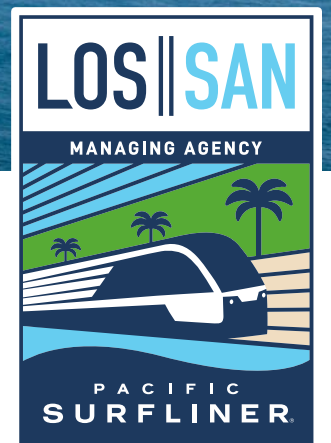


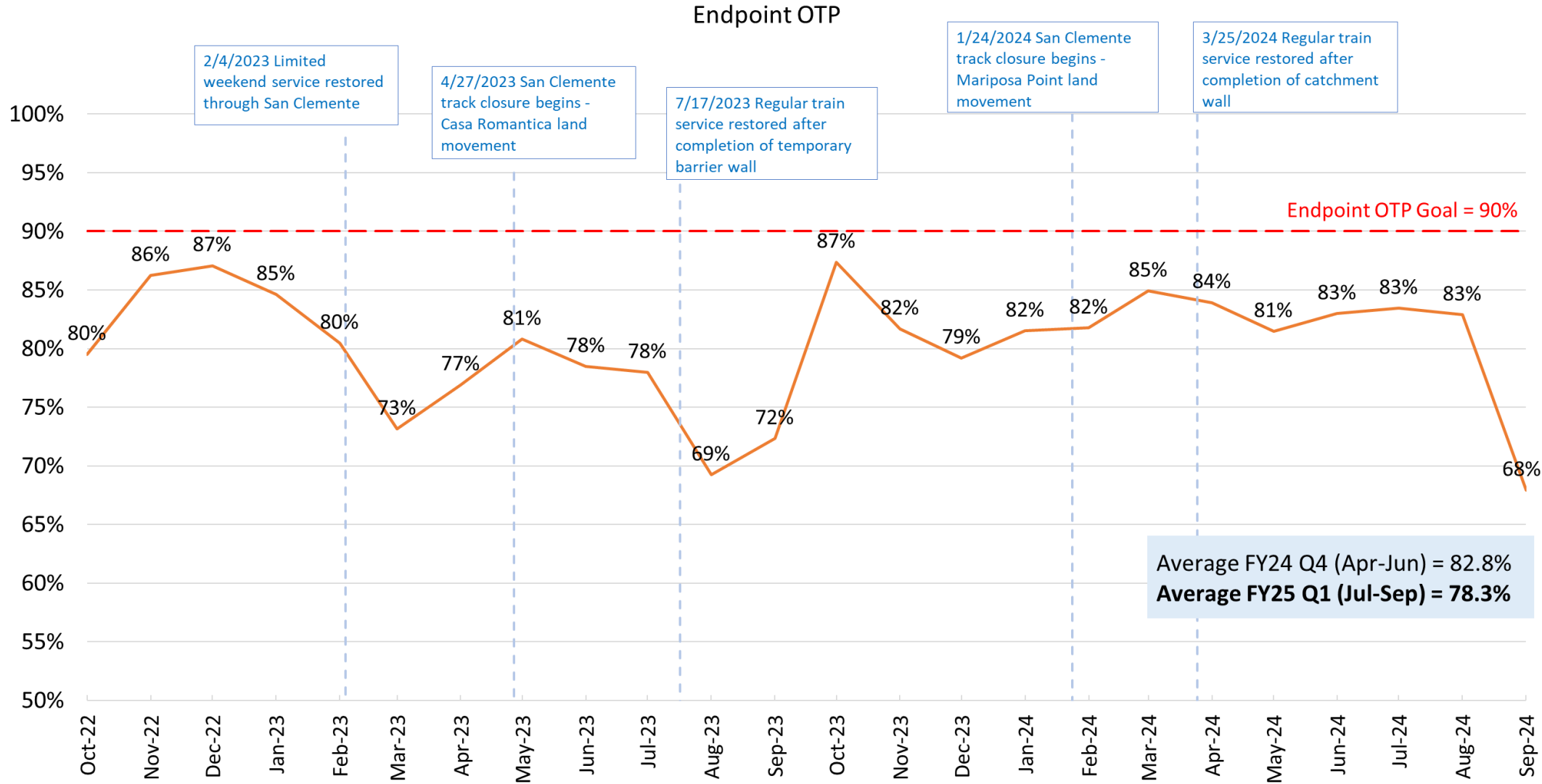


Pacific Surfliner On-Time Performance Analysis First Quarter – Fiscal Year 2024-25

