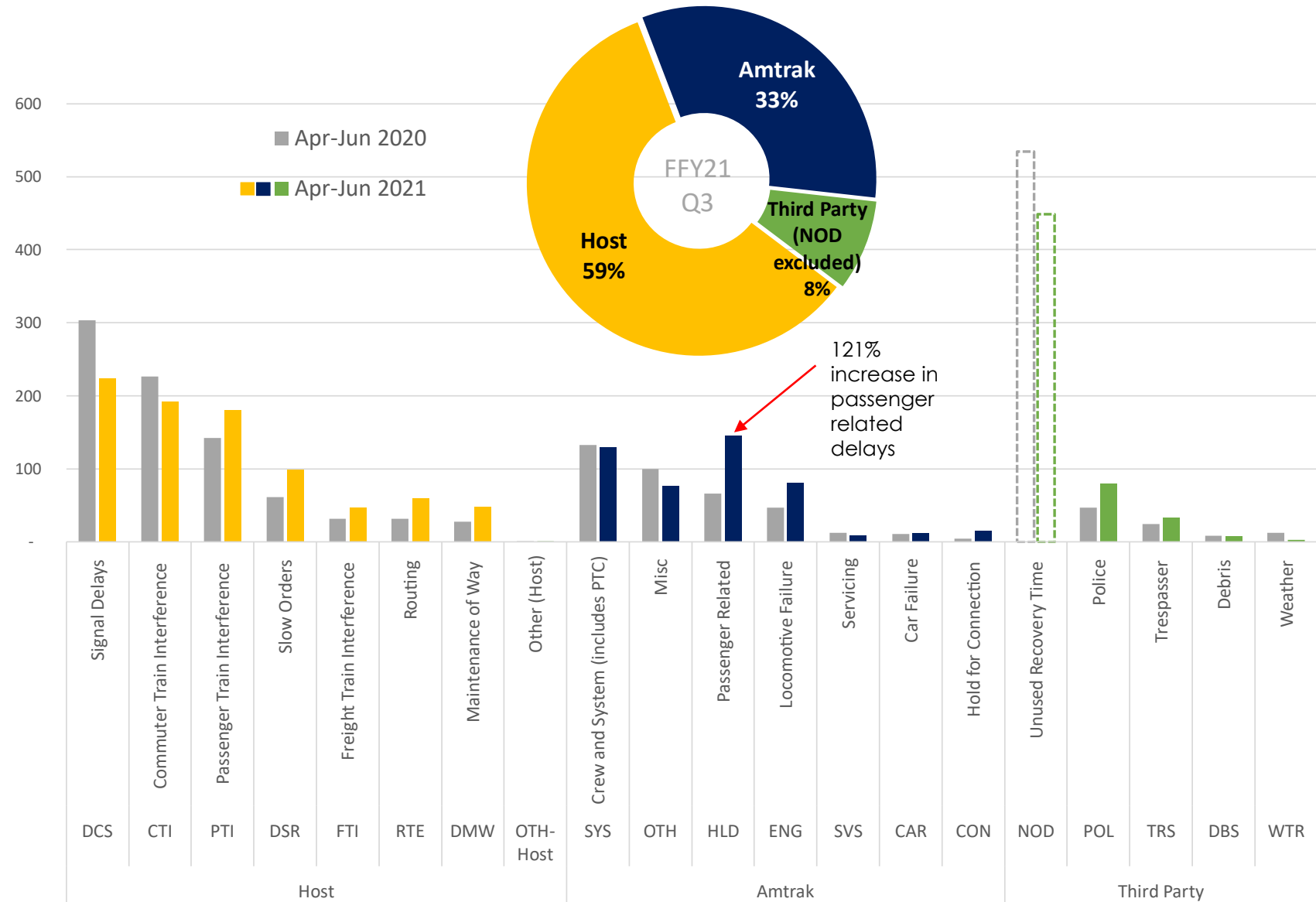
Delays by Responsible Party

(Per 10K Train Miles)
