

Legislation Text

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## Fiscal Year 2023-24 First Quarter Amtrak Pacific Surfliner On-Time Performance Analysis

On-time performance reflects the quality and dependability of the Pacific Surfliner service, and has a considerable effect on repeat ridership, based on the customer travel experience. This report summarizes the on-time performance of the Amtrak Pacific Surfliner service during the first quarter of state fiscal year 2023-24, covering the months of July, August, and September 2023.

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