Technical Advisory Committee Meeting | February 6, 2025



Endpoint OTP



FY = Fiscal Year

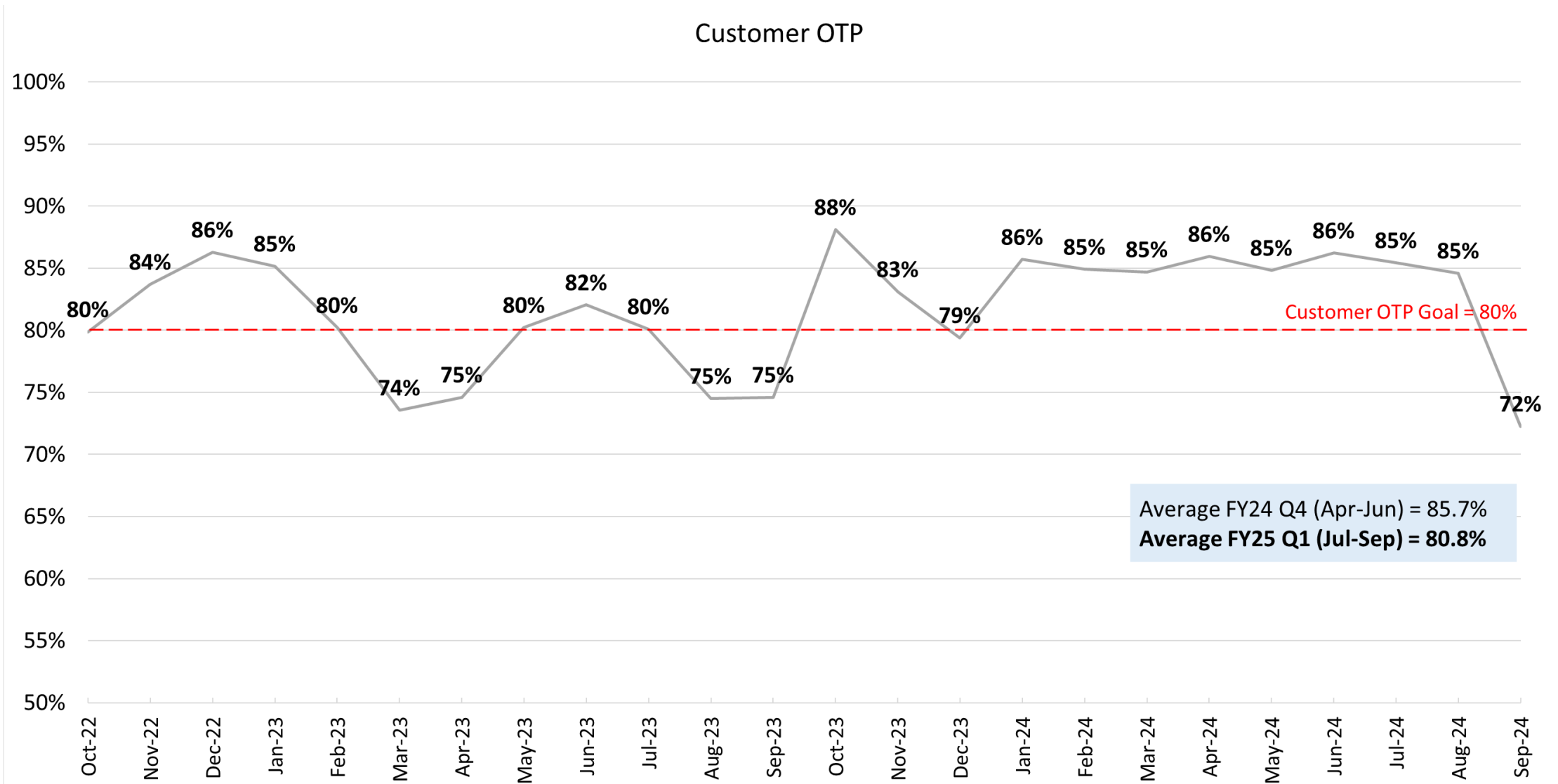
Endpoint OTP by Train

Train	Orig-Dest	3-Month Average	# Trains On Time	# Trains Operated
564	LAX-SAN	93.5%	86	92
573	SAN-LAX	90.1%	82	91
566	LAX-SAN	88.2%	15	17
562	LAX-SAN	86.8%	79	91
591	SAN-LAX	84.8%	78	92
761	SAN-SLO	83.7%	77	92
765	SAN-GTA	82.6%	76	92
769	SAN-GTA	82.6%	76	92
580	LAX-SAN	81.5%	75	92
586	LAX-SAN	81.5%	75	92
790	GTA-SAN	80.4%	74	92
587	SAN-LAX	78.9%	71	90