FFY20 Q3 v. FFY21 Q3

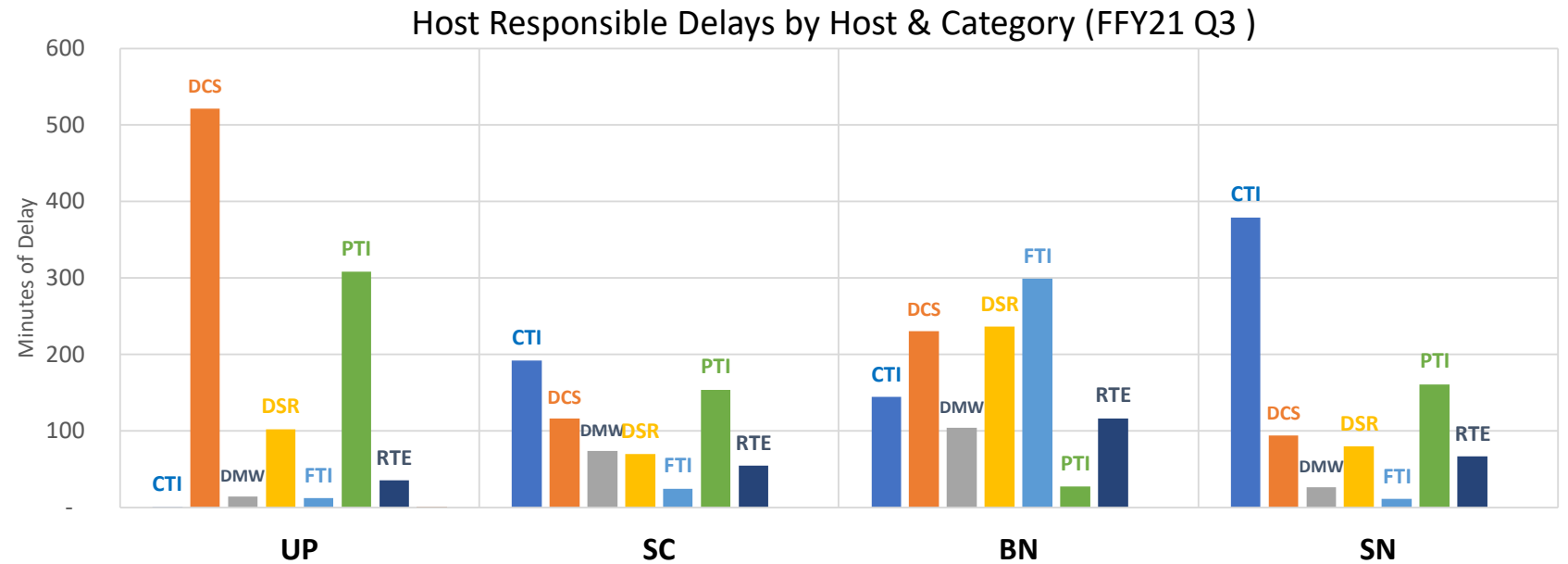
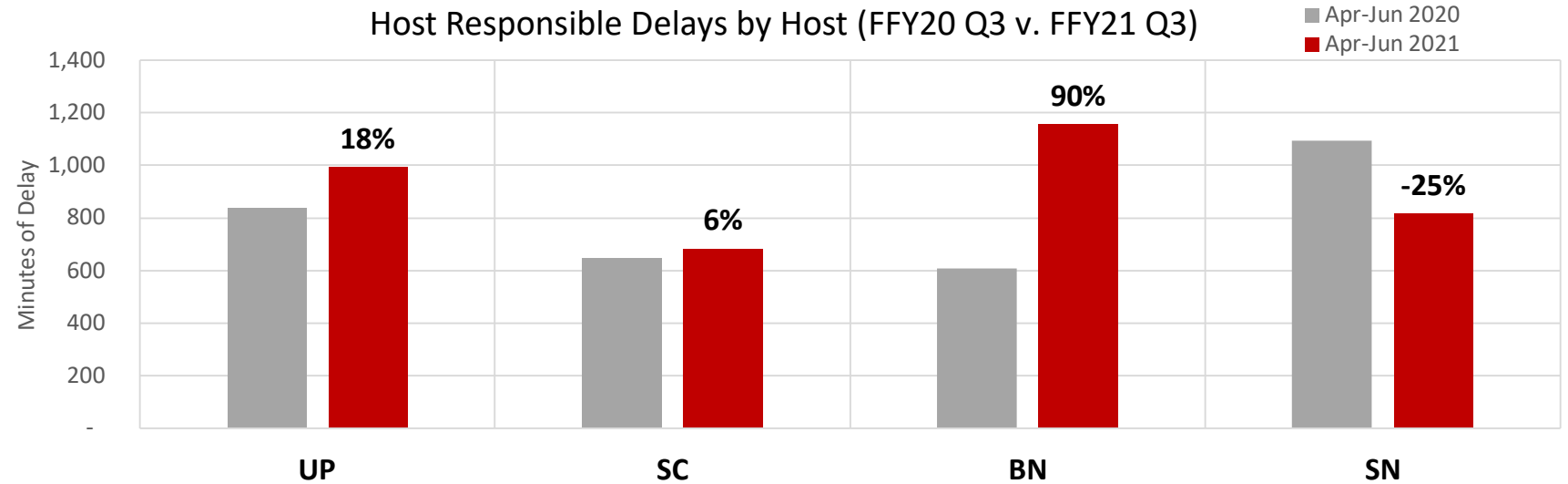