785	SAN-GTA	77.2%	71	92
572	LAX-SAN	76.9%	70	91
597	SAN-LAX	75.0%	12	16
581	SAN-LAX	73.9%	68	92
794	SLO-SAN	73.9%	68	92
770	GTA-SAN	72.8%	67	92
595	SAN-LAX	72.2%	65	90
774	SLO-SAN	70.7%	65	92
575	SAN-LAX	64.7%	11	17
784	GTA-SAN	64.1%	59	92
777	SAN-SLO	62.0%	57	92
582	LAX-SAN	56.3%	9	16
System		78.3%	1486	1899

Total Trains Operated

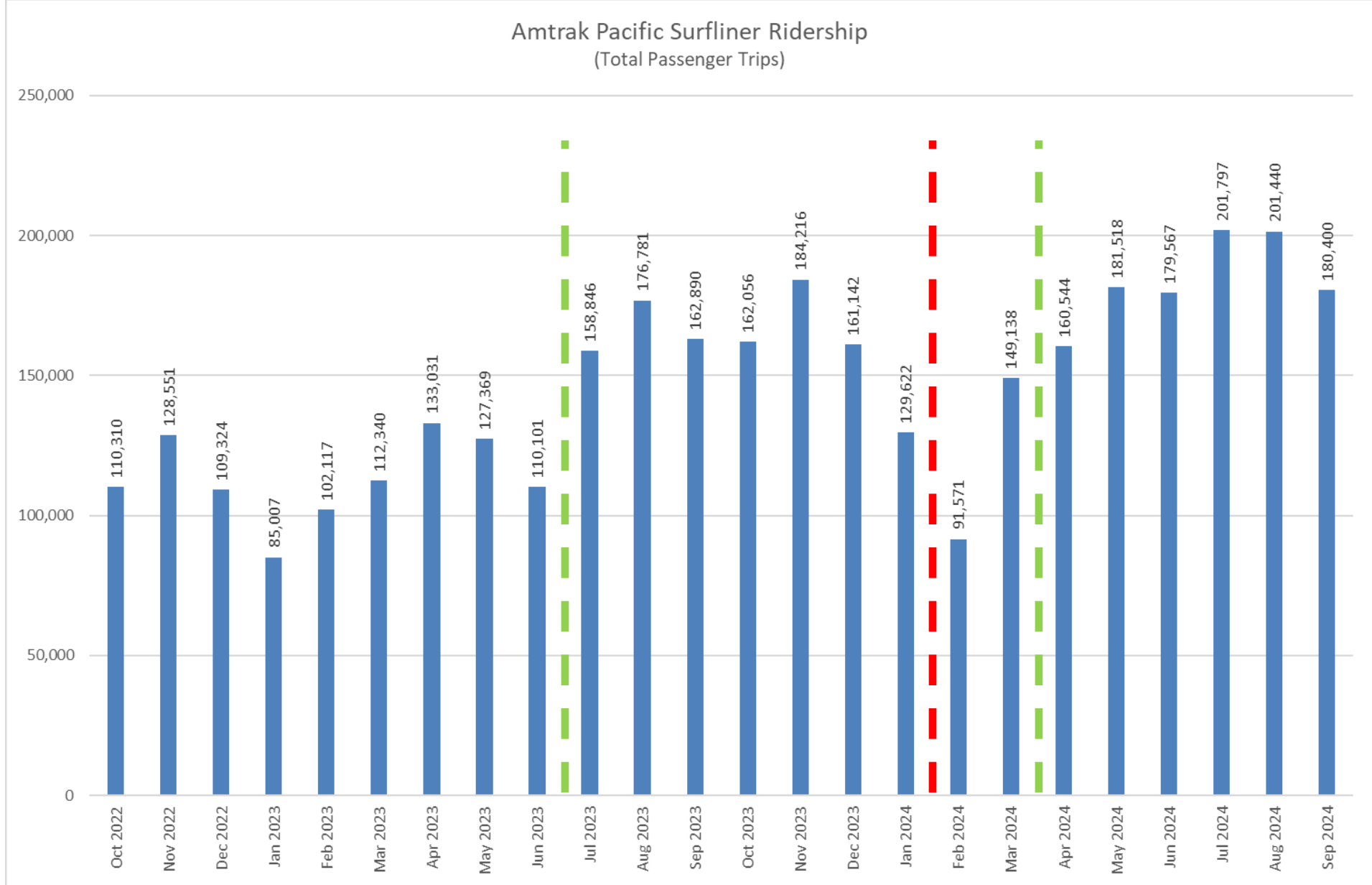
Values	FY 2024 Q4	FY 2025 Q1	% Change
Late	315	413	31.1%
On-Time	1,515	1,486	-1.9%
Operated	1,830	1,899	3.8%
Endpoint OTP	82.8%	78.3%	-5.5%

Customer OTP

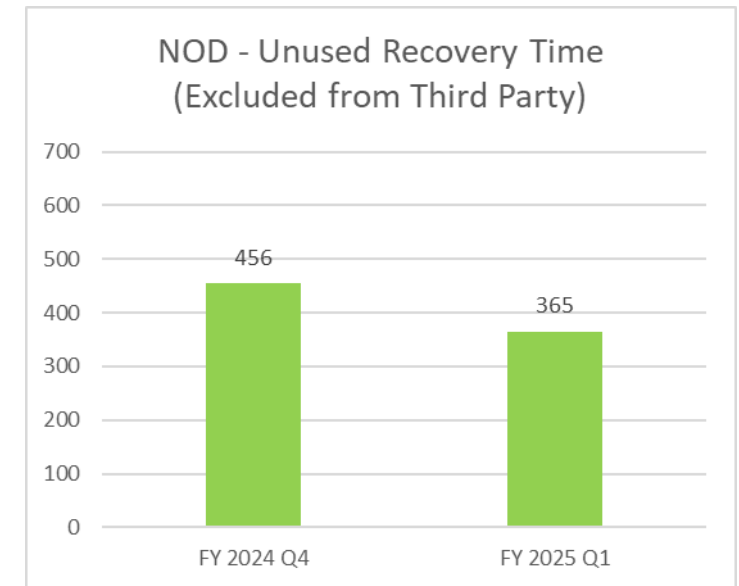
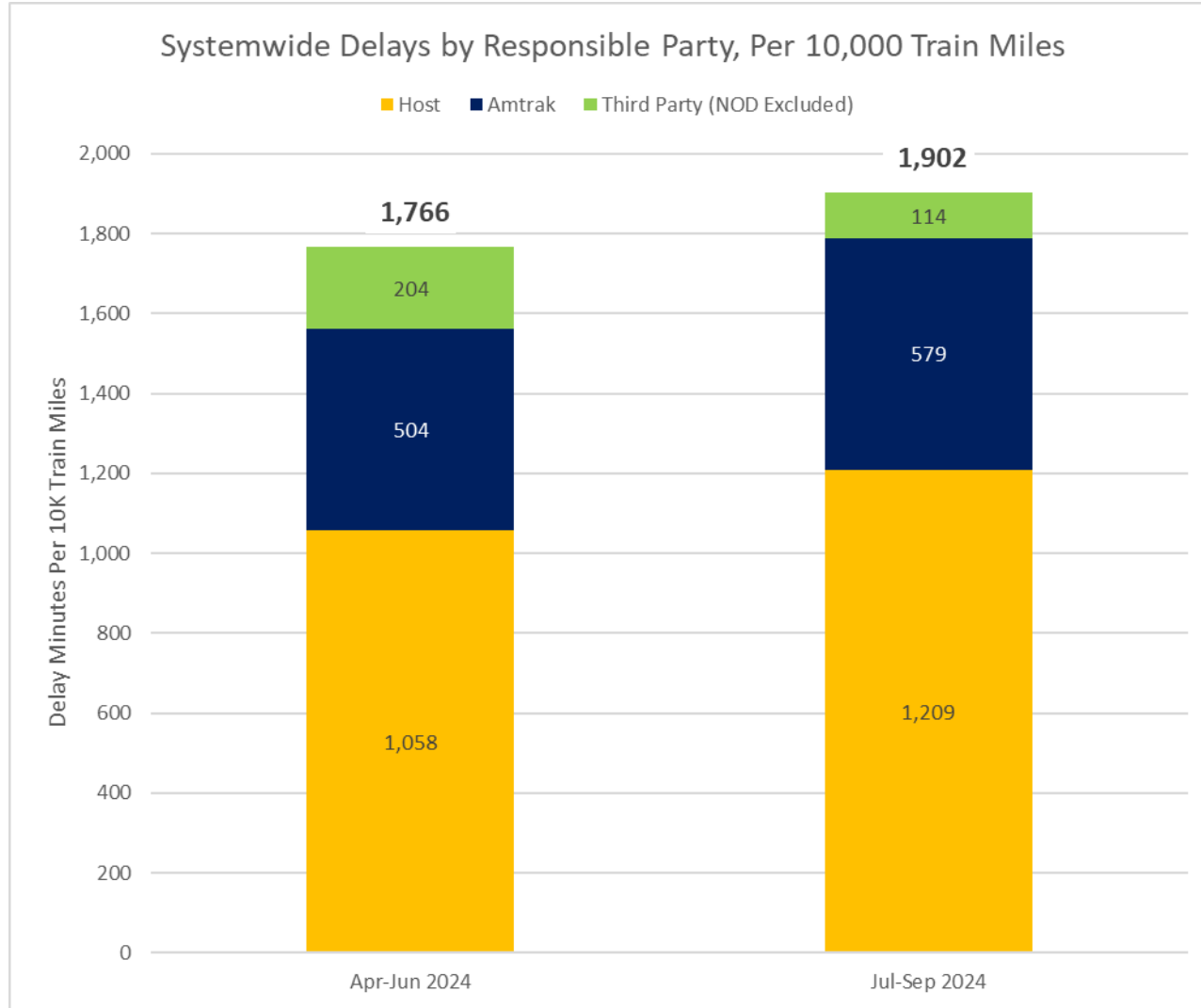