Delays by Category & Responsible Party

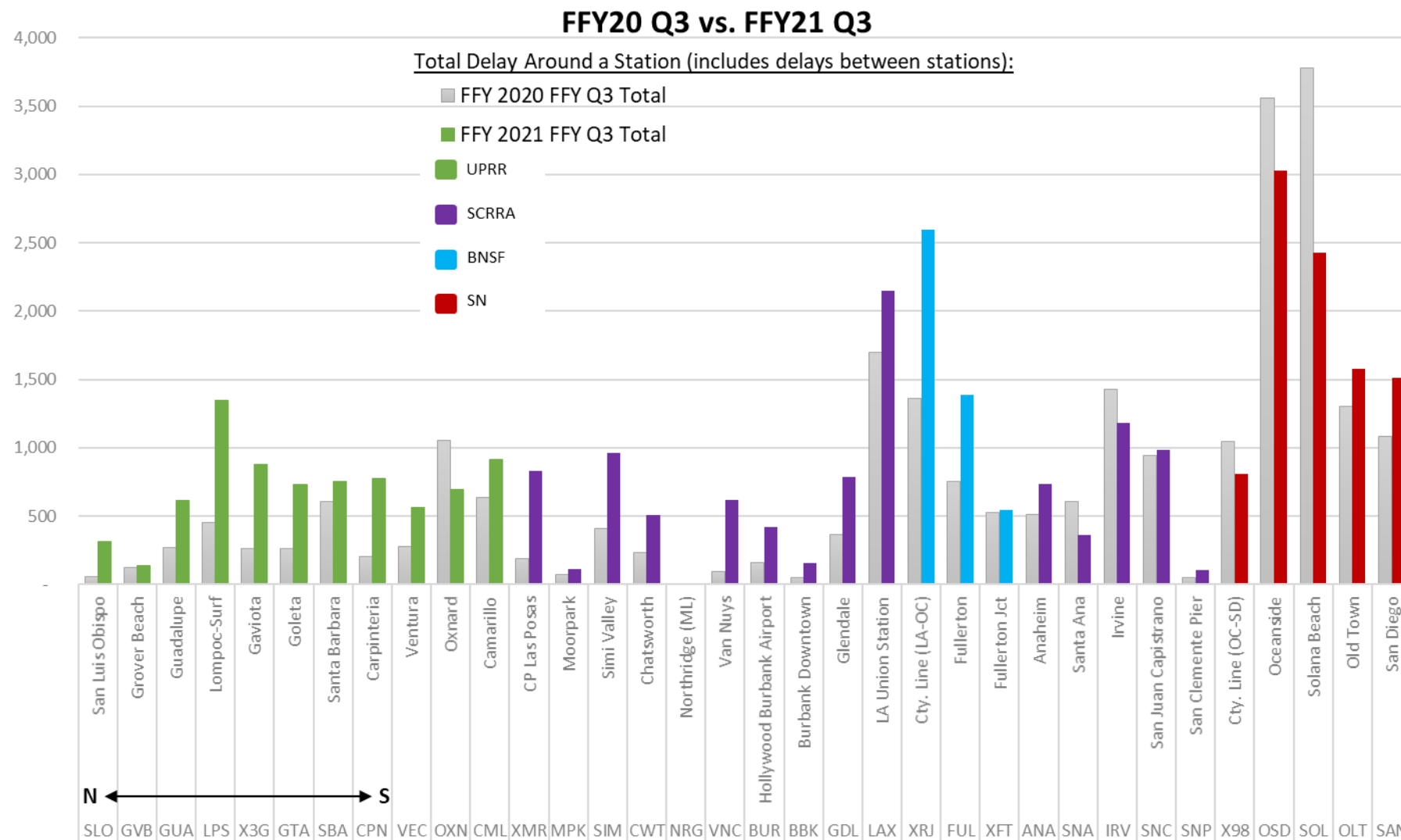
(Per 10K Train Miles)
FFY20 Q3 v. FFY21 Q3



Host Responsible Delays per 10K Train Miles



Total Delay Minutes By Location FFY20 Q3 v. FFY21 Q3



Note: Unused recovery time (NOD) minutes are excluded from this chart.

Conclusions FFY21 Q3

- Systemwide customer OTP continues to be above the 75% goal during COVID-19 reduced service schedule, performing at 82.9% or above throughout Q3.
- Host, Amtrak, and Third Party delay minutes per 10K train miles increased by 3%, 26% and 34% (excluding NOD), respectively, year over year.
- Overall, total minutes of delay per 10K train miles increased by 12% in FFY21 Q3 versus the same quarter last year.



QUESTIONS?