Note: Amtrak's customer OTP goal changed from 76% to 80% effective October 1, 2022.

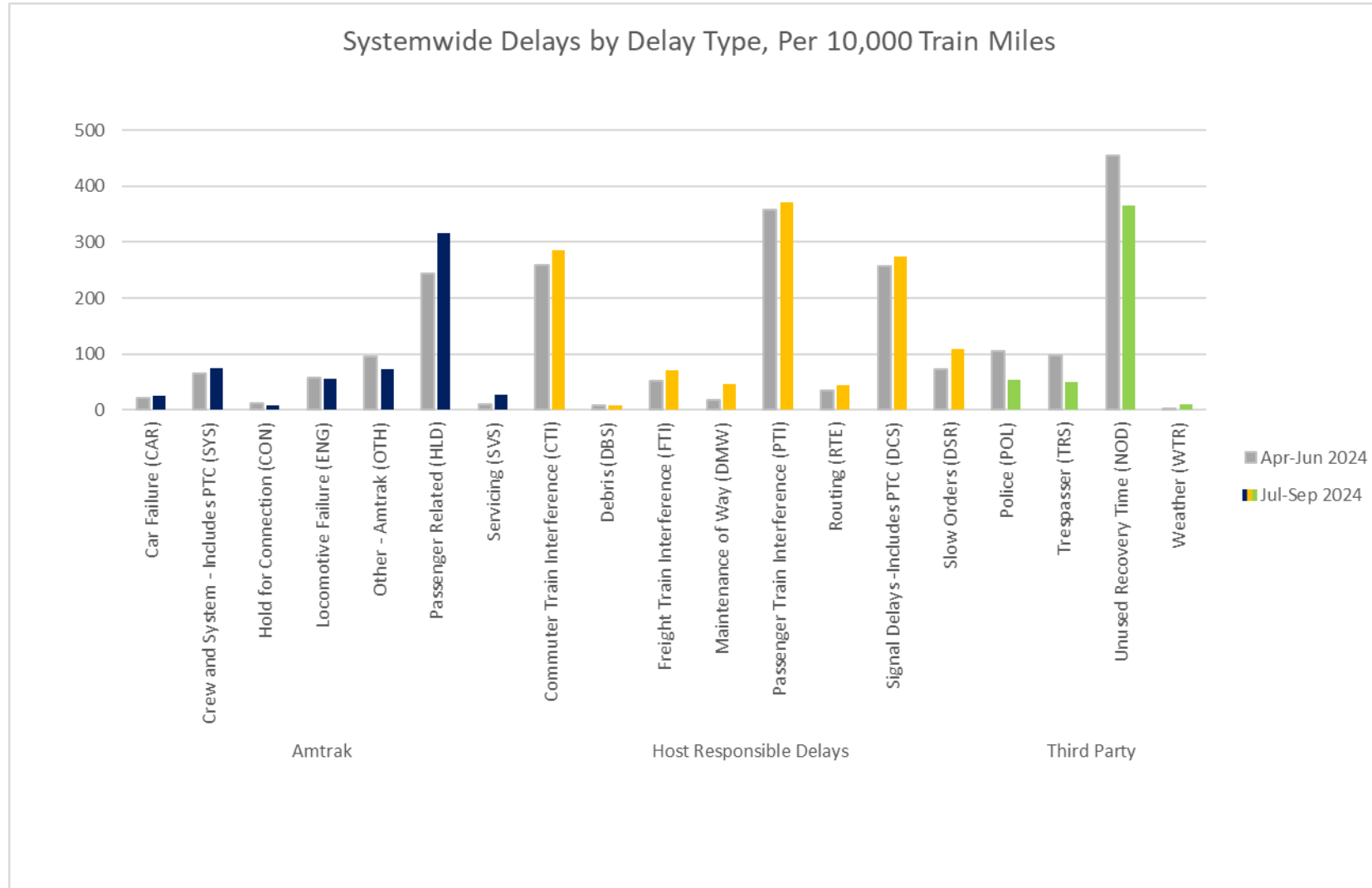
Ridership



Rate of Delays by Responsible Party (Per 10K Train Miles)

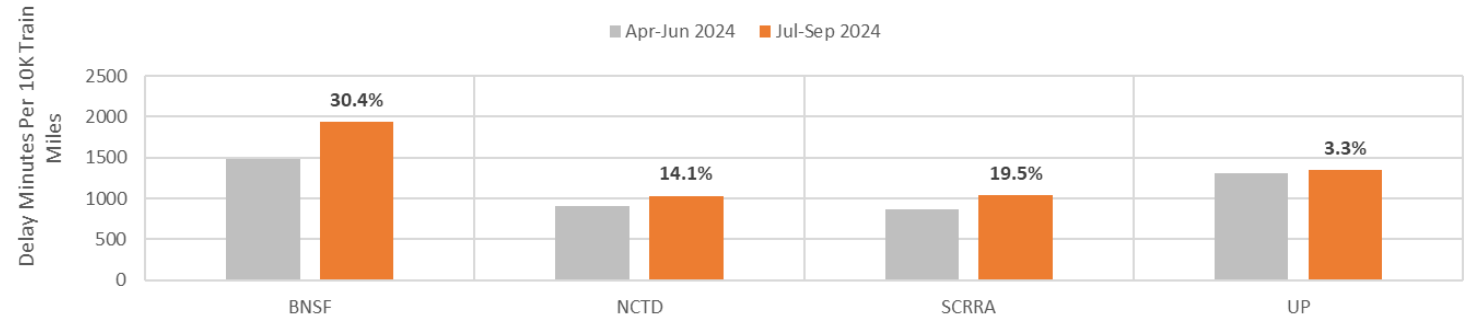


Delays by Responsible Party & Delay Type (Per 10K Train Miles)

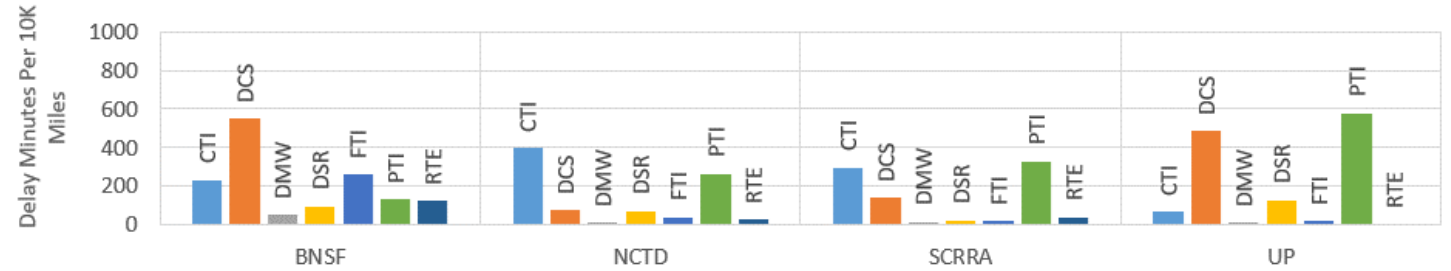


Host Responsible Delays per 10K Train Miles

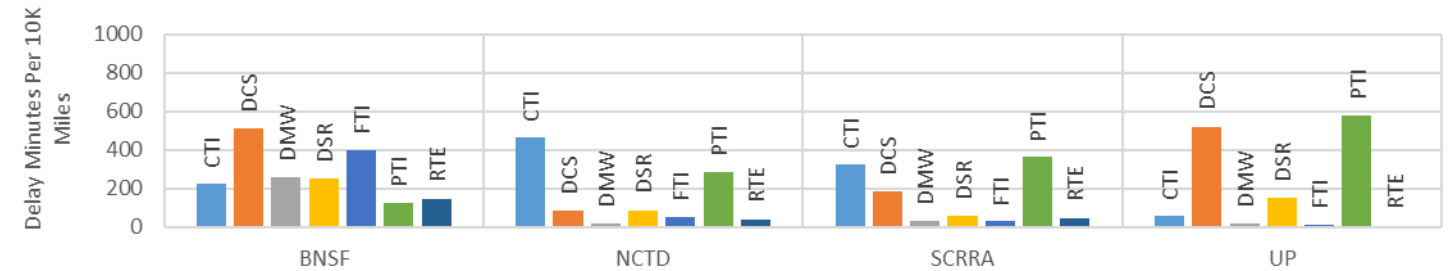
Host Responsible Delays by Host (FY24 Q4 v. FY25 Q1)



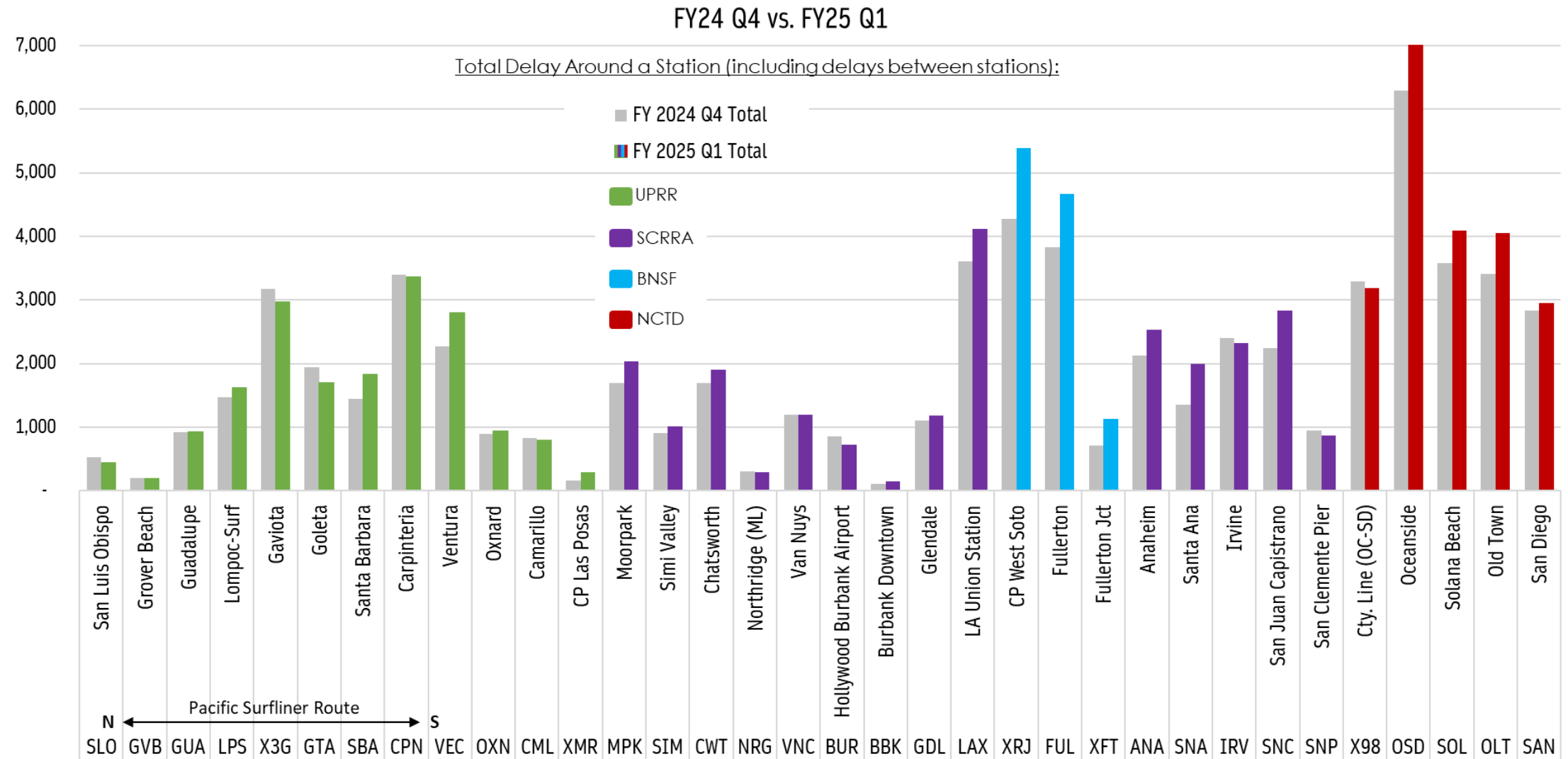
Host Responsible Delays by Host & Delay Type (FY24 Q4)



Host Responsible Delays by Host & Delay Type (FY25 Q1)

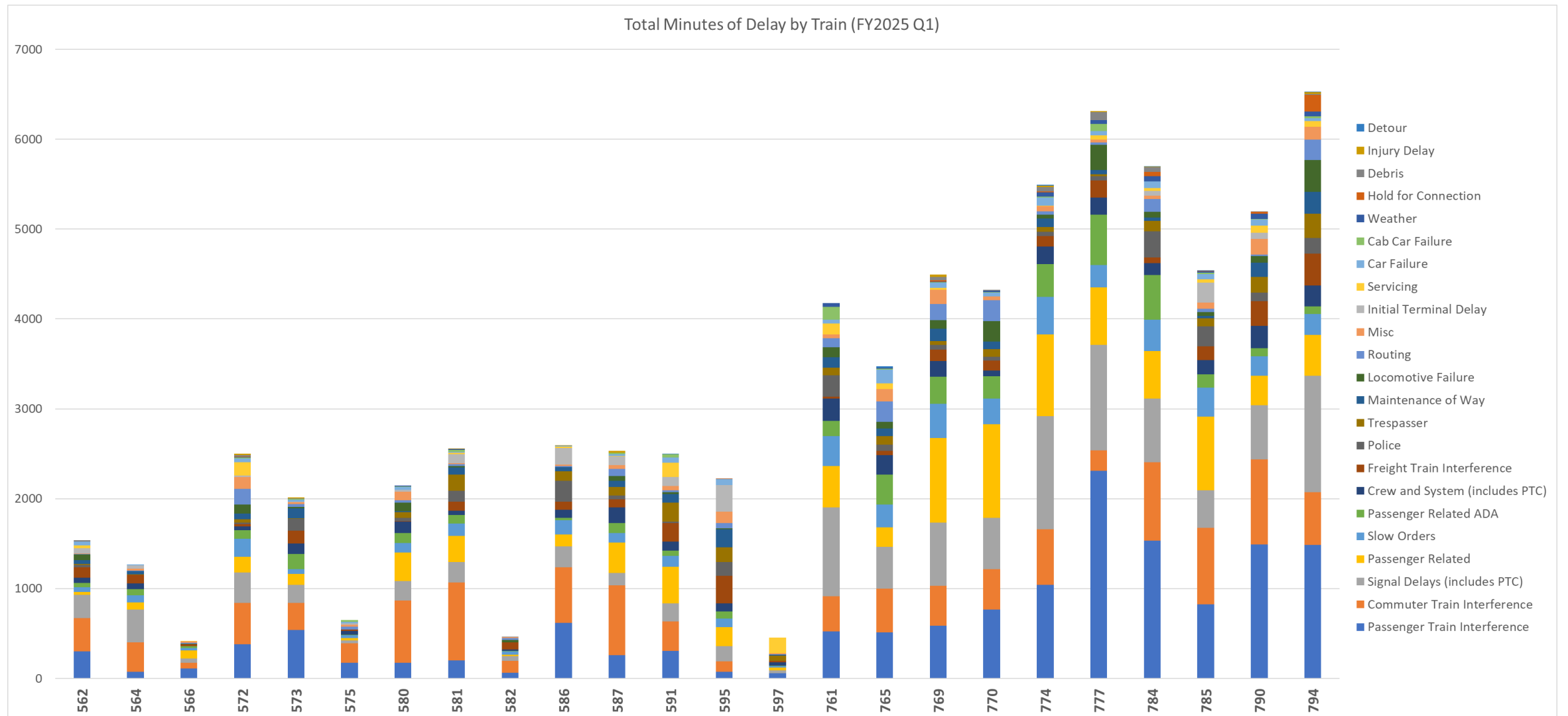


Total Minutes by Delay Location



Note: Unused recovery time (NOD) minutes are excluded from this chart.

Total Minutes of Delay by Train



Conclusions

- Systemwide endpoint OTP averaged 78.3% in Q1, below the 90% endpoint OTP goal.
- Most delays per 10K train miles were host-related delays (64%), followed by Amtrak-related delays (30%), then third-party related delays (6%).
- Overall, total minutes of delay per 10K train miles increased by 7.7% in Q1 compared to the previous quarter.
- In Q1, the top delay types were signal delays, passenger train interference, commuter train interference, and passenger-related delays.

QUESTIONS?